

December 17, 2015

To Whom It May Concern;


I am writing to share my appreciation of the work performed by Deputy First Class Christopher Grandner, Badge #2476. On October 31, 2015 at approximately 0930 hours my wife and I were involved in a serious motor vehicle accident on Route 50 in Loudoun County. Another driver ran a red light and struck us broadside. Deputy Grandner arrived very quickly and took control of the situation. His professional handling of the scene, the witnesses and the horrific traffic mess was very apparent.

Once we were transported to the nearest emergency room Deputy Grandner arrived and began filling us in on the accident. He was understanding, compassionate, friendly, thorough and his demeanor and bearing spoke volumes about the Loudoun County Sheriffs office professionalism.

Please convey our sincerest appreciation for a job well done.


Lennis & Gloria Smith
721 McCardless Ct
The Virginia 20149

Dear Loudoun County Sheriff's Office,
Thank you so much for responding to our recent alarm system. My daughter was home alone & saw a man wondering around our house. She quickly set the alarm & it was triggered within about 5 minutes. Your officers responded & the said were very kind & professional. It gave me such comfort knowing you were there.

I have enclosed the \$100 for the registration fee penalty. I apologize since I hadn't realized this had not been done. ~~done~~ 

From:
Sent:
To:
Subject:

[REDACTED]
[REDACTED] December 01, 2015 2:47 PM
[REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]
[REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED] [REDACTED]

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: I
Last Name: [REDACTED]
Address: [REDACTED]
City: Leesburg
State: VA
Zip: 20176
Home Phone: [REDACTED]
Work Phone: *Field not completed.*
Email: [REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names: multiple officers
Incident Location: [REDACTED]
Date of Incident: [REDACTED]
Time of Incident: [REDACTED]
Explain the circumstances: I called 911 in a complete panic because I could not locate my

on why you are paying
this compliment:

4 year old daughter who was playing outside and disappeared while I was unloading groceries from the car. She is not a wanderer, or so I thought, and of course I was a complete mess. The officers that promptly came to my home were just wonderful. I was frantic and scared. They were all so kind, diligent and helped me keep my composure as I had my 5 year old and two year old with me at the time. I can't compliment them ALL enough. Thankfully she was found at a neighbors house and all was well...an officer stayed with me for a bit after she was found and that was helpful since I was still shaking and upset. Thank you for all you do for the community and for all you did for my children and me. My kids loved checking out the police cars, and they were given stickers and pencils too. Thank you Thank you Thank you! Our community is beyond lucky to have you all. Stay safe and continue your great work!

Approval for Use on
LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Email not displaying correctly? [View it in your browser.](#)

From:
Sent:
To:
Subject:

[REDACTED]
[REDACTED]
[REDACTED] Wake, Byrman, Robert, Har... Christopher...
[REDACTED] Online Form Submittal: Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]
Address: [REDACTED]
City: South Riding
State: VA
Zip: 20152
Home Phone: [REDACTED]
Work Phone: [REDACTED]
Email: [REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names: Deputy Dennis Smith #2859
Incident Location: Amberlea
Date of Incident: Ongoing
Time of Incident: Ongoing
Explain the circumstances: Our neighborhood has been experiencing suspicious activity

on why you are paying
this compliment:

centering around one residence since April, 2015. We have had many Deputies assist and respond to numerous issues since April, but Deputy Smith has gone above and beyond what we've seen since his transfer to Dulles South. Deputy Smith has held two meetings with the concerned neighbors and has provided us with guidance, valuable safety measures, and prevention management insight. Deputy Smith also responds to email and phone call inquiries almost instantly....even on his days off duty. Our frustration level is peaking with this issue, and we are hopeful that Deputy Smith and the department can resolve it. We thank Deputy Smith for his persistence !

Approval for Use on
LCSO Website

Please do not Share on the Website

Email not displaying correctly? [View it in your browser.](#)

From:
Sent:
To:
Subject:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]
Address: 35538 Autumn Ridge Court
City: [REDACTED]
State: Virginia
Zip: 20141
Home Phone: 540-338-1229
Work Phone: *Field not completed.*
Email: [REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names: Deputy Anne Ottosen
Incident Location: None Specifically
Date of Incident: *Field not completed.*
Time of Incident: *Field not completed.*
Explain the circumstances In general every deputy that my family has had contact with

on why you are paying
this compliment:

has acted extremely professionally and has provided support and comfort to our family. I want to specifically call out Deputy Ottosen though. This is the second year in a row where she has dropped off a nice Christmas card with a nice note to our family wishing all the best for us. Such a simple gesture could easily go unnoticed and she certainly didn't have to do it. I can't begin to tell you how much joy it has brought to our family. The fact that in addition to the tough job you all do and Deputy Ottosen does, the fact that she took the time to do it means all the world to us. My family just wants to express our thanks to all that you all do, but very specifically to Anne. Thank you... [REDACTED]

Approval for Use on
LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

Email not displaying correctly? [View it in your browser.](#)

From:
Sent:
To:
Subject:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Middle Initial:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

Aldie

State:

VA

Zip:

20105

Home Phone:

[REDACTED]

Work Phone:

[REDACTED]

Email:

[REDACTED]

Incident Information

Please enter the deputy(s)
/ employee(s) names:

J.P. Jones #2583

Incident Location:

Stone Ridge Neighborhood

Date of Incident:

12/13/2015

Time of Incident:

3:00PM

Explain the circumstances

A group of teenagers attacked a single teenager in front of

on why you are paying
this compliment:

Mercer Middle School. My wife went to the school to report the incident. Deputy Jones immediately apprehended the attackers and brought them back to the school. He was very kind to both my wife and children. Additionally, he frequently patrols the neighborhood and catches people speeding in front of our home. His service is very much appreciated!

Approval for Use on
LCSO Website

Please Share (Your e-mail address and address, if provided, will be removed)

Email not displaying correctly? [View it in your browser.](#)

Irwin, Kar

From: [REDACTED]
Sent: [REDACTED]
To: [REDACTED] Christopher, [REDACTED]
Subject: [REDACTED] Submit [REDACTED]

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: *Field not completed.*
Last Name: [REDACTED]
Address: [REDACTED]
City: [REDACTED]
State: VA
Zip: 20164
Home Phone: [REDACTED] 703-430-6821
Work Phone: retired
Email: [REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names: All Sheriff's Field Deputies Sterling Park
Incident Location: Residential Drive-by Service
Date of Incident: 11/23/15
Time of Incident: 11/28/15
Explain the circumstances Thank you, Sheriff's Field Deputies, for the drive-by residential

on why you are paying
this compliment:

service from Tue 11/23 thru 11/28/2015. Providing the drive-by
service gave me an added sense of home security and peace
of mind while I was away visiting my family. Thank each of you
for providing protection to our community and homes. We value
each of you and are grateful for your service.

Approval for Use on
LCSO Website

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mail/Address etc.)

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Corwin, Karen

From:

Sent:

To:

Cc:

Subject:

Travis - Thanks for the compliments regarding our outstanding deputies! I am also glad you enjoyed the program. Have a great weekend! Mike

Sent from my iPhone

> On Dec 12, 2015,

>

> Dear Sheriff Chapman,

> I recently completed the Loudoun CPA. It was a great experience. Emir was wonderful.

> Last night, 12/11/2015, I went for a ride a long with Deputy Casey Johnson.

> I wanted to express what a great experience it was.

> My daughter is currently in the Police Academy in Lexington, Ky.

> It was a real experience to see Police work up close.

>

> I really wanted to say how fortunate the citizens of Loudoun County are to have someone like Casey Johnson protecting them. Deputy Johnson was very professional and treated me with respect and kindness. I would like let Deputy Johnson's supervisor know how much I appreciate the manner in which I was treated.

>

> It was very impressive to see how close a group the 7pm-7am squad really is. Deputy Joe Gass was great answering my questions.

>

> I realize you have so many issues and people to manage.

> Maybe I could speak to someone about my thoughts to help publicize the CPA.

> I can appreciate the balance between public awareness and divulging to much information.

> The general public has no idea of the issues your Deputies have to address everyday.

>

> Thank you for having people like Casey Johnson as part of your force.

>

> Sincerely,

> Dr. Travis T. Patton

> trtp24@aol.com

> 703 201-6125

>

>

>



<image003.png>

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Sent by my iPhone

On Dec 17, 2015, at 2:59 PM, Davis, John <John.Davis@loudoun.gov> wrote:

Major Fraga,

I just wanted to send a quick email of appreciation for the assistance Arron Taylor and Perry Bailey provided at the Dulles Mall yesterday. The 2 were just clearing a foot patrol at the mall and heard a call for a 3 year old who had fallen and hit his head in the food court. The child was bleeding profusely and the 2 responded with pressure dressing and assisted Breeden, who was on scene attempting to control the bleeding with paper towels he had on hand. Once the bandage was applied and the bleeding under control they brought the child to the entrance of the mall as rescue was arriving on scene. Deputy Breeden spoke to the child's mother this morning and she was very grateful for the assistance that was provided. The child did not suffer and major injuries but did require 10 stitches. Again, I just wanted to pass along my thanks for their assistance.

JJ

Sergeant John Davis #2148
Loudoun County Sheriff's Office
Eastern Loudoun Station Sergeant
46620 Frederick Dr
Sterling VA, 20164
Office (571) 258-3363
Cell (571) 233-2915

From: [REDACTED]
Sent: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: [REDACTED]

[REDACTED] that it was the most comprehensive and organized plan that they received. Kudos to Linda and Dave [REDACTED].

Sent: Thursday, December 10, 2015 11:46 AM
To: Chapman, Mike; Buckman, Robert; Johnson, Christopher
Cc: Corwin, Karen
Subject: FW: CIT Awareness Training Materials Please!

[REDACTED] Please see the below. This lesson plan is for the 8 hour introduction to CIT for the NYCA recruits [REDACTED] prepared/written by LCSO CIT instructors and organized for presentation by Sgt Linda Cerniglia [REDACTED].

From: Cerniglia, Linda
Sent: Thursday, December 10, 2015 11:44 AM
To: Tate, Bev [REDACTED]
Subject: FW: CIT Awareness Training Materials Please!

From: [REDACTED]
Sent: Thursday, December 10, 2015 10:56 AM
To: Cerniglia, Linda
Subject: RE: CIT Awareness Training Materials Please!

Hey Linda,

I just wanted to let you know that I will be sharing your CIT Awareness Lesson Plan and PowerPoint with the Virginia State Police as an example of what some of our local CIT programs present to new recruits. Your 8 hour training and lesson plan was by far the most comprehensive and organized I received so thank you!! The VSP is looking to enhance the mental health awareness portion of their basic academy and also introduce recruits to what CIT is – I will also send them a basic overview of CIT as troopers typically attend local CIT programs to receive their 40 hour CIT training.

Thanks again!

[REDACTED]
[REDACTED]
I apologize for such a long delay in getting back to you.
I have forward [REDACTED] materials and yes, please do share [REDACTED]
I would also like to receive any that others have forward to you [REDACTED]

10, 2015

[REDACTED]

Loudoun County Sheriff's Office
ATTN: Sheriff Michael Chapman
P.O. Box 7200
Leesburg, Virginia 20177

Re: Detective Colette Cunningham

Dear Sheriff Chapman:

I am writing to inform you what an extraordinary Detective you have on your staff. From the moment my son and I met Detective Cunningham, she was nothing less than *the* most professional, most proficient, and most genuine person in law enforcement I have ever had the pleasure of meeting.

My 22 year-old son, [REDACTED] was shot by an acquaintance of an acquaintance that was "playing" with a loaded firearm. My first encounter with Detective Cunningham was at INOVA Fairfax Hospital. My son had survived lifesaving surgery. Detective Cunningham walked into the room, introduced herself, and began questioning my son as to what had occurred on that fateful evening of June 3, 2015. She was meticulous with her note taking. She did not miss a detail. I observed concern written all over her face and in her eyes. As Detective Cunningham questioned [REDACTED] she was kind and compassionate. I recognized immediately that she, too, was a mother.

want you to know that without Detective Cunningham and her caring, yet always professional, demeanor, my son may not have had such a speedy recovery. I am a single parent, and her frequent presence certainly resonated in [REDACTED] heart and mind. She visited him as often as her demanding schedule permitted, sometimes bearing gifts such as salt water taffy and Arizona iced tea. When [REDACTED] was discharged from the hospital, Detective Cunningham continued to stay in touch with us. Every court date, through many continuances, she was there. Not once did she disappoint my son.

Please consider this letter as nothing less than the highest form of commendation that someone who is not in the law enforcement field could possibly give. I can go so far as to say that Detective Cunningham is one of the finest human beings we have ever known. I sincerely hope she is rewarded both professionally and personally. Thank you for allowing me to put my thoughts on paper.

Happy holidays to all
Vita Russo
[REDACTED]

From:
Sent:
To:
Subject:

[redacted]
[redacted]
[redacted]
[redacted]

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [redacted]
Middle Initial: [redacted]
Last Name: [redacted]
Address: [redacted]
City: Leesburg
State: VA
Zip: 20176
Home Phone: [redacted]
Work Phone: [redacted]
Email: [redacted]

Incident Information

Please enter the deputy(s) / employee(s) names: Deputy Jesus Diaz
Incident Location: Leesburg
Date of Incident: 12/02/2015
Time of Incident: 16:20
Explain the circumstances: My daughter was missing and her phone location showed that

on why you are paying
this compliment:

she was in a location that made it seem that she had been
abducted. Officer Diaz was very professional and thorough. I
was very glad that he was there. He was like a rock while I was
very upset. He is a credit to your office.

Approval for Use on
LCSSO Website

Please Share but Remove my Personal Information (Name/e-
mail/Address etc.)

Email not displaying correctly? [View it in your browser.](#)

From:
Sent:
To:
Subject:

[REDACTED]

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: *Field not completed.*
Last Name: [REDACTED]
Address: [REDACTED]
City: [REDACTED]
State: VA
Zip: 20166
Home Phone: [REDACTED]
Work Phone: [REDACTED]
Email: [REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names: Deputy Tisol
Incident Location: same address as above
Date of Incident: 12/3/2015
Time of Incident: 4:13 pm
Explain the circumstances We found the deputy to be comforting, kind, and helpful.

on why you are paying
this compliment:

Approval for Use on
LCSO Website

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mail/Address etc.)

Email not displaying correctly? [View it in your browser.](#)

From:
Sent:
To:
Subject:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: *Field not completed.*
Last Name: [REDACTED]
Address: *Field not completed.*
City: Leesburg
State: Virginia
Zip: 20175
Home Phone: *Field not completed.*
Work Phone: *Field not completed.*
Email: *Field not completed.*

Incident Information

Please enter the deputy(s) / employee(s) names: Deputy Marcie Vandais
Incident Location: LCSD University Station-Ride Along Program
Date of Incident: 12/09/2015
Time of Incident: 1600-0200
Explain the circumstances I had the pleasure of riding with Deputy Vandais during her

on why you are paying
this compliment:

night shift on December 09, 2015. Deputy Vandais displayed consummate professionalism you'd expect from a deputy of the LCSD. She was courteous to stopped drivers, concerned citizens, and a complainant we came into contact with that evening. Deputy Vandais is a wealth of knowledge about her job and eager to collaborate with other deputies in providing the best service to our community. I knew my safety was a top priority for her and appreciated the efforts she took to make me feel comfortable during the shift.

Approval for Use on
LCSD Website

Please Share (Your e-mail address and address, if provided, will be removed)

Email not displaying correctly? [View it in your browser.](#)

Corwin, Karen

From: [REDACTED]
Sent: [REDACTED]
To: Chapman, Mike; [REDACTED]
Subject: [REDACTED]

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: *Field not completed.*
Last Name: [REDACTED]
Address: [REDACTED]
City: Leesburg
State: VA
Zip: 20176
Home Phone: [REDACTED]
Work Phone: [REDACTED] 571-577-7095
Email: [REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names: Holmes, Outlaw
Incident Location: Dulles Town Center Mall
Date of Incident: Month of Nov
Time of Incident: *Field not completed.*
Explain the circumstances First of all, congratulations Sheriff Chapman on your reelection.

on why you are paying
this compliment:

I run a kiosk in the mall and see how your deputies are contributing to the security and safety of the dense commercial workforce and consumers in this environment. Your Deputies are are a credit to your organization. Thanks for staffing them here, and again, congratulations.

Approval for Use on
LCSO Website

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Corwin, Karen

From: [REDACTED]
Sent: Thursday, December 10, 2015, 10:55 AM
To: [REDACTED]
Subject: Compliment Form Submittal. Compliment Form

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]
Middle Initial: *Field not completed.*
Last Name: [REDACTED]
Address: [REDACTED]
City: [REDACTED]
State: VA
Zip: 20155
Home Phone: *Field not completed.*
Work Phone: *Field not completed.*
Email: stefan.schetselaar@verizon.com

Incident Information

Please enter the deputy(s) / employee(s) names: Office Proskey
Incident Location: Intersection of Evergreen Mill Rd and Belmont Ridge Rd.
Date of Incident: 12/08/15
Time of Incident: 17:30
Explain the circumstances: I ran out of gas at the bottom of the hill on Belmont Ridge Rd

on why you are paying
this compliment:

just past the new fire station, going toward Evergreen Mill. Traffic backed up A LONG WAY, as this was during rush hour. Officer Proskey (I think that's how you spell his name) was actually the third officer there, but he took the time to calmly and respectfully explain how he would push me up the hill with his cruiser. Then, after doing so, he stayed with me and talked with me for about an hour until my wife could arrive with gas. He went WAY out of his way to help me and was friendly and VERY courteous. I was VERY impressed with his professionalism considerate manner. In fact, I was extremely impressed with all of the officers that showed up that night, though I was only able to catch Officer Proskey's name. My most heartfelt thanks and praise are not nearly enough. Thank you!

Approval for Use on
LCSO Website

Please Share but Remove my Personal Information (Name/e-mail/Address etc.)

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Corwin, Karen

From: Chapman, Mike
Sent: Monday, December 07, 2015 3:55 PM
To: Jane Haugh
Cc: Cox, Michael; Corwin, Karen
Subject: Re: With Sincere Appreciation

Sent from my iPhone

On Dec 7, 2015, at 2:02 PM, Jane Haugh <[REDACTED]> wrote:

We are very THANKFUL that Captain Mike Cox, Assistant Division Commander of Corrections/Court Services Division was able to visit Woodgrove High School. Captain Cox shared the goals and missions of the Loudoun County Sheriff's Department with our 9th grade students.

Our students were enthralled with the video describing a variety of career opportunities in law enforcement in Loudoun County. Furthermore, he shared information about the corrections division and the court services. The students made discoveries about the corrections division, the structure of the courtroom, and the purpose of the officers securing the courtrooms.

Most importantly, Captain Cox helped students discover a variety of exciting job opportunities and career paths in Loudoun County law enforcement. His presentation was important because at this age, 9th grade students are trying to figure out what they want to do with their lives.

We appreciate the fact that the Loudoun County Sheriff's Department willingly shares its' goals and missions and reaches out to our young adults. Such presentations help build positive relationships within our community.

With sincere appreciation,

Jane A. Haugh, Ph.D.

Literacy Specialist
Battle of the Books Sponsor
Woodgrove High School
Loudoun County Public Schools

Let us be grateful to people who make us happy, they are the charming gardeners who make our souls blossom. Marcel Proust

[REDACTED]
Corwin, Karen

From: Corwin, Karen
Sent: Friday, December 04, 2015 1:41 PM
To: Troxell, Kraig
Subject: RE: From Facebook- Heroic Efforts
Attachments: heroic efforts facebook letter.pdf

[REDACTED]

Karen M Corwin
Administrative Assistant
to the Sheriff
Loudoun County Sheriff's Office
803 Sycamore Road, SE
O. Box 720
Leesburg, VA 20177-7200
434-778-5929

From: Troxell, Kraig
Sent: Monday, November 23, 2015 11:11 AM
To: Buckman, Robert; Poland, Mark; Chapman, [REDACTED]
Cc: Corwin, Karen; Miller, [REDACTED]
Subject: From Facebook- Heroic Efforts

[REDACTED]

Nov 22nd, 10:52am

I am sure this message will not get very far considering how busy you guys are. I had to send a message about the accident that occurred on E. Beech at approximately 12:50am this morning. I heard the crash and got out of bed to see what happened. The police were already there at this point. The vehicle caught fire and as one police officer ran to get an extinguisher from his vehicle, other officers worked to pry the mangled vehicle door open to rescue the passenger. As I watched this I just thought about how lucky I am to live in an area that is being patrolled by officers like this. I don't know the officers or victims from the crash, but would have loved to shake the hands of the officers for what I consider to be a heroic deed.

[REDACTED]

Nov 22nd, 10:52am
Just wanted to share this.

[REDACTED]

Kelly Tafa
Nov 22nd, 10:52am



Loudoun County Public Schools

Department of Pupil Services

Office of Student Services

21000 Education Court
Ashburn, Virginia 20148
Telephone: 571-252-1012
FAX: 571-252-1245

November 20, 2015

Michael L. Chapman
Loudoun County Sheriff's Office
P. O. Box 7200
Leesburg, Virginia 20177-7200

Dear Mr. Chapman,

I am the Supervisor of Student Health Services for Loudoun County Public Schools, with 100 staff members distributed throughout our schools. Approximately one year ago I began a series of conversations with Ms. Suzanne Devlin, the Supervisor of Safety and Security for our school system, and Deputy J. D. Spurlock in the Special Operations Division of the Loudoun County Sheriff's Office. I reviewed the outline for a presentation on Tactical Med training that Deputy Spurlock has offered to other groups in the community. After some reflection, I thought that this training could be of benefit to my staff, not only in the school setting, but also wherever they may be in the greater Loudoun community.

Deputy Spurlock conducted the first training class on August 24, 2015, for a group of 22 experienced elementary and high school nurses. On a hot summer afternoon, his presentation was eye-opening and thought-provoking, to say the least, and inspired a lot of conversation with their colleagues about when it would be their turn to go to the training.

Deputy Spurlock was accessible and responsive to me as I was developing a schedule for four additional training classes for the remainder of my staff on November 2 and 3. The feedback from my staff on the quality of the Tactical Med training was immediate and overwhelmingly positive. One person said that she was concerned that hearing the information would make her feel more anxious about what to do in a hostile environment, but she left feeling confident that she had some useful tools and tips to make at least a small difference in the event of such an incident. Many nurses, accustomed to following specific protocols, welcomed the encouragement to think "outside the box" if the unexpected happens. Their creativity as they searched their handbags for potentially useful items in an emergency noticeably blossomed.

On behalf of Student Health Services I offer my sincere appreciation to you for allowing Deputy Spurlock the flexibility in his schedule for this type of community outreach. I hope that there will be opportunities in the future for other LCPS staff members to receive this training.

Sincerely,

Nancy Markley, BSN, RN, NCSN
Supervisor, Student Health Services
Loudoun County Public Schools
Nancy.Markley@lcps.org

[Redacted]

From: [Redacted]
Sent: [Redacted]
To: [Redacted]
Subject: [Redacted]
Attachments: [Redacted]

Kraig,

Could you please post Sheriff Chapman's response to Mr. Healey's FB page.

Thank you,

[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]
[Redacted]

Sent: Monday, November 30, 2015 11:37 AM
To: [Redacted]
[Redacted]
Subject: Facebook Thanks

[Redacted]

Nov 28th, 11:09pm

Just want to say thank you. The world is becoming a crazy place but I have had nothing but fair treatment from y'all... Thank you for all you do and I'm sorry my dog barked at you... She is 16 and deaf and almost blind. Thanks for keeping my neighborhood safe.... And this community.... Much respect given from here.... ☺☺☺ @

Kraig Troxell
[Redacted]
[Redacted]
[Redacted]
[Redacted]

[Redacted]
[Redacted]



[Redacted]
Monday, November 23, 2015 2:06 PM
[Redacted]
Serge, John, Brandon, Stephanie, Patricia, Mark, Corinne, [Redacted]
Re: Twitter Compliment

[Redacted]
[Redacted]

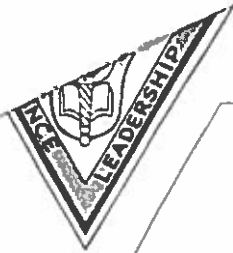
On Nov 23, 2015, at 1:49 PM [Redacted]

I am assuming this was Sgt. Nugent:

[Redacted] 3m3 minutes ago
@LoudounSheriff I logged a traffic complaint online & got a call from an officer within two minutes.
Thanks for the awesome response time!

Kraig Troxell
Office of Media Relations & Communication
525 E. Main St., Leesburg, VA 20176
703-771-5278 | 1-877-436-4343

mail to [Redacted]
P.O. Box 7200, Leesburg, Virginia 20177-2000
image001.gif <image003.gif>



NORTHERN VIRGINIA CRIMINAL JUSTICE TRAINING ACADEMY

45299 Research Place • Ashburn, Virginia 20147-2600
703-729-4299 • Fax 703-729-4634 • www.nvcja.org

November 20, 2015

Deputy Sheriff Candidate Eric Armstrong
Loudoun County Sheriff's Office
803 Sycolin Road SE
Leesburg, Virginia 20175

Dear Deputy Sheriff Candidate Armstrong:

Congratulations on being elected Vice-President of Section B of the 133rd Session of the Northern Virginia Criminal Justice Training Academy! Recognition by one's peers is an honor of the highest order. Your selection is a positive reflection on you and on the Loudoun County Sheriff's Office.

As Vice-President you are trusted and expected to help instill the guiding principles of the Academy - *Knowledge, Guidance and Leadership* - in your fellow classmates. I am confident that you are up to the challenge.

On behalf of the entire training staff at the Northern Virginia Criminal Justice Training Academy, we congratulate you and wish you much success in your career.

Sincerely,

William C. O'Toole
Executive Director

Cc: Sheriff Michael L. Chapman
Captain Carl Crawford
Lieutenant Robert Hammes



[REDACTED]

From: [REDACTED]
Sent: [REDACTED] 11/25 8:20 AM
To: [REDACTED]
Subject: [REDACTED] Thanks from Former Deputy
Attachments: [REDACTED] Facebook postcard

[REDACTED]
Please contact Mr. Paul [REDACTED]

[REDACTED]
Karen M Corwin
Administrative [REDACTED]

From: Troxell, Craig [REDACTED]
Sent: Monday, November 30, 2015 1:56 [REDACTED]
To: Backman, Robert; Harrison, Gabe [REDACTED]
Cc: Corwin, Karen [REDACTED]
Subject: Facebook Thanks from Former Deputy

[REDACTED]

Nov 26th, 3:06pm
Happy thanksgiving to all at the LCSO! Thank you for your service and all you do to proactively keep our community safe!!!

Craig Troxell
[REDACTED] Office of Media Relations & Community Affairs
500 Sycolin Rd., #5, Leesburg, VA [REDACTED]
Phone: 771-5278 | M: 571-436-1305

Mail [REDACTED]
PO Box 7200, Fairfax, Virginia 22032

