



Loudoun County, Virginia

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NEWS RELEASE

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Loudoun County Announces Promotional Silver Line Bus Fare Waiver and Free Parking at Garages

During its November 15, 2022, meeting, the Loudoun County Board of Supervisors approved waiving Metrorail station parking garage fees during the opening week of the Silver Line extension and waiving fares on the county's new Silver Line bus routes.

The temporary waiver of fees is intended to help promote the use of Metrorail's Silver Line through the temporarily free Silver Line bus service and free parking at the two county operated parking garages. Bus fare collections are waived on the Silver Line bus routes through January 2, 2023. The collection of fares on the Silver Line bus routes will resume on January 3, 2023. Paratransit bus service that offers ADA-accessible buses will also have a waived fee within three-quarters of a mile of the new routes through January 2, 2023.

In addition, parking fees at Loudoun County's two parking garages, located at Ashburn Station (South) and Loudoun Gateway Station, will be waived through November 20, 2022. Parking garage fees will begin Monday, November 21, 2022.

The Board's vote follows a series of Silver Line opening ceremonies. Members of the Board participated in celebrations at the Dulles Airport Station and at the end of the Silver Line, the Ashburn Station.

Service Impacts

Loudoun County's 21 new Silver Line bus routes began operating at 5:00 a.m. Wednesday, November 16. Due to a nationwide bus driver shortage, the county will initially provide Silver Line bus services on limited schedules. As a result, some routes will be served temporarily by vans instead of the county's standard transit buses. These new routes — 331, 332, 341, 342, 343, 344, 351, 373, 374, and 375 — will initially be serviced by a Loudoun County Transit van. These routes will eventually be served by the county's standard transit buses.

In addition, the county's contractor, Keolis, has indicated a potential for a labor action in the coming weeks. If a labor action occurs, the county's bus services could be further impacted. Any changes to the county's bus services will be announced as quickly as possible.

New Silver Line Bus Routes

The county's new Silver Line bus routes will take passengers to and from the Ashburn and Loudoun Gateway stations in Loudoun County and to and from the Innovation and Reston Town Center stations in Fairfax County.

For a complete list of the 21 new Loudoun County bus routes, the Metrorail stations they connect to, the route schedules and a summary of routes, visit loudoun.gov/silverlinebusroutes. Expanded service hours on these routes will be phased in over the next several months.

Members of the public will notice a new naming and numbering system of the Loudoun County bus routes, which minimizes any confusion with other jurisdictions' bus route numbering systems.

Stay Informed

Users of the bus service should visit the county's website for ongoing, up-to-date information regarding the county's Silver Line bus services throughout this rapidly evolving situation. Regular updates will be posted at loudoun.gov/buschanges. Loudoun County Transit riders are encouraged to sign up for rider alerts at loudoun.gov/rideralerts to stay informed about all changes to county's bus services.

Park and Ride Lot Closures

As a reminder, the Broadlands and Loudoun Station Park and Ride lots are now closed. Carpool and vanpool customers are advised to search loudoun.gov/facilities for a convenient park and ride lot.

Four Things to Know about Metrorail in Loudoun

With the official opening of the Silver Line extension, here are four things to know about riding Metrorail in Loudoun.

1. **Three New Stations:** Loudoun County has three new Metrorail stations: Ashburn, Loudoun Gateway and Washington Dulles International Airport. More information about each station, including video tours, may be found at loudoun.gov/silverlinestations.
2. **Metro Parking:** Need to park your car or bike before you hop on a train? The Metro parking garages in Loudoun feature electric vehicle charging stations, bike racks, daily parking and reserved parking. Loudoun County operates the Ashburn South and Loudoun Gateway garages. The Ashburn North garage, which is operated privately, is also an option for commuters.
3. **New Bus Routes:** Loudoun County Transit began to phase in [new bus service](https://loudoun.gov/newbus) that connects riders with Metrorail, including to and from [Loudoun Park and Ride lots](https://loudoun.gov/parkandride).
 - Sign up to receive transit updates at loudoun.gov/rideralerts.
 - View any changes to bus service at loudoun.gov/buschanges.
 - Download the Transit app at loudoun.gov/transitapp to get real-time information and updates for Loudoun County Transit's bus services.
4. **Plan Your Trip:** Riders can plan their trips with online tools, including [WMATA's Metro Trip Planner](https://wmata.com/metro-trip-planner), which includes Metrorail service and bus service to and from Metrorail stations. You can also use the planner to calculate your fare, which is based on the service,

ride length, day, and time you ride. Purchase a [SmarTrip®](#) card, which is the easiest method to pay Metrorail fares.

Everything commuters need to know about accessing and using Metro from Loudoun County is posted at loudoun.gov/silverline.

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