

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Middle Initial:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

[REDACTED]

State:

[REDACTED]

Zip:

[REDACTED]

Home Phone:

[REDACTED]

Work Phone:

[REDACTED]

Email:

[REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names:

Deputy Joseph Rodriguez

Incident Location:*

Hutchison Farm Elementary School

Date of Incident:

8-28-14

Time of Incident:

6:30 - 7:15pm. Approx

Explain the circumstances on why you are paying this compliment:*

Back to school night at Hutchison Farm Elementary school on 8-28-14 resulted in traffic chaos for residents, and those coming home from work during rush hour on Center Street. Vehicles were parked illegally on various streets with some infringing intersections and fire hydrants in the neighborhood. Deputy Joseph Rodriguez responded to my dispatch call to the station, and promptly parked his cruiser and walked quite a bit of distance to issue tickets. This was a time consuming process for Deputy Rodriguez, but he did not leave his post until the deed was done. In addition, Deputy Rodriguez returned after he was finished and parked and cruised the area to ensure there were no

more violations. Deputy Rodriguez went above and beyond this request, and should be commended for his professionalism and being there for us. We appreciated his service immensely.

[REDACTED]

Sent from my iPhone

Begin forwarded message:

[REDACTED]

Subject: Fwd: Thank you Officer Dawn Taylor

To who it may concern,

I would like to take this opportunity to thank Officer Dawn Taylor and the Loudon County Sheriff Department on an outstanding job. Officer Taylor exemplifies professionalism, courtesy and a great deal of discretion.

I was lost and traveling through Loudon County on Monday night, August 25, 2014 and made an illegal U-turn in front of Officer Taylor unknowingly. I saw Officer Taylor approach with lights and I pulled off the road. To be honest, I was a little scared because the road was dark, and I was the only person in my vehicle. As an African American, I appreciate Officer Taylor's communication, explanation of my wrong doing, and guidance as to getting back to my destination.

I know that Police Officer's have been getting a lot of negative attention in the news lately, so I want to take the time to share how wonderful of an experience I had with Officer Taylor. I know that being a Law Enforcement Officer is not easy, and some decisions that are made can be very tough. I wish that other officers can be a splitting image of Officer Taylor.

Thank you Loudon County for having such a pleasant, professional and wonderful Officer such as Dawn Taylor in your force and on your streets.

[REDACTED]

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First Name:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

[REDACTED]

State:

[REDACTED]

Zip:

[REDACTED]

Home Phone:

[REDACTED]

Email:

[REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names:

1st Lt. Russell T. Wall, Assistant Commander, Dulles South Public Safety Center and a member of the Traffic whose name I cannot remember

Incident Location:*

Riding Center Drive

Date of Incident:

[REDACTED]

Time of Incident:

[REDACTED]

Explain the circumstances on why you are paying this compliment:*

I wanted to thank and acknowledge the Sheriff's Department, especially 1st Lt. Russell Wall for his response to my online traffic complaint. I really wasn't expecting a response at all, let alone that day, from the Sheriff's Department. I just wanted to let them know about the traffic conditions on my street. I know the Sheriff's office receives a large number of complaints about my street and that there isn't much that can be done. No one can watch the street all the time. However, we were having a lot of paving dump trucks racing up and down the street and I just wanted the Sheriff's office to be aware. Officer Wall responded right away by email and phone about the problem. He asked his officers in the area to monitor the situation for me. He also asked the County's truck safety units to stop by. I was so surprised and pleased that he would take the time to respond to my complaint. I figured since this such a big area with bigger problems than speeding that my complaint would just be filed away but it was not. I also want to thank a member of your traffic division. Unfortunately, I cannot remember his name. I feel horrible about that because he took the time to call me and follow up on the complaint on Friday, August 15. We talked for quite awhile about this street and the possible solutions to the issue. He was very helpful and encouraging and I wish I hadn't forgotten his name. I am hoping that there is a record of somewhere of who called me on Friday, August 15th, from the Traffic Division so that they too can be acknowledged for the outstanding job they did. Thank you to all the officers who have responded and are trying to make this

street and neighborhood safer. In my dealings with the Loudoun County Board of Supervisors, they have told me that speeding isn't an issue and I just think people are speeding. Your officers have said that they know speeding is an issue and that they are doing the best they can to crack down on it. I am so thankful that they are and I have seen their efforts in the neighborhood and wanted you to know that they are appreciated. Thank you.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Re: Letter of Commendation

[REDACTED]

Sent from my iPhone

On Aug 21, 2014, at 11:23 AM, "Caminiti, Joe" <Joe.Caminiti@loudoun.gov> wrote:

Sheriff Chapman,

I would like to bring to your attention the outstanding performance and professionalism displayed by the below listed Deputies and their teammates who assisted our Zoning Inspector Gloria Paredes with her Administrative Search Warrant in Sterling Park, VA. Their exercise of extreme discipline and safety resulted in a successful operation that has provided our case the needed evidence to proceed successfully. Please ensure the below Deputies and their teammates are commended for assistance with our case.

Officer: Mike Safford

Sergeant: George Cumberledge

Thank you and stay safe,

Joe Caminiti

Zoning Enforcement Inspector Supervisor
Loudoun County Department of Planning & Zoning
703-737-8743

This e-mail is not intended to be and shall not be deemed to be an official order, requirement, decision or determination made by or on behalf of the Zoning Administrator.

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First Name:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

[REDACTED]

State:

[REDACTED]

Zip:

[REDACTED]

Email:

[REDACTED]

Incident Information

Incident Location:*

recreation area close to
Ryan Road

Date of Incident:

Sunday, Aug. 11

Time of Incident:

late afternoon

Last week, my wife and I were searching for a street in a new housing development in Loudon County that was not yet identified by our GPS. We spotted a Loudon County Sheriff's Dept. vehicle with a K-9 logo parked in a recreational area parking lot. My wife asked the officer in the vehicle for help finding her nephew's house. After conducting an exhaustive search on his instruments, we followed him to the neighborhood we were looking for. Unfortunately we did not get his name, but wanted to let his supervisor know that we deeply appreciate the help given us, You should be proud of the very positive impression this particular officer gave to lost people from out-of-state, not only of himself, but of your department. Thanks again for a job well done!

[REDACTED]

From: Wittmann, Nicole
Sent: Monday, August 18, 2014 2:01 PM
To: Fiano, Richard; Sanford, Jaime; Poland, Mark; Buckman, Robert; Chapman, Mike; Harmison, Christopher
Cc: Plowman, Jim; Russ, John
Subject: John Russ

Mike and All,

I wanted to take a moment to commend to you J.R. Russ. He came over to our office last week at the request of one of our assistants to give us an overview of polygraphs and how they work and how they can be helpful to our cases. He had clearly thoroughly prepared and as such gave a concise and informative presentation. It should be noted that 14 ACAs attended the meeting. This is unusual as with court schedules pulling ACAs in different directions, it is tough to get so many of us in one place at one time. Even more notable, is the fact that everyone was attentive and engaged during the entirety of the presentation. I can assure you that this does not happen often. Assistants will often times during these presentations, use the time to chat about their cases or other matters with each other. The fact that this did not happen, speaks volumes to the quality of J.R.'s presentation. He did a great job presenting the material, was able to answer all of our questions and address all our concerns with ease and was a fine representative of your office.

Yours,

Nicole Wittmann

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name: [REDACTED]

Last Name: [REDACTED]

Address: [REDACTED]

City: [REDACTED]

State: [REDACTED]

Zip: [REDACTED]

Home Phone: [REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names:
Mr. Urbain

Incident Location:*
Evergreen St.

Date of Incident:
8/14/14

Time of Incident:
4:05pm

Explain the circumstances on why you are paying this compliment:*
I'd like to thank the officer who contacted me regarding the incident at our residence and on our street. We have lived at this residence for only two weeks, and I was very alarmed when a man rang our doorbell and stood outside our home while I was alone with my five year old son. The man was not wearing a uniform or anything to suggest that he was a professional solicitor, and did not even have a company vehicle (or any vehicle that I could see) parked nearby. There were no visible cars in our driveway, and he did not have any business at our place of residence. I watched him cross the street and begin to go down the block and ring the doorbells of additional residences that did not overtly show occupancy. I was extremely concerned for our current and future safety. The officer called to let me know that he was personally investigating the incident and would see if he could find the person fitting my description to find out what he was up to. He was very reassuring and prompt in his response to me. After the responding officer ended up finding and confronting the individual (who claimed to be trying to sell tree cutting services and had business cards on him-- though he left none at our residence), he informed me that the person indeed not have a permit/license to be conducting the

2

business the man claimed to be conducting, and asked him to leave the area. At the time of the incident, I had been completely unsettled prior to Mr. Urbain's call. I want to commend him for his personal and compassionate response, as well as his professionalism. I truly feel that people like him make communities safer and my family is grateful for his service.

Bill McMullan
25912 Donovan Drive
South Riding, VA 20152
703 901 6687
globlreso@verizon.net

8/3/14

Captain Eric J. Prugh
Loudoun County Sheriff's Office
803 Sycolin Road SE
Leesburg, VA 20175

Dear Captain Prugh:

I recently attended a presentation given by Deputy Nathaniel Payne concerning fraud schemes using the internet, credit cards and the telephone.

Deputy Payne's presentation exceeded all of my expectations. The information presented was timely, focused and he clearly had command of the subject. It was obvious by the questions presented to him that he had engaged his audience.

As Chair of the South Riding Neighborhood Watch I would also like to also bring to your attention the outstanding assistance and direction Deputy Payne has given to our Neighborhood Watch committee. We have sought his expertise on many issues and implemented his recommendations.

Speaking for our committee we are grateful for Deputy Payne's assistance and guidance. He is a credit to the Loudoun County Sheriff's Office.

Sincerely,

Bill McMullan

Chair, South Riding Neighborhood Watch

CC Sheriff Michael Chapman

[REDACTED]

From: Flaherty, Beth
Sent: Tuesday, August 05, 2014 10:49 AM
To: Chapman, Mike
Cc: Holben, Jamie; Domin, Bruce; Christensen, Kenneth; Cerniglia, Linda
Subject: CIT Deputy recognition

Dear Sheriff Chapman,

I want to take a moment and recognize the exemplary work that Deputy Jamie Holben, a CIT Deputy and Instructor is providing to a mentally ill consumer who lives in Loudoun County. Due to this consumers mental illness there has been a significant increase in calls for service to this individuals residence. In the course of responding to this residence, Deputy Holben has built a rapport with this individual and taken ownership of employing CIT principle's in an effort to reduce the likelihood of the consumer incurring legal charges.

In a recent interaction with the consumer, Deputy Holben appropriately consulted with Loudoun County Mental Health Emergency Services and arranged to have the consumer met with in a more therapeutic setting by voluntarily transporting the consumer to the Shenandoah Building. Deputy Holben stayed with the client for the course of Emergency Services and the clients' treating clinician evaluation, lending support to the consumer and valuable information to the two clinicians.

Deputy Holben treats this individual with dignity and respect and balances his role as law enforcement and human kindness in a professional manner.

Thank you for supporting the CIT Program and the deputies' that are trained in CIT,

Sincerely,

Beth Flaherty, LMFT
Emergency Services Supervising Clinician
CIT Coordinator
Loudoun County Mental Health
703 777-0336

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Sent from my iPhone

On Aug 1, 2014, at 3:45 PM, "Petruzzello, Michelle" <Michelle.Petruzzello@loudoun.gov> wrote:

Dear Sheriff Chapman,

I hope this email finds you doing well.

I wanted to express how impressed I was with the Deputies who were working at Camp REAL with the MHSADS Prevention/Intervention Team at Sugarland Elementary School. I had the pleasure of visiting Camp REAL on Wednesday and had a glimpse of the amazing work staff from our Departments are doing with the youth in Loudoun County. Camp REAL is a demonstration of true collaboration.

I want to thank you and the following Deputies for their dedication to making a positive impact on so many young people: Richard Fowler, Adam Quiroga, Diron Adams, Jason Fedkiw, Joshua Mowery, and Jennifer Forsch. It was nice to meet them and watch them interact with the elementary and high school students who were attending Camp REAL.

I look forward to other opportunities for further collaboration.

Take care,
Michelle Petruzzello, LPC, NCC
MHSA Division Director
(703) 737-8815 Direct Office Number

CONFIDENTIALITY/PRIVACY NOTICE: This communication, including attachments, is for the exclusive use of the person or entity to which it is addressed and may contain confidential and/or privileged information. Any review, retransmission, dissemination or other use of this information by persons or entities other than the intended recipient is prohibited. If you have received this document in error, please notify the sender by email immediately.

[REDACTED]

Sent from my iPhone

> On Aug 2, 2014, [REDACTED]

>

> Hello Sheriff,

>

> I am sure I misspelled the officers name, however I wanted to send a compliment your way. I was involved in a very minor fender bender where the other party involved took off. I called the non emergency number and Officer Porparilio (spelling) came out to take my report. My concern was mostly with the other party and their decision to take off. Officer P. was very nice, respectful and patient. I at no time felt like he was "putting up with me". He was patient and respectful. He listened asked questions and took notes. He followed up with a phone call after speaking with the other party and let me know all of my options. I made my decision feeling confident that I was well informed.

>

> You may be wondering why I am writing this? In February, my son and I were involved in an accident in the town of Leesburg, an elderly gentlemen ran into the side of my other car. The officer that showed up, Town of Leesburg, NOT your Sheriff's office, was awful, he was disrespectful and acted as though we were inconveniencing him, he badgered the poor old man and messed up the entire report, at one point, during a phone conversation with this officer I was reduced to tears.

>

> I am a single mother of 2 boys and I take care of my ailing mother other family memebers. It is important for me to feel safe, protected and respected. Your officer made sure of that. Please convey my appreciation to Officer P. for his handling of my incident.

>

> Thank you for taking the time to read this! :)

>

[REDACTED]

>

> Hit and Run 8/1/14 - red Jeep Wrangler.

> My son thinks Officer P AND his car were "super cool".

>

> Sent from my iPad

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First Name:

[REDACTED]

Middle Initial:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

[REDACTED]

State:

[REDACTED]

Zip:

[REDACTED]

Home Phone:

[REDACTED]

Work Phone:

[REDACTED]

Email:

[REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names:

Officer Maguire

Incident Location:*

Church Road, Sterling

Date of Incident:

1 August 2014

Time of Incident:

[REDACTED]

Explain the circumstances on why you are paying this compliment:*

My daughter was run off the road by another driver who passed her on the right then abruptly cut in front of her with insufficient space between cars. While my newly-licensed 16 year old driver was able to follow her defensive driving training and avoid a

collision, she had to swerve sharply and hit the curb, blowing the tire. She got the car into the nearest parking lot but no further, and was quite shaken up. I could not get to her, as she had dropped me off at my Herndon workplace and was in transit to her Sterling workplace, leaving me with no transportation. Officer Maguire responded quickly, he was courteous and professional and he went far above and beyond in helping my daughter get back on the road. I spoke to Officer Maguire myself later in the day while trying to work out some insurance reporting issues, and he was again courteous, professional and extremely helpful. Experiences with Loudoun and Fairfax law enforcement officers in recent years have been uniformly unpleasant for my family members and friends - Officer Maguire has restored my faith in the Loudoun County Sheriff's Department. Officer Maguire is a true public servant and I hope he is an example of the future for Loudoun law enforcement. My sincere appreciation to Officer Maguire, and my sincere compliments on his professionalism, demeanor and service. More telling - my 16 year old daughter has pronounced him "awesome"! Thank you!

The following form was submitted via your website: Compliment Form

Compliment Form

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Your Information

First Name:

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Middle Initial:

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State:

[REDACTED]

Zip:

[REDACTED]

Home Phone:

[REDACTED]

Work Phone:

[REDACTED]

Email:

[REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names:

Deputy Joseph Rodriguez

Incident Location:*

Hutchison Farm Elementary School

Date of Incident:

8-28-14

Time of Incident:

6:30 - 7:15pm. Approx

Explain the circumstances on why you are paying this compliment:*

Back to school night at Hutchison Farm Elementary school on 8-28-14 resulted in traffic chaos for residents, and those coming home from work during rush hour on Center Street. Vehicles were parked illegally on various streets with some infringing intersections and fire hydrants in the neighborhood. Deputy Joseph Rodriguez responded to my dispatch call to the station, and promptly parked his cruiser and walked quite a bit of distance to issue tickets. This was a time consuming process for Deputy Rodriguez, but he did not leave his post until the deed was done. In addition, Deputy Rodriguez returned after he was finished and parked and cruised the area to ensure there were no

more violations. Deputy Rodriguez went above and beyond this request, and should be commended for his professionalism and being there for us. We appreciated his service immensely.

[REDACTED]

Sent from my iPhone

Begin forwarded message:

[REDACTED]

Subject: Fwd: Thank you Officer Dawn Taylor

To who it may concern,

I would like to take this opportunity to thank Officer Dawn Taylor and the Loudon County Sheriff Department on an outstanding job. Officer Taylor exemplifies professionalism, courtesy and a great deal of discretion.

I was lost and traveling through Loudon County on Monday night, August 25, 2014 and made an illegal U-turn in front of Officer Taylor unknowingly. I saw Officer Taylor approach with lights and I pulled off the road. To be honest, I was a little scared because the road was dark, and I was the only person in my vehicle. As an African American, I appreciate Officer Taylor's communication, explanation of my wrong doing, and guidance as to getting back to my destination.

I know that Police Officer's have been getting a lot of negative attention in the news lately, so I want to take the time to share how wonderful of an experience I had with Officer Taylor. I know that being a Law Enforcement Officer is not easy, and some decisions that are made can be very tough. I wish that other officers can be a splitting image of Officer Taylor.

Thank you Loudon County for having such a pleasant, professional and wonderful Officer such as Dawn Taylor in your force and on your streets.

[REDACTED]

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First Name:

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Incident Information

Please enter the deputy(s) / employee(s) names:

1st Lt. Russell T. Wall, Assistant Commander, Dulles South Public Safety Center and a member of the Traffic whose name I cannot remember

Incident Location:*

Date of Incident:

Time of Incident:

Riding Center Drive

Explain the circumstances on why you are paying this compliment:*

I wanted to thank and acknowledge the Sheriff's Department, especially 1st Lt. Russell Wall for his response to my online traffic complaint. I really wasn't expecting a response at all, let alone that day, from the Sheriff's Department. I just wanted to let them know about the traffic conditions on my street. I know the Sheriff's office receives a large number of complaints about my street and that there isn't much that can be done. No one can watch the street all the time. However, we were having a lot of paving dump trucks racing up and down the street and I just wanted the Sheriff's office to be aware. Officer Wall responded right away by email and phone about the problem. He asked his officers in the area to monitor the situation for me. He also asked the County's truck safety units to stop by. I was so surprised and pleased that he would take the time to respond to my complaint. I figured since this such a big area with bigger problems than speeding that my complaint would just be filed away but it was not. I also want to thank a member of your traffic division. Unfortunately, I cannot remember his name. I feel horrible about that because he took the time to call me and follow up on the complaint on Friday, August 15. We talked for quite awhile about this street and the possible solutions to the issue. He was very helpful and encouraging and I wish I hadn't forgotten his name. I am hoping that there is a record of somewhere of who called me on Friday, August 15th, from the Traffic Division so that they too can be acknowledged for the outstanding job they did. Thank you to all the officers who have responded and are trying to make this

street and neighborhood safer. In my dealings with the Loudoun County Board of Supervisors, they have told me that speeding isn't an issue and I just think people are speeding. Your officers have said that they know speeding is an issue and that they are doing the best they can to crack down on it. I am so thankful that they are and I have seen their efforts in the neighborhood and wanted you to know that they are appreciated. Thank you.

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[REDACTED]

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[REDACTED]

Zip:

[REDACTED]

Email:

[REDACTED]

Incident Information

Incident Location:*

recreation area close to
Ryan Road

Date of Incident:

Sunday, Aug. 11

Time of Incident:

late afternoon

Last week, my wife and I were searching for a street in a new housing development in Loudon County that was not yet identified by our GPS. We spotted a Loudon County Sheriff's Dept. vehicle with a K-9 logo parked in a recreational area parking lot. My wife asked the officer in the vehicle for help finding her nephew's house. After conducting an exhaustive search on his instruments, we followed him to the neighborhood we were looking for. Unfortunately we did not get his name, but wanted to let his supervisor know that we deeply appreciate the help given us, You should be proud of the very positive impression this particular officer gave to lost people from out-of-state, not only of himself, but of your department. Thanks again for a job well done!

[REDACTED]

From: Wittmann, Nicole

Sent: Monday, August 18, 2014 2:01 PM

To: Fiano, Richard; Sanford, Jaime; Poland, Mark; Buckman, Robert; Chapman, Mike; Harmison, Christopher

Cc: Plowman, Jim; Russ, John

Subject: John Russ

Mike and All,

I wanted to take a moment to commend to you J.R. Russ. He came over to our office last week at the request of one of our assistants to give us an overview of polygraphs and how they work and how they can be helpful to our cases. He had clearly thoroughly prepared and as such gave a concise and informative presentation. It should be noted that 14 ACAs attended the meeting. This is unusual as with court schedules pulling ACAs in different directions, it is tough to get so many of us in one place at one time. Even more notable, is the fact that everyone was attentive and engaged during the entirety of the presentation. I can assure you that this does not happen often. Assistants will often times during these presentations, use the time to chat about their cases or other matters with each other. The fact that this did not happen, speaks volumes to the quality of J.R.'s presentation. He did a great job presenting the material, was able to answer all of our questions and address all our concerns with ease and was a fine representative of your office.

Yours,

Nicole Wittmann

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State:

[Redacted]

Zip:

[Redacted]

Home Phone:

[Redacted]

Incident Information

Please enter the deputy(s) / employee(s) names:
Mr. Urbain

Incident Location:*

Evergreen St.

Date of Incident:

8/14/14

Time of Incident:

4:05pm

Explain the circumstances on why you are paying this compliment:*

I'd like to thank the officer who contacted me regarding the incident at our residence and on our street. We have lived at this residence for only two weeks, and I was very alarmed when a man rang our doorbell and stood outside our home while I was alone with my five year old son. The man was not wearing a uniform or anything to suggest that he was a professional solicitor, and did not even have a company vehicle (or any vehicle that I could see) parked nearby. There were no visible cars in our driveway, and he did not have any business at our place of residence. I watched him cross the street and begin to go down the block and ring the doorbells of additional residences that did not overtly show occupancy. I was extremely concerned for our current and future safety. The officer called to let me know that he was personally investigating the incident and would see if he could find the person fitting my description to find out what he was up to. He was very reassuring and prompt in his response to me. After the responding officer ended up finding and confronting the individual (who claimed to be trying to sell tree cutting services and had business cards on him-- though he left none at our residence), he informed me that the person indeed not have a permit/license to be conducting the

business the man claimed to be conducting, and asked him to leave the area. At the time of the incident, I had been completely unsettled prior to Mr. Urbain's call. I want to commend him for his personal and compassionate response, as well as his professionalism. I truly feel that people like him make communities safer and my family is grateful for his service.

Bill McMullan
25912 Donovan Drive
South Riding, VA 20152
703 901 6687
globlreso@verizon.net

8/3/14

Captain Eric J. Prugh
Loudoun County Sheriff's Office
803 Sycolin Road SE
Leesburg, VA 20175

Dear Captain Prugh:

I recently attended a presentation given by Deputy Nathaniel Payne concerning fraud schemes using the internet, credit cards and the telephone.

Deputy Payne's presentation exceeded all of my expectations. The information presented was timely, focused and he clearly had command of the subject. It was obvious by the questions presented to him that he had engaged his audience.

As Chair of the South Riding Neighborhood Watch I would also like to also bring to your attention the outstanding assistance and direction Deputy Payne has given to our Neighborhood Watch committee. We have sought his expertise on many issues and implemented his recommendations.

Speaking for our committee we are grateful for Deputy Payne's assistance and guidance. He is a credit to the Loudoun County Sheriff's Office.

Sincerely,

Bill McMullan
Chair, South Riding Neighborhood Watch

CC Sheriff Michael Chapman

[REDACTED]

From: Flaherty, Beth
Sent: Tuesday, August 05, 2014 10:49 AM
To: Chapman, Mike
Cc: Holben, Jamie; Domin, Bruce; Christensen, Kenneth; Cerniglia, Linda
Subject: CIT Deputy recognition

Dear Sheriff Chapman,

I want to take a moment and recognize the exemplary work that Deputy Jamie Holben, a CIT Deputy and Instructor is providing to a mentally ill consumer who lives in Loudoun County. Due to this consumers mental illness there has been a significant increase in calls for service to this individuals residence. In the course of responding to this residence, Deputy Holben has built a rapport with this individual and taken ownership of employing CIT principle's in an effort to reduce the likelihood of the consumer incurring legal charges. In a recent interaction with the consumer, Deputy Holben appropriately consulted with Loudoun County Mental Health Emergency Services and arranged to have the consumer met with in a more therapeutic setting by voluntarily transporting the consumer to the Shenandoah Building. Deputy Holben stayed with the client for the course of Emergency Services and the clients' treating clinician evaluation, lending support to the consumer and valuable information to the two clinicians. Deputy Holben treats this individual with dignity and respect and balances his role as law enforcement and human kindness in a professional manner.

Thank you for supporting the CIT Program and the deputies' that are trained in CIT,

Sincerely,

Beth Flaherty, LMFT
Emergency Services Supervising Clinician
CIT Coordinator
Loudoun County Mental Health
703 777-0336

[REDACTED]

Sent from my iPhone

On Aug 1, 2014, at 3:45 PM, "Petruzzello, Michelle" <Michelle.Petruzzello@loudoun.gov> wrote:

Dear Sheriff Chapman,

I hope this email finds you doing well.

I wanted to express how impressed I was with the Deputies who were working at Camp REAL with the MHSADS Prevention/Intervention Team at Sugarland Elementary School. I had the pleasure of visiting Camp REAL on Wednesday and had a glimpse of the amazing work staff from our Departments are doing with the youth in Loudoun County. Camp REAL is a demonstration of true collaboration.

I want to thank you and the following Deputies for their dedication to making a positive impact on so many young people: Richard Fowler, Adam Quiroga, Diron Adams, Jason Fedkiw, Joshua Mowery, and Jennifer Forsch. It was nice to meet them and watch them interact with the elementary and high school students who were attending Camp REAL.

I look forward to other opportunities for further collaboration.

Take care,
Michelle Petruzzello, APC, NCC
MHSA Division Director
(703) 737-8815 Direct Office Number

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[REDACTED]

Sent from my iPhone

> On Aug 2, 2014, [REDACTED]

>

> Hello Sheriff,

>

> I am sure I misspelled the officers name, however I wanted to send a compliment your way. I was involved in a very minor fender bender where the other party involved took off. I called the non emergency number and Officer Porparilio (spelling) came out to take my report. My concern was mostly with the other party and their decision to take off. Officer P. was very nice, respectful and patient. I at no time felt like he was "putting up with me". He was patient and respectful. He listened asked questions and took notes. He followed up with a phone call after speaking with the other party and let me know all of my options. I made my decision feeling confident that I was well informed.

>

> You may be wondering why I am writing this? In February, my son and I were involved in an accident in the town of Leesburg, an elderly gentlemen ran into the side of my other car. The officer that showed up, Town of Leesburg, NOT your Sheriff's office, was awful, he was disrespectful and acted as though we were inconveniencing him, he badgered the poor old man and messed up the entire report, at one point, during a phone conversation with this officer I was reduced to tears.

>

> I am a single mother of 2 boys and I take care of my ailing mother other family memebbers. It is important for me to feel safe, protected and respected. Your officer made sure of that. Please convey my appreciation to Officer P. for his handling of my incident.

>

> Thank you for taking the time to read this! :)

>

[REDACTED]

>

> Hit and Run 8/1/14 - red Jeep Wrangler.

> My son thinks Officer P AND his car were "super cool".

>

> Sent from my iPad

Compliment Form

This form is used to file a compliment regarding a deputy's or other employee's conduct or the level of service provided by the Sheriff's Office.

Your Information

First Name:

[REDACTED]

Middle Initial:

[REDACTED]

Last Name:

[REDACTED]

Address:

[REDACTED]

City:

[REDACTED]

State:

[REDACTED]

Zip:

[REDACTED]

Home Phone:

[REDACTED]

Work Phone:

[REDACTED]

Email:

[REDACTED]

Incident Information

Please enter the deputy(s) / employee(s) names:

Officer Maguire

Incident Location:*

Church Road, Sterling

Date of Incident:

1 August 2014

Time of Incident:

[REDACTED]

Explain the circumstances on why you are paying this compliment:*

My daughter was run off the road by another driver who passed her on the right then abruptly cut in front of her with insufficient space between cars. While my newly-licensed 16 year old driver was able to follow her defensive driving training and avoid a

collision, she had to swerve sharply and hit the curb, blowing the tire. She got the car into the nearest parking lot but no further, and was quite shaken up. I could not get to her, as she had dropped me off at my Herndon workplace and was in transit to her Sterling workplace, leaving me with no transportation. Officer Maguire responded quickly, he was courteous and professional and he went far above and beyond in helping my daughter get back on the road. I spoke to Officer Maguire myself later in the day while trying to work out some insurance reporting issues, and he was again courteous, professional and extremely helpful. Experiences with Loudoun and Fairfax law enforcement officers in recent years have been uniformly unpleasant for my family members and friends - Officer Maguire has restored my faith in the Loudoun County Sheriff's Department. Officer Maguire is a true public servant and I hope he is an example of the future for Loudoun law enforcement. My sincere appreciation to Officer Maguire, and my sincere compliments on his professionalism, demeanor and service. More telling - my 16 year old daughter has pronounced him "awesome"! Thank you!

The following form was submitted via your website: Compliment Form