

[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]

On Oct 13, 2015, at 6:42 AM, DeLitta, T.J. [Redacted] wrote:

[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]

Incident #2015198724:

Tonight at 2319 hours, John Miller and Erik Dimas responded to check on a family of 5 who were stranded at the Harris Teeter in Lansdowne (Notes of the call will give the details). I was over at the Shell getting coffee when Miller came rolling in. He went to the ATM and took out \$. I went to ask him what was going on with the family and he told me that he and Erik were splitting the cost of the cab to get this family (Mom, Dad and 3 kids) to Lucketts. They paid cash to get that family to where they needed to be. These things are not uncommon for this particular squad, especially the Ashburn guys/girls.

This was about as good as it gets and not much more needs to be said. If nothing else, hopefully we as a Station can start recognizing more good things like this. Since we can't have beers on duty, these guys deserve lunch or something decent. Not for the \$ part, but for being good men.

Thanks,
[Redacted]

[REDACTED]

From:
Sent:
To:
Cc:
Subject:

[REDACTED]

Sent from my iPhone

On Nov 1, 2015, at 3:53 PM, [REDACTED]

Dear Sheriff Chapman,

I have lived in Loudoun County for 47 years on Lime Kiln Road where my three children grew up and subsequently attended school in the county. While I seldom have had the need to call on your services or assistance, in the last three weeks I have called the dispatch office with a variety of issues related to a recalcitrant tenant with domestic issues and more recently with an apparent trespass situation. Sheriff Chapman your staff at all levels were courteous, cordial, attentive to my needs and requests and most importantly extremely efficient and professional. You should be proud of the efforts and interest that your staff have demonstrated. I could not be more pleased by the quick responses I received and the genuine interest in offering assistance. In particular I have to single out Deputy Toby Pelt who responded to one of my calls; he is to be commended for his professionalism.

Sheriff, I would like for you to extend my gratitude and my respect to your staff and your department. As a tax paying citizen and resident of Loudoun County I believe that my tax dollars are well spent with the Loudoun County Sheriff's Office.
Thank you.

[REDACTED]

[REDACTED]

From:
Sent:
To:
Cc:

Subject:

Thank [REDACTED]

Sent from my iPhone

On Oct 28, 2015, at 12:03 [REDACTED]

This is just a quick email of appreciation for the outstanding customer service provided to me by DFC Porpilla on Saturday, October 24 at around 10:30 pm. I was returning home from the Middleburg Film Festival at about 9:45 pm when I got a flat tire. My insurance company's roadside assistance was unable to locate a mechanic or a tow anywhere near me. As a last resort, the suggested I call the Sheriff's office for a recommendation of a service provider.

Soon after I placed the call, DFC Porpilla arrived, assessed the situation, and clearly and patiently explained the alternatives available to me. While I was considering my options (none of which included his changing my tire), he kindly offered to change my tire. He did it in just a few minutes and had me on the road with safety cautions about driving on a "doughnut."

The interaction made me appreciate even more the wonderful service that our Sheriff's Office provides to the residents of Western Loudoun County.

Please express my appreciation to the deputy's superiors.

Thank you very much.

[REDACTED]

From:
Sent:
To:
Subject:

[REDACTED]
[REDACTED] 10/19/2015 3:40 PM
[REDACTED]
[REDACTED]

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Middle Initial:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

Sterling

State:

VA

Zip:

20164

Home Phone:

[REDACTED]

Work Phone:

[REDACTED]

Email:

[REDACTED]

(Section Break)

Incident Information

Please enter the deputy(s)
/ employee(s) names:

Joshua Carter

Incident Location:

Park View High

Date of Incident:

10/19/2015

Time of Incident:

3:00 p.m.

Explain the circumstances

I have a student who is trying to make better choices. Another

on why you are paying
this compliment:

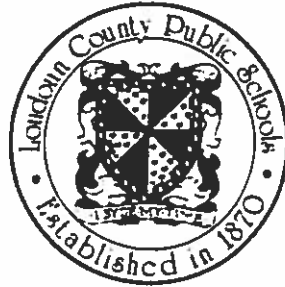
friend of his told him that his picture was on the deputy's wall, grouping him with other students that had "not been on their best behavior". I told the student to TALK to Officer Carter and ask what you have to do get the picture down, but he didn't say it so nicely and of course got nowhere with the officer. But Officer Carter gave him another chance and spoke with him individually, and made a SOLID connection with the student. They now have a plan in place for the student to come to school on time, and an opportunity to "pick his brain" regarding college applications and how to make a resume and such. I am in awe of the ease Officer Carter connected and spoke with the student while still commanding respect for the situation. It was a great lesson for the student, that police are humans and are more than happy to help, they, like all others, want to be spoken to with civility. I am happy and proud to have Officer Carter as our SRO here at PVHS. Thank you for a great choice for Park View!

Approval for Use on
LCSO Website

Please Share (Your e-mail address and address, if provided,
will be removed)

Email not displaying correctly? [View it in your browser.](#)

Loudoun County Public Schools
Middle School Education



Mercer Middle School

Maj. Fraga and M.D. Spulock-

Thank you for supporting the Mercer community with your internet safety and drug awareness programs for our parents. We appreciate the partnership we have with LCSD. We look forward to hosting our next event on October 28th.

Kindly,
The Mercer Admin Team

From:
Sent:
To:
Subject:

[REDACTED]
Thank you for your
[REDACTED]
[REDACTED]
Online Form Submission [REDACTED]

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Middle Initial:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

Reston

State:

VA

Zip:

20191

Home Phone:

[REDACTED]

Work Phone:

[REDACTED]

Email:

[REDACTED]

[Button: Break]

Incident Information

Please enter the deputy(s)
/ employee(s) names:

Officer D.M. Clarke

Incident Location:

Charlestown Pike in Purcellville

Date of Incident:

10/12/15

Time of Incident:

9:00 P.M.

Explain the circumstances

I was involved in a vehicular accident (collision with a deer) for

on why you are paying
this compliment:

the first time in awhile and was pretty shaken up considering the circumstances. I had hit a deer, destroyed my car, and was alone in an unfamiliar area in the dark. Officer Clarke arrived quickly and was just incredibly calm in helping me handle the incident and even remained really cool and level-headed upon discovering there was an issue with my license. If someone could pass on to him that I stuck to my word and handled my business at the DMV the following day, it would be greatly appreciated. I don't want him to be dissappointed! Thank you!
Best regards.

Approval for Use on
LCSO Website

Please Share (Your e-mail address and address, if provided,
will be removed)

Email not displaying correctly? [View it in your browser.](#)

From:
Sent:
To:
Cc:
Subject:

Sent from my iPhone

> On Oct 18, 2015, at 6:58 PM, [REDACTED] wrote:

>

> Dear Chief Chapman,

>

> I see the new election coming up and would like to extend my gratitude and appreciation for your wonderful officers specifically 2 outstanding ones, Deputy Michael Ramirez and Deputy Casey Johnson.

> Both have been there for me on more than one occasion when I was

> followed, attacked with a gun to my head. etc Both have shown outstanding job performance, efficiency by being there in no time when called, courage exposing their lives to protect others, kindness and professionalism as officers who care about the well being of the people of Sterling.

> More than that, working at night which is the hardest thing to do and can possibly imagine how that impact their lives and families.

> Please please let these 2 officer know how the people of sterling appreciate their dedication and commitment way and beyond what I have ever seen from any other officer. As there is nothing more rewarding than feeling being appreciated.

> I hope you personally acknowledge these 2 officers for their excellence and efficiency in job performance as I witnessed the Marine's commandant rewarding outstanding Marines when I worked for the Navy, I hope there is something similar for police officers.

> Is there a special day to appreciate police officers? or special event that can bring the people of sterling to acknowledge and appreciate these officers for their outstanding job? I would be glad to participate.

> Thank you for your time.

>

September 28, 2015

Sheriff Michael L. Chapman
803 Sycolin Avenue
Leesburg, VA 20175

Dear Sheriff Chapman,

I want to thank you for the outstanding support the NOVA Police Department has received from Sergeant Joseph Salamida and MDS Kerry Brendel at the LCSO range. NOVA does not operate our own range, so finding a place to conduct firearms qualifications or training is always a challenge. On occasion, when my firearms instructors have had to qualify a new officer or provide remediation to a current officer, they have received permission to use your range on a non-interference basis from these two professionals. Sergeant Salamida and Deputy Brendel have always been friendly, helpful and accommodating.

Today, it was my turn in the barrel; I had to qualify. MDS Brendel met me and my firearms instructor at the range and made us feel right at home. He was friendly and extremely professional. He is a credit to your department.

Once again, thank you for your support. Please pass my appreciation and compliments to Sergeant Salamida and MDS Brendel.

Sincerely yours,



Daniel A. Dusseau
Chief of Police

Police Department

7630 Little River Turnpike, 9th Floor, Annandale, VA 22003
phone: 703-764-5000 | fax: 703-425-5361

www.nvcc.edu

From:
Sent:
To:
Subject:

[REDACTED]

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Middle Initial:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

Stone Ridge

State:

VA

Zip:

20105

Home Phone:

[REDACTED]

Work Phone:

Field not completed.

Email:

[REDACTED]

(Section Break)

Incident Information

Please enter the deputy(s) / employee(s) names:

Deputy Michael Steinfurth and another female deputy whose name I did not get

Incident Location:

Belmont Ridge Road

Date of Incident:

October 10, 2015

Time of Incident:

9:30 pm

Explain the circumstances

I was involved in a motorcycle accident. The deputies and the

on why you are paying
this compliment:

fire and rescue team were great in making sure I was ok and
getting my bike towed. They got there quickly and did a great
job. A huge thank you to all!

Approval for Use on
LCSO Website

Please Share but Remove my Personal Information (Name/e-
mail/Address etc.)

Email not displaying correctly? [View it in your browser.](#)

From:
Sent:
To:
Subject:

[REDACTED]
[REDACTED]
[REDACTED]
Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Middle Initial:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

[REDACTED]

State:

[REDACTED]

Zip:

[REDACTED]

Home Phone:

[REDACTED]

Work Phone:

[REDACTED]

Email:

[REDACTED]

(Section Break)

Incident Information

Please enter the deputy(s) / employee(s) names: Hacay

Incident Location: 30 pigeon hill Dr sterling va

Date of Incident: 10/10/15

Time of Incident: appx 2p

Explain the circumstances I am a Safeway store manager recently transferred to the store

on why you are paying
this compliment:

here. Your deputy responded to a shoplifting call at the store. He was professional in his response, but the officer also should empathy and genuine concern for the situation. He knew about past incidents, the names of previous managers, and offered a plan to help police visibility at the shopping center. I realize shoplifting is a low priority call, but it really does make a difference to businesses when officers take time to listen and offer feedback on possible remedies. Thanks

Approval for Use on
LCSO Website

Please Share (Your e-mail address and address, if provided,
will be removed)

Email not displaying correctly? [View it in your browser.](#)

[REDACTED]

From: [REDACTED]
Sent: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: [REDACTED]

Outstanding! Thanks!

Sent from my iPhone

[REDACTED]

[REDACTED]

[REDACTED]

To: Cerniglia, Linda [REDACTED]
Subject: Thank you.

Linda,

I wanted to say thank you for today and take a moment to share the impact Loudoun County CIT training has had in the community. We, DVS Veteran and Family Support (formerly Virginia Wounded Warrior Program), have had four clients in the past 7 months that were referred to us by Loudoun County Law Enforcement Officers that have been through your CIT training. They've reached out at critical moments in the lives of these four veterans and successfully de-escalated 2 potentially dangerous call outs at moments when the potential for failure was high. One being a possible suicide by cop situation as explained first hand by the guest speaker (and former L.E.O.) we provided today. Another crisis situation had the potential to be lethal as well and both involved family (to include children).

The other two were at critical moments when both veterans were at their lowest point and at risk of suicide. All four of these separate incidents handled by your officers had a common denominator that resulted in their success ...CIT training. All four officers modelled the skills and professionalism CIT provides for successful engagements resulting in safety for your officers and 4 lives saved to include 2 families. One particular family was made whole by the follow up of two officers with the child in the home at a later date. The impact of this is a lifetime of gratitude by the family and a positive experience with L.E. by the child. He considers those officers super heroes and both parents are forever grateful. Thank you for letting me be a part of this. I'm proud to live in Loudoun and think we have the best Law Enforcement Officers in the U.S.!

I just wanted you and Sherriff Chapman to know that CIT is having an impact and that no one is doing it better than Loudoun. Trust me! We teach Fairfax, Alexandria, Arlington and Prince Williams. I look forward to serving you and your department in any way that I can. Thank you Linda and God bless!

Respectfully,

From:
Sent:
To:
Subject:

[REDACTED]

Compliment Form

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Your Information

First Name:

[REDACTED]

Middle Initial:

Field not completed.

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

[REDACTED]

State:

[REDACTED]

Zip:

[REDACTED]

Home Phone:

[REDACTED]

Work Phone:

Field not completed.

Email:

[REDACTED]

(Section 5-403)

Incident Information

Please enter the deputy(s)
/ employee(s) names:

Deputy RM Christman (#3008)

Incident Location:

Evergreen Mills Rd/Belmont Ridge Rd

Date of Incident:

9/29/2015

Time of Incident:

1515

Explain the circumstances

My husband and 9-year-old son were rear-ended at the

on why you are paying
this compliment:

intersection of Evergreen Mills Rd and Belmont Ridge Rd. No one called 911 but Deputy Christman was driving by and stopped to make sure everyone was okay. I had arrived a few minutes prior. He was very polite, very helpful, genuinely concerned about my husband, son, and the other driver, and did a great job making sure we were all safe as we waited for towing on this very busy intersection. Apparently his shift was over or close to over, and he was as professional, polite, and sharp as if he was just coming on.

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LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

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