

Public & Private Transportation Providers Serving Loudoun County

Public Transportation:	Services Provided:	Contact Information:
Loudoun County Commuter Bus Services	<ul style="list-style-type: none"> • Weekday Commuter bus service from Loudoun County to Arlington and Washington, D.C. 	<ul style="list-style-type: none"> • 703-771-5665 • Toll Free: 877-465-2287 • www.loudoun.gov/transit
Loudoun County Metro Connect Bus Services	<ul style="list-style-type: none"> • Weekday bus service to/from Loudoun County serving Wiehle-Reston Metro Station and West Falls Church Metro Station 	<ul style="list-style-type: none"> • 703-771-5665 • www.loudoun.gov/transit
Loudoun County Local Bus Service	<p>Public Transportation options within Loudoun County:</p> <ul style="list-style-type: none"> • Ashburn Connector (Route 62) • Sugarland Run Connector (Route 80) • Countryside Connector (Route 81) • *Sterling Connector (Route 82) • Leesburg Rust Library/County Complex (56) • Leesburg Exeter/Tuscarora (Route 55) • Leesburg Village at Leesburg (Route 57) • Leesburg Safe-T-Ride • *Leesburg to/from Sterling (Route 70) • Atlantic Connector (Route 84) • Wiehle Express (Route 72X) <p>Virginia Regional Transit (VRT):</p> <ul style="list-style-type: none"> • Purcellville Connector Route (Route 40) <p>* Extended hours to 10:00 p.m.</p>	<p>Local Fixed Routes: 571-258-3464</p> <p>www.loudoun.gov/localbus</p> <ul style="list-style-type: none"> • <u>Paratransit</u> <p>From Leesburg, East/Loudoun County Transit: 571-258-3464</p> <p>From the West/Virginia Regional Transit: On Demand/Curb-to-Curb service VRT: 540-338-1610</p> <p>M-F (by reservation)</p>

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<p><u>Medicaid Transportation</u> (LogistiCare)</p>	<ul style="list-style-type: none"> • Call LogistiCare to arrange for transportation, bus tickets and gas reimbursement. • Must have Medicaid number, make trip request at least five days in advance (unless urgent appointment.) • For non-emergency & urgent medical appointment only • Free • Provided by Department of Medical Assistance Services (DMAS) 	<p>LogistiCare Call Center, Norton, VA</p> <p>Toll Free: 866-386-8331 (reservation & eligibility)</p> <p>Call 800-742-9758 (check on ride status, file a complaint)</p> <p><u>http://transportation.dmas.virginia.gov</u></p> <p>Go online to make reservations, for FAQs</p>
Private Providers:	Services Provided:	Contact Information:
<p><u>Loudoun Yellow Cab</u></p>	<ul style="list-style-type: none"> • Fleet comprised of 20 privately-owned cars; has wheelchair accessible vans. 	<ul style="list-style-type: none"> • 703-437-9100 Dispatch <p><u>loudounyellowcab.com</u></p>
<p>Red Cab (Ashburn/Sterling dispatch)</p> <p><u>United Cab</u> (Leesburg dispatch)</p> <p>Red and United are owned by the same company.</p>	<ul style="list-style-type: none"> • 20 privately-owned cars; no wheelchair vans. • 15 privately-owned cabs; no wheelchair vans. 	<ul style="list-style-type: none"> • Red Cab: 703-777-7001 • United Cab: 703-777-7999 • 24 hour service; accepts credit cards; senior discounts <p><u>www.unitedcabservice.com</u></p>
<p><u>Loudoun Cabs</u></p>	<ul style="list-style-type: none"> • 24 hour taxi service; No wheelchair vans 	<ul style="list-style-type: none"> • 1-571-314-0023 • Email: <u>reservations@loudouncabs.com</u> <p><u>loudouncabs.com</u></p>
<p><u>Argyll Transport</u></p>	<ul style="list-style-type: none"> • Serves Loudoun and Clarke Counties • Provides errand, excursion, and holiday transportation services and transportation 	<ul style="list-style-type: none"> • 888-400-0159 • Email: <u>info@argylltransport.com</u>

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	<p>for medical appointments</p> <ul style="list-style-type: none"> • Has wheelchair accessible vehicles • Call for availability and rates 	<p>argylltransport.com</p>
Care Mobile Transportation	<ul style="list-style-type: none"> • Transportation services to and from medical appointments, nursing and adult day care facilities, and family holiday events. 	<ul style="list-style-type: none"> • 703-473-4599 <p>www.caremobiletransportation.com</p>
Reston Limousine	<ul style="list-style-type: none"> • More than 240 vehicles including limousines, sedans, SUVs, van and buses provide customized transportation services for a wide variety of clients and events. 	<ul style="list-style-type: none"> • Toll-Free: 1-800-LIMO-141 (1-800-546-6141) • Local: 703-478-0500 • E-mail: rls@restonlimo.com <p>www.restonlimo.com</p>
Boss Transportation (& Family Services)	<ul style="list-style-type: none"> • 6 sedans; \$40/hour; requires 24 hr. notice and 24 hr. cancellation; appropriate for elderly and people with disabilities who need someone to accompany them to appointments (if being put to sleep and require that someone drive you home, frail and need help filling out forms, walking, etc.) Driver stays with person. • Fleet of 3 accessible vans; transport up to 2 people at a time; \$95/hour within 20 miles. After 20 miles, \$2/mile. 	<ul style="list-style-type: none"> • 703-256-6166 • E-mail: bosstransport@verizon.net • Membership services available with different packages. Call for details. <p>www.bosstransport.org</p>
Buckley's	<ul style="list-style-type: none"> • Serves Eastern Loudoun, private vehicles, provides door through door transport, no wheelchair lifts, must be able to lift and transfer oneself. Cost: 1 hour min. \$75/hr. plus gas surcharge, \$1.50 for every 3 miles traveled one way for transportation for outpatient medical procedure. 	<ul style="list-style-type: none"> • 703-390-0535 • Email: info@buckleys4seniors.com <p>www.buckleys4seniors.com</p>
Home Helpers of Leesburg	<ul style="list-style-type: none"> • Transportation for seniors for medical apts., shopping or other outings; provide 	<ul style="list-style-type: none"> • 703-297-4642

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	assistance in and out of cars; \$22/hr. plus 55 cents/mile.	www.homehelpershomecare.com
<u>Moon River Senior Care & Transportation</u>	<ul style="list-style-type: none"> Provides door-through-door escorted van transportation for appointments and errands. Serves eastern Loudoun and western Fairfax counties. Client must be able to transfer in and out of vehicle (no lifts). Cost is \$55/hour, wait time of \$40 per hour billed in 15 minute increments, plus gas surcharge of \$2.50/mile for first 5 miles, after 5 miles 0.54¢. Rate of \$25/hr. available to clients already receiving home care services from this agency. Cost includes a companion escort who remains with the client and is available to help as needed. 	<ul style="list-style-type: none"> 703-766-5758 Email: info@moonriverseniorcare.com <p>moonriverseniorcare.com</p> <p>Reservations - 72 hours advance notice is appreciated.</p>
<u>Uber</u>	<ul style="list-style-type: none"> 24 hour/7 days a week ridesharing service App features include: VoiceOver for iOS, TalkBack for Android, and wireless Braille display compatibility. 	<ul style="list-style-type: none"> Available on Apple App and Google Play Stores. <p>www.uber.com</p>
Non-Profit Organizations:	Transportation Services Are Not Available to the Public Unless Individuals Are Receiving Services From These Agencies	Contact Information:
<u>Loudoun Volunteer Caregivers</u>	<ul style="list-style-type: none"> Assisted transportation for frail elderly and disabled adults who because of physical limitations are not able to use public transportation services. Provide free transportation for needs such as: medical appointments, cancer treatments, physical therapy, chiropractic care, hydrotherapy, speech therapy, grocery 	<ul style="list-style-type: none"> 703-779-8617 Email: LVCaregivers@LVCaregivers.org <p>www.lvcaregivers.org</p>

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	shopping, prescription pick up, interfaith food pick-up, errands, voting and non-medical needs.	
Every Citizen Has an Opportunity (ECHO)	<ul style="list-style-type: none"> • Provides daily transportation to and from an ECHO program participant’s residence and their worksite. • ECHO has 40 vans and small buses, many of which are wheelchair accessible, that travel an average of 24,000 miles each month while transporting over 160 program participants to and from their worksites. • ECHO also contracts with Loudoun County Department of Family Services, currently coordinating VIEW transportation and providing on-demand transportation for their clientele. 	<ul style="list-style-type: none"> • 703-779-2100 • Email: info@echoworks.org <p>www.echoworks.org</p>
Loudoun County Government Human Service Transportation Services	Transportation Services Are Not Available to the Public Unless Individuals Are Receiving Services From These Agencies	Contact Information:
Department of Family Services	<ul style="list-style-type: none"> • Administers the “On-Demand Transportation” Program. • Vendors: Yellow Cab <p>Eligibility requirements:</p> <ul style="list-style-type: none"> • For nonemergency medical (including mental health) and dental appts. • Must schedule ahead of time to use services • Recipients must be below 70% of the State Median Income. Full Medicaid recipients must use LogistiCare, not On Demand Transportation. 	<ul style="list-style-type: none"> • 703-777-0353 • Referrals are required from other governmental agencies as well as non-profits such as the Free Clinic and Community Health Center. <p>www.loudoun.gov/dfs</p>

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	<ul style="list-style-type: none"> • On-Demand used when all other avenues have been exhausted and there are no alternatives left. • Majority of riders are elderly and/or disabled. • Transportation provided locally and to UVA, Georgetown Hospital, etc. 	
<p>Department of Mental Health/Substance Abuse/Developmental Services</p>	<ul style="list-style-type: none"> • Friendship House runs daily transportation to and from its day program • ECHO provides transportation services to Developmental Services clients using day services under contract to Loudoun County. • All residential programs provide transportation to residents, and case managers transport clients for needed services. • No transportation services provided to the general public. 	<ul style="list-style-type: none"> • Must be receiving services to qualify for transportation services. • Contact: Mental Health and Substance Abuse Services: 703-771-5100 Developmental Services: 703-777-0377 www.loudoun.gov/mhsads
<p>Department of Parks, Recreation & Community Services</p>	<p>Area Agency on Aging (AAA)/Senior Centers</p>	
	<ul style="list-style-type: none"> • Provides limited door to door bus transportation to and from the surrounding areas of four senior centers, located in 1) Leesburg, 2) Purcellville, 3) Sterling, and 4) South Riding. • M - F for seniors who request a ride to/from a respective center. Bus routes/times vary, however, pick-up at seniors' homes is generally between 9-10:30 a.m. and return trip generally leaves centers between 1:30-2 pm with return to home generally no later than 4 p.m. For more 	<ul style="list-style-type: none"> • AAA refers seniors to Department of Family Services' Transportation on Demand Service. • 703-777-0257 • Email: aaa@loudoun.gov www.loudoun.gov/aaa

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	<p>information please contact individual centers.</p> <ul style="list-style-type: none"> • Cost is \$1 round trip per day. • Eligibility is age 55 and older and living within a surrounding area that allows for a ninety minute or less one way bus trip. • Lifts are available on most buses. 	
<u>Department of Parks, Recreation & Community Services</u>	<u>Adult Day Centers</u>	
	<ul style="list-style-type: none"> • AAA provides limited door to door bus transportation to/from three Adult Day Centers (ADC) located in Leesburg, Purcellville and the Ashburn-Sterling area. • Transportation is provided M - F for ADC clients whose caregiver requests transportation service. • Cost is \$2 each way/\$4 per day. • Bus routes/times vary, however, pick-up at clients' homes is generally between 8:30 - 10:30 a.m. and return trip is generally between 3-5 p.m. <p>Eligibility criteria: ADC client who lives within a ninety minute or less one way bus trip. Lifts are available on most buses.</p>	<ul style="list-style-type: none"> • AAA refers seniors to Department of Family Services' Transportation on Demand Service. • 703-777-0257 • Email: <u>aaa@loudoun.gov</u> <p><u>www.loudoun.gov/aaa</u></p>
<u>Department of Parks, Recreation & Community Services</u>	<u>Adaptive Recreation - Summer Camp Transportation</u>	
	<ul style="list-style-type: none"> • Funded by Gas Tax Funds (BOS approval annually) • Contract Service-through Lo Co Public School, Special Ed. Transportation • Buses used: 8 Special Ed. buses used for home 	<ul style="list-style-type: none"> • Must be registered for summer camp to receive program transportation. • Summer Camp Contact: 703-771-5010 • Email: <u>adaptiverecreationcamp@loudoun.gov</u>

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	<p>pick up/drop off</p> <ul style="list-style-type: none"> • Buses pick up/drop off door to door unless bus cannot enter area safely and turn around (i.e. apartment complex, dirt road etc.) • Buses also pick up in AM at a Regional pick-up for all areas, typically a school • This pick up is last on route, goes straight to camp, provides families with a shorter option for time of the bus • Wheelchair lift on all buses • Camp hours are 9am-4pm • Pick up/drop off times vary depending on route and area • Buses are used for weekly swim trips (all of camp attends) and field trips • Eligibility-must be registered for summer camp • Transportation is first come first serve and due to budget, space limitations • In county residents only, although campers may register for program that live outside of county for a fee • Transportation staff try to meet the need for as many campers as the bus will allow • Not all campers use transportation-some parents choose to drop off and pick up • All campers use buses for swim/field trips <p>Other Adaptive Recreation Programs</p> <ul style="list-style-type: none"> • Use Loudoun County, PRCS vehicles • Not all vehicles have a lift • Cost to participant is incorporated in price for total program, transportation portion cost is determined on mileage radius below (30 miles-\$2.50; 60 miles-\$4.50; 90 miles-\$6.50; 120 miles-\$8.50; 150 miles-\$10.50) 	<ul style="list-style-type: none"> • VSA Arts 703-737-8837 • Special Olympics 703-777-0438 • For other Adaptive Recreation Programs, contact: 703-771-5013 • www.loudoun.gov/adaptiverec • Customer Service: 703-737-8042
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	<ul style="list-style-type: none">• No home to home pick up or drop off. Participants meet at a central location, typically PRCS office, Depot Court in Leesburg.• Transportation is only to program and back to meeting place <p>Some local programs meet at the actual program location-no transportation cost for these programs.</p>	
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