

[REDACTED]

Sir,

Once again I just wanted to send a quick email to let you know how impressed I am with your troops. I called your dispatch center around midnight tonight after hearing three gunshots which sounded very close to my home. Despite the absolutely frigid temperatures, your officers parked and came into the area on foot, checking the whole neighborhood. Lazy cops would have driven through and lit the place up with a spotlight and then 10-99'd the complaint (or whatever your mechanism is when nothing is found). Although I did not ask their names, I do appreciate their service .

[REDACTED]

\*\*\* NON UNIFORMED PERSONNEL MUST  
DISPLAY AGENCY IDENTIFICATION AT ALL  
TIMES WHILE IN THE ACADEMY\*\*\*\*

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED] /0>  
[REDACTED]

[REDACTED]

---

**From:**  
**Sent:**  
**To:**  
**Cc:**  
**Subject:**

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**Subject: my wonderful experience with sherif Shore**

This morning when I was driving Digges Valley Road almost up the hill to Canby Road my car slipped in the ice and my right rear tire got stuck in the trench next to the road. I called AAA since I have been a paying member for years and they said a tow truck would arrive in 45 minutes. 50 minutes later when the AAA tow truck had not arrived I called AAA again and was connected with their tow truck driver who told me he only towed on major highways and I should call 911. I called 911 and a tow truck arrived after a wait. Loudoun sheriff Shore arrived a considerable time before the tow truck. Sheriff Shore stayed with me until the tow truck arrived and pulled my stuck car up to Canby. I talked at length with him. He turned out to be an extremely nice person and very supportive to a person in stress.

Thanks for the wonderful support and please tell sherrif Shore how helpful and stress relieving he was.

[REDACTED]

**Corwin, Karen**

---

**Sent:**  
**To:**  
**Cc:**  
**Subject:**

If you are having problems viewing this HTML email, click to view a [Text version](#).

## Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

### Your Information

**First Name:**

**Last Name:**

**Address:**

**City:**

**State:**

**Zip:**

**Home Phone:**

**Email:**

### Incident Information

**Please enter the deputy(s) / employee(s) names:**

J.S. Gass #2857

**Incident Location:\***

Sterling, VA

**Date of Incident:**

1/15/2014

**Time of Incident:**

1:00am

**Explain the circumstances on why you are paying this compliment:\***

I lost my cell phone recently and I wanted to commend the Loudoun County Police Department for being able to recover my phone so quickly. The professionalism, understanding, and the ability to retrieve the item by the officer is truly above and beyond. The officer took down the details, investigated, and was able to promptly resolve/return my loss without incident. Kudos to Officer J.S. Gass #2857 for such great work! The recovery was communicated effectively, efficiently, and he made himself available immediately for me to recover the phone. I completely thought the recovery attempt was a lost cause, but I was proven wrong very quickly. Keep up the good work LCPD! Thank you!!!!!!

# Compliment Form

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## Your Information

First Name:

Middle Initial:

Last Name:

Address:

City:

State:

Zip:

Home Phone:

Work Phone:

Email:

## Incident Information

Please enter the deputy(s) / employee(s) names:

Deputy Aaron Taylor and Sheriff's Narcotics Division/Team

Incident Location\*:

Date of Incident:

Time of Incident:

1/14/2014

7:00PM

Explain the circumstances on why you are paying this compliment:\*

I would like to take a moment to express my gratitude for the service by Deputy Aaron Taylor and his team in response to the issue with my FORMER neighbors in Stone Ridge Apartments. He and his team's attention to detail, responsiveness, and quick action ended a 6 month nightmare for myself and my family of three children as I discovered I was living next to tenants who were selling and distributing drugs. Deputy Taylor's responsiveness and quick follow up to my reporting suspicious activity using the Narcotics Tip Line, validated my concerns and what I was witnessing. I was surprised by the immediate attention and follow-up by Deputy Taylor. Throughout the course of his investigation, his attention to detail and constant communication with me in the process, made me feel safe and, most importantly, that the problem was being addressed and that my children would also be safe. I know that he and members of his team put 110% of

their effort into this case and saw it through to a successful arrest which made my community a safer place to live. On the night of the arrest, I witnessed a very professional, impressive, and comprehensive response to the threat that lived next door to me and several other tenants in the building. Deputy Taylor everyone involved are to be commended for their actions and tireless effort in this response. This entire experience has left me with a strong belief that citizens experiencing criminal activity in their neighborhoods can trust in the Loudoun County Sheriff's Department and should never hesitate to call and report crimes they are witnessing. My only wish is that I knew about the Narcotics tip line sooner. More citizens should be aware of what can be done if they trust in their local law enforcement to handle the situation. I will not hesitate to come forward and highly recommend that citizens of Loudoun County be more aware of and appreciate the services of the men and women who serve to protect in our community like Deputy Taylor and the entire team involved in this arrest. Thank You on behalf of my family and neighbors in building 44860 for making our home a safe place to live!

**Corwin, Karen**

**From:** [REDACTED]  
**Sent:** [REDACTED]  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** [REDACTED]

**From:** [REDACTED]  
**Sent:** [REDACTED]  
**To:** [REDACTED]  
**Subject:** [REDACTED]

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## Compliment Form

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### Your Information

**First Name:** [REDACTED]      **Last Name:** [REDACTED]  
**Address:** [REDACTED]  
**City:** [REDACTED]      **State:** [REDACTED]      **Zip:** [REDACTED]  
**Home Phone:** [REDACTED]      **Email:** [REDACTED]

### Incident Information

Please enter the deputy(s) / employee(s) names:

Eric Urbain Badge Number: 2946

**Incident Location:\*** Sterling, VA      **Date of Incident:** 12/24/2013      **Time of Incident:** 2:00 PM

**Explain the circumstances on why you are paying this compliment:\***

I called the Sheriff's office after being scammed by someone on Craigslist. Officer Urbain was the officer that quickly arrived at my residence to take a police report. Officer Urbain was very patient, thorough, and professional while learning the details of my situation and making the report. Since then his follow through and prompt responses have been greatly appreciated! I have dealt with other county's law enforcement before but I have never come across an officer that cared as much or worked as hard as Officer Urbain. I'm lucky to live in Sterling, VA and be served by officers like him! I hope someone within the Sheriff's Office reads this so his great work can be acknowledged!

[REDACTED]

[REDACTED]

Dave, great job. This is the the second time today this incident has been brought to my attention. Bob

[REDACTED]

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### Your Information

First Name:

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Last Name:

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State:

Zip:

Home Phone:

Work Phone:

Email:

### Incident Information

Please enter the deputy(s) / employee(s) names:

Det. Dave Canham

Incident Location:\*

Date of Incident:

Time of Incident:

Loudoun County Parkway  
North near Evergreen  
Mills Road

12/20/13

approximately 10:00

Explain the circumstances on why you are paying this compliment:\*

My vehicle lost a portion of the front apron (plastic behind the bumper) - a piece had actually dislodged and gone under my car. The remainder was dragging. Det Canham stopped while I was trying to figure out what to do and was able to actually to get the bolts out and remove the remaining piece. This allowed me to continue my journey without fear of additional problems. I was taking my mother to see my father at Loudoun Hospital. Det. Canham's presence and service to me, while perhaps a normal part of his normal service was critical to me at that time. Please pass on my sincere appreciation.