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<http://sheriff.loudoun.gov/Admin/FormCenter/Submissions/Edit?id=1829&formID=36&submissionDataDisplayType=0&backURL=/Admin/FormCenter/Submissions/Index/36?categoryID=4>

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Kenneth and Bridget

Address:

City:

Ashburn

State:

VA

Zip:

20147

Email:

Incident Information

Please enter the deputy(s) / employee(s) names:

Deputy M. L. Franks #2555

Incident Location:*

Date of Incident:

Time of Incident:

1

Residential

Sunday, Nov 30, 2014

12:15am

Explain the circumstances on why you are paying this compliment:*

We recently had an incident at our home and were paid a visit by several deputies. We believe the lead Deputy on site was M.L. Franks. While we were impressed with each member of the Sheriff's team we engaged with, we were especially impressed with Deputy M .L. Frank's professionalism, positive attitude and patience in dealing with the incident. He left an excellent positive impression and reinforces our respect and thankfulness for the Loudoun County Sheriff's Office and their invaluable guidance and support. Well done!

Approval for Use on LCSO Website*

The Loudoun County Sheriff's Office would like to share your compliment with the community as part of our Compliments Corner.

Please Share (Your e-mail address and address, if provided, will be removed)

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Please do not Share on the Website

win, Karen

From: noreply@civicplus.com
Sent: Saturday, December 13, 2014 8:49 AM
To: Chapman, Mike; Buckman, Robert; Harmison, Christopher; Corwin, Karen
Subject: Online Form Submittal: Compliment Form

If you are having problems viewing this HTML email, click to view a [Text version](#).

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by th

Your Information

First Name:

Esther

Middle Initial:

K

Address:

City:

Sterling

State:

VA

Home Phone:

Email:

Incident Information

Please enter the deputy(s) / employee(s) names:

Deputy M.A. Cosmic # 2942

Incident Location:*

Algonkian Parkway

Date of Incident:

12-13-2014

Explain the circumstances on why you are paying this compliment:*

My car stopped in the middle of the road. The officer helped me and then called a tow truck. I was feeling vulneral your service!!!

Approval for Use on LCSO Website*

The Loudoun County Sheriff's Office would like to share your compliment with the community as part of our Compliments Co

Please Share (Your e-mail address and address, if provided, will be removed)

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

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<http://sheriff.loudoun.gov/Admin/FormCenter/Submissions/Edit?id=1857&formID=36&submissionDataDisplayT>

Karen

From:
To:
Subject:

noreply@civicplus.com
Friday, December 12, 2014 8:56 PM
Chapman, Mike; Buckman, Robert; Harmison, Christopher; Corwin, Karen
Online Form Submittal: Compliment Form

If you are having problems viewing this HTML email, click to view a [Text version](#).

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the

Your Information

First Name:

[REDACTED]

Middle Initial:

[REDACTED]

Address:

[REDACTED]

City:

Herndon

State:

VA

Home Phone:

[REDACTED]

Email:

[REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names:

G. P. Keough

Incident Location:*

Rt. 15 at Edwards Ferry Road

Date of Incident:

12/5/2014

Explain the circumstances on why you are paying this compliment:*

I accidentally ran a red light (the green left turn signal came on and my pre-7AM brain interpreted that as 'go straight' with how polite and respectful he was. I appreciate it. It wasn't a pleasant experience, but I think it was about as pleas

Approval for Use on LCSO Website*

The Loudoun County Sheriff's Office would like to share your compliment with the community as part of our Compliments Corner

Please Share (Your e-mail address and address, if provided, will be removed)

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Please do not Share on the Website

View any uploaded files by proceeding to the link below

<http://sheriff.loudoun.gov/Admin/FormCenter/Submissions/Edit?id=1856&formID=36&submissionDataDisplayType>

Corwin, Karen

From: noreply@civicplus.com
Sent: Monday, December 22, 2014 7:39 PM
To: Chapman, Mike; Buckman, Robert; Harmison, Christopher; Corwin, Karen
Subject: Online Form Submittal: Compliment Form

If you are having problems viewing this HTML email, click to view a [Text version](#).

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

Last Name:

Address:

City:

Sterling

State:

Virginia

Zip:

20164

Home Phone:

Email:

Incident Information

Please enter the deputy(s) / employee(s) names:
The whole Sheriff's Department

Incident Location:*

Sterling

Date of Incident:

12/22/2014

Time of Incident:

1925

Explain the circumstances on why you are paying this compliment:*

This is a general thank you note to all the men and women who put their lives on the line to serve and protect me and our community. When I was returning from my deployments, you and your battle buddies always shook my hand and thanked me for my service, I know that this thank you note is long overdue, but I want you to know that I can sleep at night because you are awake, I can walk down the street without any fear because you are patrolling our streets, and I can smile and be with my family during the holidays because you are out there instead of being with your family! No matter what happens I will always have your back the same way you always had my back. Please don't be discouraged by the screaming and yelling of some ignorant members of the society who never served anyone else or any honorable goal other than themselves and continue to protect us all. I salute you all and wish you and your families a merry Christmas. [REDACTED] U.S. ARMY Retired

Approval for Use on LCSO Website*

The Loudoun County Sheriff's Office would like to share your compliment with the community as part of our Compliments Corner:

win, Karen

From: noreply@civicplus.com
Sent: Wednesday, December 10, 2014 11:48 AM
To: Chapman, Mike; Buckman, Robert; Harmison, Christopher; Corwin, Karen
Subject: Online Form Submittal: Compliment Form

If you are having problems viewing this HTML email, click to view a [Text version](#).

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by th

Your Information

First Name:

Last Name:

Address:

City:

Ashburn

State:

VA

Home Phone:

n/a

Work Phone:

Incident Information

Please enter the deputy(s) / employee(s) names:

Emergency Response, SWAT unit

Incident Location:*

Loudoun County High School

Date of Incident:

12-10-2014

Explain the circumstances on why you are paying this compliment:*

The Loudoun County Sheriff's Office demonstrated outstanding professionalism, dedication, and thoroughness in c School. You treated staff and students with respect. I want to thank you for your timeliness as well.

Approval for Use on LCSO Website*

The Loudoun County Sheriff's Office would like to share your compliment with the community as part of our Compliments Coi

Please Share (Your e-mail address and address, if provided, will be removed)

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

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View any uploaded files by proceeding to the link below

<http://sheriff.loudoun.gov/Admin/FormCenter/Submissions/Edit?id=1850&formID=36&submissionDataDisplayTy>



December 10, 2014

Major Mark Poland

Loudoun County Sheriff's Office

Loudoun County, Virginia

Dear Major Poland,

I began working with members of your department on October 2013. As a result of this collaboration, your office and the Target Sterling Assets Protection teams were able to execute an extremely successful Black Friday event for the past two years.

The partnership, professionalism and dedication exhibited by Deputy Samantha Harwood in particular, was exceptional. She displayed the highest level of commitment, integrity and collaboration while representing your organization to the highest standards. This individual eagerly shared his knowledge, experiences and expertise while responding to guests with Target's philosophy of "Fast, Fun and Friendly" during each interaction.

I would like to acknowledge the efforts and partnership of Deputy Spurlock. We wish to extend our appreciation and gratitude for the dedication and efforts of these professionals. On behalf of the entire Target store and Assets Protection teams, I sincerely thank you.

Respectfully,

Jason Oates

Executive Team Leader – Assets Protection
Target Sterling, Virginia



Corwin, Karen

From: noreply@civicplus.com
Sent: Friday, December 19, 2014 12:07 AM
To: Chapman, Mike; Buckman, Robert; Harmison, Christopher; Corwin, Karen
Subject: Online Form Submittal: Compliment Form

If you are having problems viewing this HTML email, click to view a [Text version](#).

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the

Your Information

First Name:

Mustafa

Last Name:

Azimi

Address:

City:

Aldie

State:

Virginia

Work Phone:

Email:

Incident Information

Please enter the deputy(s) / employee(s) names:

William Leonard

Incident Location:*

die va 20105

Date of Incident:

12/18/2014

Explain the circumstances on why you are paying this compliment:*

On December 18th, 2014 at approximately 1:15 p.m. I contacted the Loudoun County Sheriff's Office regarding a #2757 responded. Deputy Leonard was professional and courteous and immediately made myself and my family feel went above and beyond and resolved the issue at hand in the most up right respectful way possible. Deputy Leonard Deputy Leonard out there. Who are professional, courteous, respectful, and intelligent. I personally feel at ease knowing serving our wonderful county. Thank you, Mustafa Azimi

Approval for Use on LCSO Website*

The Loudoun County Sheriff's Office would like to share your compliment with the community as part of our Compliments Cor

Please Share (Your e-mail address and address, if provided, will be removed)

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Please do not Share on the Website

View any uploaded files by proceeding to the link below

<http://sheriff.loudoun.gov/Admin/FormCenter/Submissions/Edit?id=1873&formID=36&submissionDataDisplayTy>

FAUQUIER COUNTY SHERIFF'S OFFICE

.. Paul F. Mercer, Jr.
Chief Deputy

Administration
(540) 422-8600
Fax (540) 422-8605

Adult Detention Center
(540) 422-8700
Fax (540) 422-8710

Criminal Investigations
(540) 422-8650
Fax (540) 422-8606



Charlie Ray Fox, Jr.
Sheriff

December 5, 2014

78 West Lee Street
Warrenton, Virginia 2018

Civil Process
(540) 422-8610
Fax (540) 422-8609

Non-Emergency
(540) 347-3300



Sheriff Michael L. Chapman
Loudoun County Sheriff's Office
803 Sycolin Road, SE
Leesburg, VA 20175

Dear Sheriff Chapman:

Thank you for your support in allowing Victoria Slade to participate in our selection process for the position of crime analyst, which is a new position for our Office.

Although we have experience working with the analytical work products, we do not have any personnel with criminal analysis training. Vicki brought the expertise, experience and analytical skills necessary to identify the best qualified candidate for this position. The selection process was lengthy covering two days. Her willingness to help, patience and attention to detail made this selection process a success. I am confident that the best qualified applicant was selected.

Victoria Slade exhibited professionalism, thoroughness and dedication to duty. She is truly a credit to her profession and to the entire Loudoun County Sheriff's Office. Please extend my personal thanks to Vicki for a job well done.

We have benefited from your support and we gratefully appreciate your assistance in the selection of this important position.

Sincerely,

Charlie Ray Fox Jr
Charlie Ray Fox, Jr.
Sheriff



The Town of
**Leesburg,
Virginia**



CHIEF JOSEPH R. PRICE

65 Plaza Street, N.E. ■ 20176 ■ 703-771-4500 ■ Police Department ■ FAX: 703-771-4545 ■ www.leesburgva.gov

December 15, 2014

Michael L. Chapman
Sheriff
Loudoun County Sheriff's Office
803 Sycolin Rd., S.E.
Leesburg, VA 20175

Dear Sheriff Chapman:

I am writing to thank you for the assistance that Captain Don Park provided to this agency during our recent promotional process for the position of Police Captain. The process was a great success and the efforts of Captain Park were instrumental in achieving a successful outcome. While choosing the proper individuals for promotion is no easy task, Captain Park's professionalism, and knowledge made this an easier choice and above all a fair and comprehensive process. His can do attitude was greatly appreciated.

Again, I greatly appreciated your help in this matter. Please express my sincere gratitude to Captain Park for his assistance with this process.

Sincerely,

Joseph R. Price
Chief of Police

Leadership ■ Pride ■ Dedication



Purcellville Police Department



DARRYL C. SMITH, SR.
Chief of Police

125 Hirst Road, Suite 7A
Purcellville, Virginia 20132

(540) 338-7422
Fax (540) 751-1697

November 7, 2014

Sheriff Michael L. Chapman
Office of the Sheriff
803 Sycolin Road, S.E.
Leesburg, Virginia 20175

Dear Sheriff Chapman:

On Friday, November 7, 2014 I received a letter from Sergeant Michael P. Beatty of the Loudoun County Sheriff's Office reference support my staff offered his team on November 2, 2014.

Please relay to Sergeant Beatty our thanks for his taking the time to forward this information. We truly appreciate his kind remarks and will make sure our officers receive a copy of his letter and a copy of same will be placed in their personnel files for future reference.

We enjoy a great working relationship with members of the Sheriff's Office here in the west and I attribute it to members of your staff like Sergeant Beatty.

Again, please relay our thanks to Sergeant Beatty.

I remain, "Proud to Serve."

Sincerely,

A handwritten signature in black ink, appearing to read 'D. Smith', written over a horizontal line.

Darryl C. Smith, Sr.
Chief of Police
Town of Purcellville, Virginia

THIS FORM IS USED TO FILE A COMPLIMENT REGARDING A DEPUTY'S OR OTHER EMPLOYEE'S CONDUCT OR THE LEVEL OF SERVICE PROVIDED BY THE SHERIFF'S OFFICE.

Your Information

First Name:

[REDACTED]

Last Name:

[REDACTED]

State:

Va

Zip:

20152

Email:

[REDACTED]

Incident Information

Incident Location:*

Belmont Ridge Road

Date of Incident:

11/28/14

Time of Incident:

16:16

Explain the circumstances on why you are paying this compliment:*

I did not get the names of the dispatch or the Sherriff who responded to the severely injured fox on the side of the road. The fox was suffering from his injuries and between dispatch, the sheriff and animal control the response time was quick and handled with the upmost empathy, professionalism and politeness. Thank you for everything you do.

Approval for Use on LCSO Website*

The Loudoun County Sheriff's Office would like to share your compliment with the community as part of our Compliments Corner:

Please Share (Your e-mail address and address, if provided, will be removed)

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Please do not Share on the Website

, Richard

From: [REDACTED]
Sent: Sunday, November 30, 2014 4:37 PM
To: Fiano, Richard
Subject: Deputy Sheriff Braun

Richie,

I want to share with you my positive interaction with Deputy Sheriff Chad Braun, Badge # 2640. On 11/23/2014, a woman hit my parked vehicle in the parking lot of the Stone Ridge Harris Teeter grocery store. After the accident, the woman refused to provide me with her auto insurance information. She would only provide her name and telephone number. She was uncooperative, belligerent, and profane. I continued to ask for the insurance information, but she eventually walked away from me without giving it to me. I called the Sheriff's department and they put me in touch with Deputy Sheriff Braun. He telephonically took my information, located the woman who hit my vehicle, obtained the insurance information and provided it to me. As a result of his assistance, my insurance claim was resolved in one day. He was professional and responsive. He addressed my issue in a timely fashion and was key to the resolution of my problem. I commend him for a job well done.

Thanks

[REDACTED]

Herndon

HERNDON POLICE DEPARTMENT

Maggie A. DeBoard
CHIEF OF POLICE

T (703) 435-6841
F (703) 437-4516



November 4, 2014

Sheriff Michael Chapman
Loudoun County Sheriff
803 Sycolin Road SE
Leesburg, Virginia 20175

MIKE
Dear Sheriff Chapman:

The Herndon Police Department recently concluded a promotional assessment center process for several ranks in the department. The process was lengthy and required the assistance of neighboring agencies to provide specific expertise in the assessment center components. The assistance we received from your department aided us in achieving our goal of a fair and thorough process.

We would like to acknowledge the efforts of *Sergeant Barry Dufek* who participated as an assessor in our promotional process. His professionalism and dedication to ensuring a quality testing process reflects admirably on your agency. We appreciate the excellent work of *Sergeant Dufek* and sincerely thank you for allowing him to participate.

Should the opportunity arise where we can be of assistance to you, please do not hesitate to contact us.

Sincerely,

A handwritten signature in cursive script that reads "M.A. DeBoard".

Colonel Maggie A. DeBoard
Chief of Police

win, Karen

From: Buckman, Robert
Sent: Monday, November 24, 2014 1:04 PM
To: Corwin, Karen
Cc: Chapman, Mike; Harmison, Christopher; Fraga, John; Buckman, John; Gabrielli, Allen
Subject: RE: Online Form Submittal: Compliment Form

From: noreply@civicplus.com [<mailto:noreply@civicplus.com>]
Sent: Monday, November 24, 2014 12:50 PM
To: Chapman, Mike; Buckman, Robert; Harmison, Christopher
Subject: Online Form Submittal: Compliment Form

If you are having problems viewing this HTML email, click to view a [Text version](#).

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the

Your Information

First Name:

rose

Middle Initial:

m

Address:

City:

sterling

State:

va

Home Phone:

Email:

Incident Information

Please enter the deputy(s) / employee(s) names:

Richard Garis

Incident Location:*

Park View High

Date of Incident:

n/a

Explain the circumstances on why you are paying this compliment:*

Officer Garis is a an exceptional SRO here at PVHS. Our school can be challenging at times, Officer Garis along wi Park View community, feel safe knowing Mr. Garis is here on the job! We appreciate him and his keen supervision

Approval for Use on LCSO Website*

The Loudoun County Sheriff's Office would like to share your compliment with the community as part of our Compliments Corn

Please Share (Your e-mail address and address, if provided, will be removed)

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Please do not Share on the Website

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Middle Initial:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

[REDACTED]

State:

[REDACTED]

Zip:

78550

Home Phone:

[REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names:

DEPUTY JOHN MILLER DISPATCHERS 2307 AND 2677

Incident Location:*

[REDACTED] S
[REDACTED]

Date of Incident:

15 NOV 2015

Time of Incident:

1958-2014

Explain the circumstances on why you are paying this compliment:*

I called the non emergency number and spoke with the dispatcher with the following concerns...I am a Federal Employee currently assigned to Harlingen, Texas, some 1700 miles from Loudoun County where I was a resident and my wife and six year old son currently reside. I informed the young lady that I have had no communication with them for 3 days and that this was highly unusual since we exchanged texts daily and Skype 6 nights a week. I asked if a deputy could go to the residence and see if they were ok. She was very professional. Not 15 minutes later I receive a call from Deputy John Miller telling me that he is with my wife and son and allows me to talk to them briefly. Apparently, my wife forgot to pay the phone bill and was embarrassed by the whole situation but I at least know they are safe and it was great to hear their voices, especially my boys. I called back to the non emergency number and got the Deputy's full name and the first dispatcher number from another profession and polite young lady. To some or many this may seem trivial or not that big a deal but it put my mind and heart at ease to know that my wife and boy are well and that when they move here to the Rio Grande Valley, my wife is getting financial budgeting counseling. Thank you and god bless the Loudoun County Sheriffs Office



THE CARLBERG LAW FIRM

413 NORTH WASHINGTON STREET
ALEXANDRIA, VIRGINIA 22314

GWENDOLYN JO M. CARLBERG*
DEMIAN J. MCGARRY*
BRIANNA D. SALERNO**
SHARON R. MOSS

*ALSO ADMITTED IN THE DISTRICT OF COLUMBIA
**ALSO ADMITTED IN MARYLAND

TEL: (703) 549-5551
FAX: (703) 549-5558
WEBSITE: CARLBERGLAW.COM
E-MAIL: DIVORCE@CARLBERGLAW.COM

November 21, 2014

By first class mail

Sheriff Michael L. Chapman
Loudoun County Sheriff's Office
880 Harrison Street
Mailstop #35
Leesburg, Virginia 20175

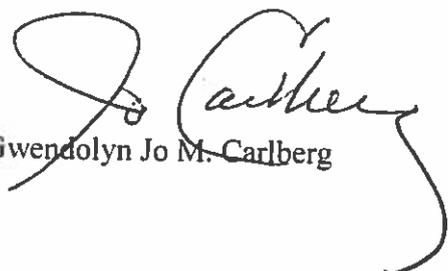
Dear Sheriff Chapman:

I want to bring to your attention the help and care which Deputy First Class Stanley Miller gave to me on Tuesday, November 18, 2014, in the Loudoun County Juvenile and Domestic Relations Court when I slipped and fell in the hallway. His care and attention went above and beyond the routine, and made a painful and embarrassing incident more bearable, and prevented me from further injury.

I wanted you to know how much I appreciated his help. You should be proud to have him on your staff.

With kind regards,

Sincerely,


Gwendolyn Jo M. Carlberg

Corwin, Karen

From: Fraga, John
Sent: Thursday, November 20, 2014 12:04 PM
To: wjmahoney1
Cc: Bressler, Debra; Reid, Lynn; Volpe, Suzanne; Chapman, Mike; Buckman, Robert; Park, Don; Pratt, Kenneth; Cerniglia, Linda; Spurlock, James; Corwin, Karen
Subject: Re: Triad- Community Ambassador Program

Mr. Mahoney,

Thank you for your comments regarding Deputy Payne and Deputy Spurlock. We are proud of the many community initiatives within our Crime Prevention Unit, such as Triad. We look forward to our continued partnership.

Thank you,
John

Major John Fraga
Division Commander,
Operational Support Division,
Loudoun County Sheriff's Office,
803 Sycolin Road, S.E.,
Leesburg, Virginia
703.777.0675 office
703.777.0444 24 hour

> On Nov 20, 2014, at 9:08 AM, "wjmahoney1" <wjmahoney1@verizon.net> wrote:

>

> Dear Major Fraga,

>

> As the year closes I just wanted to thank you for the support that you
> have provided the Commission On Aging and seniors in general, in the
> creation of the Triad Program which we now like to call the "Community
> Ambassadors Program". Out of the original program, we have built a
> robust service delivery platform which I truly hope will endure
> personnel (State & Local) change, which seemed to be a weak point in the original program.

>

> I also want to recognize Dpty Spurlock for his commitment and
> leadership in the development of the program. I can't say enough about
> how much he has done for us. Also I extend our continued thanks to
> both Deputies Payne and Spurlock for their on going efforts to serve
> our seniors throughout the county with their timely & focused
> presentations on issues of great importance to all.

>

> More info on the new "Triad" program is located at this link:

>

> <http://va-loudouncounty.civicplus.com/DocumentCenter/View/107516>

>

> If you don't mind, as we move into the New Year, I'll work with Dpty
> Spurlock to update this "Triad" link on your web site so that it truly

> reflects the current model.

>

> <http://sheriff.loudoun.gov/Index.aspx?NID=137>

>

> Kind Regards,

>

> Bill Mahoney

> Chair- Commission on Aging

>

From: [REDACTED]
Sent: Saturday, December 06, 2014 7:48 AM
To: Martin, David
Subject: Re: Missing person

Thank you so much again deputy Martin! If you have that address where you found my mom could you email that to me please? I would greatly appreciate it. With all the crazy stuff happening in the news. I just would like to let you and the other officers know that we appreciate you very much and understand the job that you have to do every day. My dad was a cop for 18 years before he died and so I know what type of things you guys have to go through. Merry Christmas to you and your family.

[] Please do not Share on the Website

View any uploaded files by proceeding to the link below

<http://sheriff.loudoun.gov/Admin/FormCenter/Submissions/Edit?id=1878&formID=36&submissionDataDisplay>

The following form was submitted via your website: Compliment Form

: This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information:

First Name: [REDACTED]

Middle Initial: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED]

City: Sterling

State: VA

Zip: 20164

Home Phone: [REDACTED]

Email: [REDACTED]

Incident Information:

Please enter the deputy(s) / employee(s) names: : Deputy D.S. Taylor

Incident Location: Sterling Park Area

Date of Incident: 12/19/2014

Time of Incident: 4pm-4am

Explain the circumstances on why you are paying this compliment: Hello Sheriff Chapman,

I just wanted to convey my experiences with the Citizen's Police Academy, and in particular the ride-along that I participated in with Deputy Taylor.

One of the reasons I decided to participate in the Citizen's police academy was the growing number of seemingly negative experiences that Americans seem to be having with law enforcement. So I not only was looking for an objective perspective for myself, but I also wanted to gauge maybe what my chances would be ending up in some sort of bad situation, living in Loudoun County.

The numerous topics covered by the Citizen's Police academy gave me a far clearer picture of what the Sheriff's department does for Loudoun County. I think my old opinion, which consisted of something along the lines of "hey, there's a cruiser" was pretty much blown away. The Loudoun County Sheriff's department does far more than patrol the streets of Loudoun County, and the scope of what the department does every day exceeds what I thought they did in more ways than I could go into in a short letter such as this.

And while this topic was very rarely even brought up. I was impressed with how fiscally responsible the department is. This was something that maybe one might have to have an eye for detail to notice, but the EOC design (simple, but effective), the careful use of resources, this was apparent. I think I might actually, as a resident, like to see more funds shifted to the Sheriff's department, because I am certain that they would be put to good use.

Above all, I was generally impressed at the professionalism of everyone I came in contact with. The ride along with Deputy Taylor truly did give me some keen insight into what the deputies deal with every day, and the professionalism was unwavering even after a twelve hour shift.

So to sum up, I feel fortunate to live in Loudoun County, and that is the direct result of the people employed by the Loudoun County Sheriff's Department.

Sincerely,

[REDACTED]

Approval for Use on LCSO Website: Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Additional Information:

Form Submitted on: 12/20/2014 2:02:00 PM

S [REDACTED]

Referrer Page: <http://sheriff.loudoun.gov/FormCenter/Citizen-Feedback-4/Service-Compliments-36>

Form Address: <http://sheriff.loudoun.gov/FormCenter/Citizen-Feedback-4/Compliment-Form-36>

aren

Courneya, Brian
Monday, December 01, 2014 10:43 AM
Chapman, Mike; Corwin, Karen; Buckman, Robert; Fiano, Richard
Tate, Bev
RE: SCAM Averted

ject:

Yes sir. It was Jeff Kish. He is a day shift Dispatcher. I have thanked him and all the dispatchers. I hear these calls come in all the time and they are on top of the scams out there.

From: Chapman, Mike
Sent: Monday, December 01, 2014 10:32 AM
To: Corwin, Karen; Buckman, Robert; Fiano, Richard; Courneya, Brian
Subject: RE: SCAM Averted

Outstanding! Brian – Can you figure out who provided the advice so we can recognize a job well done? Thanks. Mike

From: Corwin, Karen
Sent: Monday, December 01, 2014 9:26 AM
To: Chapman, Mike; Buckman, Robert; Fiano, Richard; Courneya, Brian
Subject: SCAM Averted

Sirs,

I just received a call from Mr. [REDACTED] conveying his appreciation for the assistance received from Dispatchers on Saturday. A gentleman called him claiming to be from IRS demanding \$1,000 be placed on a "Reload" Card. Once Mr. Janiga was able to disconnect the call, he actually purchased a card, but before the transaction was completed, he contacted LCSO and was informed by Dispatch not to send money as this was a SCAM.

He was truly grateful for their instruction. He asked that I provide his phone number in case the Financial/Fraud Unit needs any additional information.

Thank you,

Karen M Corwin
Administrative Assistant
to the Sheriff
Loudoun County
703-771-5723

Corwin, Karen

From: Buckman, Robert
Sent: Tuesday, November 25, 2014 2:52 PM
To: Corwin, Karen
Cc: Troxell, Kraig
Subject: FW: Online Form Submittal: Compliment Form

From: noreply@civicplus.com [mailto:noreply@civicplus.com]
Sent: Tuesday, November 25, 2014 11:25 AM
To: Chapman, Mike; Buckman, Robert; Harmison, Christopher
Subject: Online Form Submittal: Compliment Form

If you are having problems viewing this HTML email, click to view a [Text version](#).

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the

Your Information

First Name:

Middle Initial:

Address:

City:

ashburn

State:

va

Home Phone:

Email:

Incident Information

Please enter the deputy(s) / employee(s) names:

all loudound county deputies

Incident Location:*

loudoun county

Date of Incident:

daily

Explain the circumstances on why you are paying this compliment:*

I have no particular incident or time of day...I'd just like to give a shout out to the men and women who put their lives at night, knowing someone is out there keeping watch! You guys are the greatest! Thanks!

Approval for Use on LCSO Website*

The Loudoun County Sheriff's Office would like to share your compliment with the community as part of our Compliments Cor

Please Share (Your e-mail address and address, if provided, will be removed)

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Please do not Share on the Website

View any uploaded files by proceeding to the link below

<http://sheriff.loudoun.gov/Admin/FormCenter/Submissions/Edit?id=1830&formID=36&submissionDataDisplay>

The following form was submitted via your website: Compliment Form

: This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information:

First Name: [REDACTED]

Middle Initial: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED]

City: [REDACTED]

State: VA

Zip: 20105

Home Phone: [REDACTED]

Email: [REDACTED]

Incident Information:

Please enter the deputy(s) / employee(s) names: : Instructors of 34th Citizen's Police Academy

Incident Location: 34th Citizen's Police Academy

Explain the circumstances on why you are paying this compliment: The instructors of the 34th Citizen's Police Academy were extremely helpful and courteous. They all displayed professionalism and a willingness to help each and every student understand all facets of the Loudoun County Sheriff's Office. I would recommend this course to any Loudoun County citizen as it helps to bridge the gap between law enforcement and the public.

Approval for Use on LCSO Website: Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

December 16, 2014

Loudoun County Sheriff's Office
Attn: Michael L. Chapman, Sheriff
803 Sycolin Road, SE
PO Box 7200
Leesburg, VA 20175

Subject: Ride-Along Program, December 12, 2014, Deputy C.L. Smith

Mr. Chapman,

As a recent graduate from the Loudoun County Sheriff's Office (LCSO) 34th Citizens Police Academy, I'd like to take this opportunity to thank you and your staff of law enforcement professional for this once-in-a-lifetime opportunity to learn about the law enforcement activities within Loudoun County.

For me, the high point of the entire Academy was the opportunity to participate in a Ride-Along which took place on December 12, 2014, with a patrol unit from the LCSO's University Station. During my Ride-Along, I had the distinct pleasure of spending a 12-hour shift with Deputy C. L. Smith, badge #2967, while on patrol in unit 360A.

Prior to participating, I had been concerned that the added responsibility a civilian would be a negative adding to a deputy's workload would be a distraction from the performance of her duties. Deputy Smith allayed my concerns immediately with her warm welcome and willingness to keep me apprised at all times of everything happening and entertaining any of the questions I had during the shift.

I was particularly impressed by the sensitivity and professionalism displayed by Deputy Smith in the conduct of her duties and her genuine concern for the safety and wellbeing of everyone she came into contact with during the 12 hours that I rode with her.

From this citizen's perspective, Deputy Smith's performance was outstanding and she exemplifies the best attributes of a great police force. Deputy Smith is a true asset to your organization and I would appreciate you sharing my feelings with her via her chain of command.

Thanks again for protecting the safety of the citizens and property of Loudoun County and affording us the opportunity to see, first hand, a great law enforcement organization in operation.

Best Regards,

A large black rectangular redaction covers the signature and name of the sender. The redaction is complete, obscuring all text underneath.

Date: December 12, 2014 at 4:19:44 PM EST
To: "Poland, Mark" <Mark.Poland@loudoun.gov>
Cc: "Sawyer, Christopher" <Christopher.Sawyer@loudoun.gov>
Subject: FW: Cub Scouts

MAJ,

FYI—positive remarks about Deputy Iversen.

Eric

From: Letourneau, Matt
Sent: Friday, December 12, 2014 4:17 PM
To: Iversen, Timothy
Cc: Prugh, Eric
Subject: Cub Scouts

Deputy Iversen,

I believe you gave a tour of the Dulles South station to a group of Cub Scouts last night. My oldest son was one of them and was there with my dad. He's actually had a tour of the station with me before, but he came home very excited so you must have done a great job. All the boys had a wonderful time and came away with a very positive view of the Sheriff's Office and law enforcement.

Thank you for taking the time to meet with the group, it was much appreciated!

Matt

Supervisor Matt Letourneau
Dulles District

[REDACTED]