Hello Captain DeLitta,

Wanted to follow up on our discussion yesterday, in front of the Purcellville dry cleaners.

Wanted to make you aware that Deputy Solan did a terrific job working with my 16 year old daughter.

On her the way to Woodgrove High School, my daughter was driving our Ford Excursion and hit mirrors with another truck on one of the dirt roads leading to the school. It occurred at the top of a hill where both drivers stopped on the downward side and unable to see the other. As a result, the other driver assumed she just kept going and reported a hit and run which Deputy Solan was called to investigate.

Deputy Solan called me and asked if he could talk to her at school, which he did. When my daughter got home I ask her how it went and her comments where "He was very nice to me. He even ask me about my cows"

As my daughter continued to tell her story it was obvious that Deputy Solan provided her guidance on several items:

- 1. what to do next time there was an accident she didn't realize that hitting mirrors would be considered an accident
- 2. when an officer ask for your drivers license, don't hand the officer your whole wallet
- 3. insurance cards are typically located in the glove box vs. center console

This week she attended her licensing ceremony and it was good to hear the officer at the ceremony iterate the same.

Pulling my daughter out of class and questioning her about the accident could have been a scary situation for her but Deputy Solan turned it into a learning experience. I'm confident this wasn't a one-off but rather the way Deputy Solan carries himself and represents the Sheriffs Department.

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We had a hit and run incident that resulted in a destroyed mailbox. Deputies Whitfield & Kennedy responded and were extremely professional. This was not a major crime incident, so they took down the information. But then they went the extra mile, investigated, patrolled the neighborhood, and identified the responsible individual. They even brought the individual back to the scene in order to apologize and take responsibility for his actions, and used the incident as a teachable moment for him. They made a positive impression on the person responsible as well as my family. And, their actions saved me hundreds of dollars in repair. I'm grateful for their efforts. Throughout, what impressed me most was their commitment and professionalism. I'm proud to live in a community with such great first responders as Deputies Whitfield and Kennedy.

My 16-year-old son had to do a project on prison work. He had the idea to reach out to an actual prison work facility and see if he could interview someone. We called the LCDetention Facility and connected with Sergeant Jay Conner. Sergeant Conner met with my son and we taped them in an interview regarding the Inmate Workforce program. Sergeant Conner was fantastic!! We had sent him the interview questions in advance and he was so prepared to answer my son's questions. He was also very kind and patient as it took longer than we had told him it would take. My son had extra questions which he gladly answered. My son learned so much and he was very impressed with Sergeant Conner. We all walked out with such a positive impression of Sergeant Conner and this whole program. It is very clear that Sergeant Conner is not only highly competent in his position, but he also takes great pride in what he does. These kinds of actions are so helpful in strengthening community relations. Many thanks again to Sergeant Conner for this wonderful, learning experience!!

I am the new property manager for a HOA. Deputy Thomas came by in person to introduce himself and ask how he could help in the community. We talked about speed and he set up a speed monitor and an ATS (Alternate Traffic System). He has also investigated an abandoned vehicle in the community and tried repeatedly to make contact with the owners. I appreciate his thoroughness and follow up.

I hope you and your family are doing well! Happy New Year to you!

This is just a short note to give you some positive feedback about a couple of your Deputies.

My wife was in a car accident last week (she is okay; some broken bones in her hand) and your Deputies responded in just minutes! They ran interference for the fire engine and ambulance that were also responding, enabling the EMTs and the firefighters to get to the scene quicker and respond to the situation. The Deputies were completely professional, courteous and efficient! They separately interviewed both drivers, took statements, called the towing company for us, and commenced writing their report. They fully explained what they were going to do and what the next steps would be for each of the drivers, and they facilitated the exchange of driver information. We were completely impressed with these gentlemen and just wanted to let you know!

I didn't catch one of the Deputy's name, but the lead Deputy was J.D. Ambrose (#3235) and he was first class!

Thank you very much!!

Take care Mike!

Pinebrook CASA students collected snacks and candy to put in the Loudoun County Safety Center's break room, to show appreciation for our hard working Sheriff's Department. Deputy's Rivera & Thomas came by the school to pick them up and had a wonderful visit with the

students. They were kind enough to show off their cruisers and let them sit in the back. Also, they took the time to read the Thank you cards that the students made. They truly made our day special! We look forward to another visit! Thank you for your hard work and dedication!!

Thank you so much for the wonderful "Analysis of a Crime Scene " presentation to our radiology and biomed students at the Academies of Loudoun! My students and I were "wowed" at the presentation details, delivery, and enthusiasm that Sgt Schochet shared.

In this day and age, it is hard to motivate young minds, and hold their attention. Sgt Schochet not only held their interest, but treated them as adults. We have a few students who are interested in pathology and forensics. They commented about how they liked HOW he talked to them. He has a personality that draws people in, and has characteristics that can't be taught. The kids even asked him to talk more after the presentation was over! They listened to his life advice and caution against trying drugs.

We would love him to come again, if he can, and speak to the other radiology class of juniors.

Thank you all for coordinating, and thank you to Sgt Schchet and Lt Loconti for coming! I appreciate all law enforcement officers.

Captain DeLitta,

Good morning sir. I am both a Special Agent from the FBI/WFO, and the parent of one of the Young Men's Service League members whom you briefed last night.

I just wanted to quickly reach out and thank you both for your time, and for your insightful comments and thoughts imparted to the boys. My son was particularly impressed, and was all ears in regard to your thoughts on traffic stops and teen driving. As he is in now in permit time, advancing towards his license, he very much appreciated hearing your thoughts and suggestions. Whilst we hope he does not have the need to make the pleasure of the acquaintance of any of LCSO's finest, if he does, he'll be well prepared to be respectful and compliant.

As a fellow law enforcement officer, I just wanted to pass along my gratitude for your taking the time from your schedule, especially on a Sunday evening, to share your thoughts and wisdom with these young men. I am confident your forward leaning effort will have a lasting impact.

Best regards to you and yours, and be safe.

Sunday evening I was involved in a medical emergency. During the hurried trip to the ER my wife was involved in a traffic accident. Deputy Haynes came to our aid and was very professional, courteous and helpful when we needed that kind of reassurance most. You are fortunate to have a man the caliber of officer Haynes in your department.