

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

**Your Information**

**First Name:**

**Middle Initial:**

**Last Name:**

**Address:**

**City:**

**State:**

**Zip:**

Ashburn

VA

20147

**Home Phone:**

**Email:**

**Incident Information**

**Please enter the deputy(s) / employee(s) names:**

Deputy John Miller Badge #2958

**Incident Location:\***

**Date of Incident:**

**Time of Incident:**

Starbucks Pipeline Plaza

5/31/2015

**Explain the circumstances on why you are paying this compliment:\***

This evening I requested a Keep the Peace Officer for my child exchange at Starbucks on Pipeline Plaza. I was greeted with a wave and a smile by Deputy Miller and due to his professionalism and attitude I felt the need to compliment him on his continued service to Ashburn and Loudoun County. This was my third encounter with Deputy Miller. In February 2015 I requested to speak to a Deputy regarding fraud and he was dispatched to my residence. I explained the situation and showed him the paperwork I had in hand. He was very helpful and provided me with insight and what the best procedures to follow were in order to resolve this matter. I was impressed with his knowledge at that point in time. In March 2015, I requested a Keep to Peace Officer meet me for my continuously unpredictable and potentially hostile child exchange after threats were made over the weekend by the children's father. I was met by Deputy Miller who remembered me and my children from our previous interaction in February. He was friendly and cheerful while providing a safe environment for my children. This evening Deputy Miller was once again cheerful and friendly. His attitude is one that I strongly feel truly represents Loudoun County Sheriff's Office! I cannot thank Deputy Miller enough for his continued professionalism. Please recognize him individually as a consummate professional and thank him for his service with a smile!

[REDACTED]

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From: [REDACTED]  
Sent: Tuesday, June 02, 2015 5:55 PM  
To: [REDACTED]  
Cc: [REDACTED]  
Subject: Re: Dennis Smith

[REDACTED]

[REDACTED]

[REDACTED]

Sheriff Chapman,

I am writing to express my appreciation for one of your deputies, Dennis Smith. Twice now, Dennis has taught *Seven Steps of a Terrorist Planning Cycle* here at RRCJA and has always done an outstanding job. I have attached the summarized student evaluation for the most recent class and you will see that the class and Dennis were both well received. Dennis is very professional in front of the classroom and represents your agency well. I thank you for allowing him to instruct.

Please know that members of your agency are always welcome to attend training here.

Sincerely,

Tom Einwechter  
In-Service Coordinator  
Rappahannock Regional Criminal Justice Academy  
3630 Lee Hill Drive  
Fredericksburg, VA 22408  
Office - (540) 371-2875  
Fax - (540) 371-4404  
[teinwechter@rrcja.org](mailto:teinwechter@rrcja.org)  
[www.rrcja.org](http://www.rrcja.org)

<Class Evaluation.pdf>



# Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

## Your Information

First Name:

Last Name:

Address:

City:

Leesburg

State:

VA

Zip:

20175

Home Phone:

Email:

## Incident Information

Please enter the deputy(s) / employee(s) names:

Incident Location\*  
Rt. 7 heading South just  
before Belmont Ridge Road

Date of Incident:  
6/10/15

Time of Incident:  
[REDACTED]

Explain the circumstances on why you are paying this compliment\*:

We were barely off of the busy road, with a flat tire and Deputy Keough assisted not only in putting on the spare, but he also assisted us in getting back onto the busy road. We could have done it ourselves but having his assistance was an unexpected surprise. I know Deputy Keough was just doing his job, but in today's world of people thinking they have the ability to judge a law enforcement officer's decisions, I wanted to take a moment to thank Deputy Keough and all of the Deputies that go out every day and do the small community service jobs (like mine) as well as the life endangering tasks.

Approval for Use on LCSO Website\*

The Loudoun County Sheriff's Office would like to share your compliment with the community as part of our Compliments Corner:

- Please Share (Your e-mail address and address, if provided, will be removed)
- Please Share but Remove my Personal Information (Name/e-mail/Address etc.)
- Please do not Share on the Website

Iversen, Timothy  
Subject: professionalism

> Officer Iversen

>

> You were in my neighborhood this past Sunday writing tickets. You very courteously asked me if a red car was mine and we proceeded to have a very nice conversation.

>

> I just wanted to say that this past semester (I taught law enforcement psychology/forensic psychology and domestic violence at NOVA) I spent a lot of time talking about the bad cops in our society. I wish I had met you before and had you as a guest speaker. You were extremely polite and well spoken and I appreciated the gesture to ask about the car rather than just slapping a ticket on it (its still there btw lol).

>

> I just wanted you to know that I found it nice to know that there nice cops around.

>

>



DEAR Sgt. Cerniglia,

First of all your name is really cool ☺

Thank you so much for inviting us with open arms to your class in Loudoun and making us feel at home.

This was/is awesome class! Mental Health is so new to me when I saw it in the jail I just kinda figured it out by trial and error. I really had no idea the range of different mental health spectrum there was. This class was awesome because of the different speakers that gave testimonies to their experiences and it was so eye-opening to hear it from their perspective because they live it or have gone through it. Now when I get back to the jail I'm definitely going to use this tool especially in the forensics unit and take a little more time and not rush things to get done. I have learned to be a lot more patient in my communications skills with consumers.

I'm not sure how many instructors were involved to put this CIT class together - but I can feel a lot of hours, energy, thought, concern and most of all care was put into this class.

It is because of your dedication and sincere heart to give us the tools/knowledge to make us better deputies that make Virginia the best.

It was pretty cool to have the CA-Forensics - Public Defender etc... to get their perspective and coming together to make things work smoothly and for the common good. Such a great class - Thank you to all the instructors who made it fun and educational and something I probably will never forget.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Subject: FW: Thank You (2015-009225)

See below e-mail from last night's DUI accident I worked on Christopher In last night.

[REDACTED]

Sent: Sunday, June 14, 2015 1:06 PM

To: Gass, Joseph

Cc: Ursula\_IPY

Subject: Thank You (2015-009225)

Deputy Gass and Team -

We just wanted to send a brief note of thanks for the assistance provided by you and your team in response to the driver hitting our car parked in front of the house last night. You were literally there in minutes, and the calm, control, command and professionalism that you and the rest of the team demonstrated throughout was more than impressive.

We are feeling very well supported by Loudoun's Finest today.

With Respect and Appreciation,

[REDACTED]

Stomac Falls, VA

[REDACTED]  
[REDACTED]  
Herndon, VA 20171

June 13, 2015

Loudoun County Sheriff's Office  
803 Sycolin Road. SE  
PO Box 7200  
Leesburg, VA 20175

To Whom It May Concern:

I wanted to compliment Officer Perry on a job well done. He helped me on Friday, June 12, when my car was rear-ended. I was not in the car at the time and I never owner of the the car who ran into me.

The Wall Mart authorities called Officer Perry and he came and helped me exchange information over the phone with the gentleman. I would not have known what to do at the time.

Often you have to be in a bad situation to realize what the police do in our community. I am reassured that the Loudoun Country Police care about me individually and will be there for me when I have a need which requires outside assistance.

[REDACTED]  
[REDACTED]  
[REDACTED]

battery gave out. Officer Solan not only helped me get the car over the hill to a safe area, but stayed with me until AAA FINALLY (and that took his getting on the phone and telling them to get here)! He is MY hero. We are very lucky to have a officer like Officer Solan in South Riding watching over us.

Approval for Use on  
LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Email not displaying correctly? [View it in your browser.](#)



**From:** noreply@civicplus.com  
**Sent:** [Redacted]  
**To:** [Redacted]  
**Subject:** Online Form Submittal: Compliment Form

## Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

**First Name:** [Redacted]  
**Middle Initial:** [Redacted]  
**Last Name:** [Redacted]  
**Address:** [Redacted]  
**City:** South Riding  
**State:** VA  
**Zip:** 201512  
**Home Phone:** [Redacted]  
**Work Phone:** *Field not completed.*  
**Email:** [Redacted]

**Please enter the deputy(s) / employee(s) names:** RR Solan #2241

**Incident Location:** rt 50 and South Riding Blvd

**Date of Incident:** 6/18/2015

**Time of Incident:** 10pm

**Explain the circumstances on why you are paying this compliment:** ran out of gas because I wanted McDonalds. This is not the first time that Officer Solan has come to my rescue. In Nov 2014, the night before Thanksgiving I was on the hill on Poland Rd. It was freezing. It was an unlit and narrow thruway. My



door was stuck and I couldn't get out of the car after the accident. I was removed from the vehicle by the fire department and taken to Inova Loudoun Hospital for an examination. After the exam, Officer Cenate came to see me. He explained gave me my ticket and explained why I was being ticketed. I was very shaken up after this accident and, as a new mother to a 4 month old, was quite hormonal and emotional. He was just so kind and compassionate and professional. These many months later, I am still so grateful for nice he was to me - the accident really shook me up. And I just wanted him to know that I still remember and I really appreciate it. If you could please let him know that I said thank you, I would appreciate it.

Approval for Use on  
LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Email not displaying correctly? [View it in your browser.](#)

From: noreply@civicplus.com  
Sent: Monday, June 22, 2015 3:53 PM  
To: [REDACTED]  
Subject: Online Form Submittal: Compliment Form

## Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

First Name: [REDACTED]  
Middle Initial: [REDACTED]  
Last Name: [REDACTED]  
Address: [REDACTED]  
City: [REDACTED]  
State: VA  
Zip: 20176  
Home Phone: [REDACTED]  
Work Phone: [REDACTED]  
Email: [REDACTED]

Please enter the deputy(s) / employee(s) names: Officer Mike Cenate

Incident Location: Waxpool Road, Ashburn, VA

Date of Incident: [REDACTED]

Time of Incident: [REDACTED]

Explain the circumstances on why you are paying this compliment: For months I have been meaning to write and thank Officer Cenate for his compassion and kindness after my car accident. I was the driver in an accident on eastbound Waxpool Road. I hit a vehicle in front of me while driving my husband's car. The

June 26, 2015

Sheriff Michael Chapman  
Loudoun County Sheriff's Office  
803 Sycolin Rd SE  
Leesburg, VA 20175

Dear Sheriff Chapman:

We wish to express our thanks for allowing Captain Greg J. Ahlemann to participate in the Metropolitan Washington Airports Authority Police Department Sergeant Selection Process. We appreciate the value of time and recognize that he was away from his normal duties for several days. We know that during that time other important duties went unanswered or that others had to shoulder additional burdens. Let us assure you that Captain Ahlemann performed his assessor duties in an exemplary fashion and that his service as an assessor was critical to success of the selection process.

You are probably well aware of the intense nature and long work hours demanded of the assessors. Assessor duties entail one day of training focused on observing and evaluating mock candidate performance, followed by multiple days of working in teams, evaluating candidate responses.

We would like to commend Captain Ahlemann for his enthusiasm and dedication in performance of his assessor duties on behalf of the Metropolitan Washington Airports Authority Police Department.

Sincerely,



Shane Pittman, Ph.D.  
President

June 26, 2015

Sheriff Michael Chapman  
Loudoun County Sheriff's Office  
803 Sycolin Rd SE  
Leesburg, VA 20175

Dear Sheriff Chapman:

We wish to express our thanks for allowing Lieutenant Thomas A. Gilligan to participate in the Metropolitan Washington Airports Authority Police Department Sergeant Selection Process. We appreciate the value of time and recognize that he was away from his normal duties for several days. We know that during that time other important duties went unanswered or that others had to shoulder additional burdens. Let us assure you that Lieutenant Gilligan performed his assessor duties in an exemplary fashion and that his service as an assessor was critical to success of the selection process.

You are probably well aware of the intense nature and long work hours demanded of the assessors. Assessor duties entail one day of training focused on observing and evaluating mock candidate performance, followed by multiple days of working in teams, evaluating candidate responses.

We would like to commend Lieutenant Gilligan for his enthusiasm and dedication in performance of his assessor duties on behalf of the Metropolitan Washington Airports Authority Police Department.

Sincerely,



Shane Pittman, Ph.D.  
President