



Supervisor Tony Buffington
Blue Ridge District
NewsFlash



The Loudoun County/All Points Broadband (APB) Broadband Expansion Project Has Begun!

8,629 New Connections to Occur by July of 2024!

Sent: November 3, 2022

Progress continues on this major public/private partnership to bring much needed broadband to the remaining un and underserved homes and businesses in Loudoun! Believe it or not this project will include more than 600 miles of new internet fiber either hung on power lines or buried in the ground.

Here's a link to the written [update](#) the Board received at our November 1 Business Meeting. You can also watch All Points Broadband's presentation [here](#) or flip through their PowerPoint presentation [here](#).

CONFIRM YOUR ADDRESS IS INCLUDED

Use the link above or visit APBFIBER.COM to confirm if your address is covered by this project. The site will allow you to pre-

register, confirm your eligibility for service, and enter your contact information so you can be easily contacted for service subscriptions.

To date, only about 1/3 of the 8,629 households have checked online to see whether they'll be included and to register for service.

All Points Broadband (APB) will attempt to contact each of the 8,629 households via direct mailing approximately 90 days in advance of service availability to that household. This will happen whether or not you have signed up in advance.

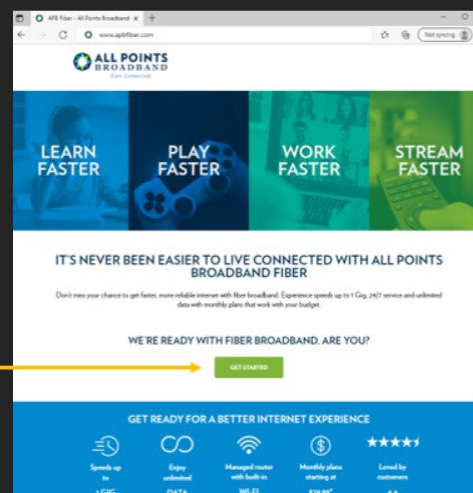
For residents who do not sign up in advance, and do not respond to the APB direct mailer, APB will attempt to make contact with the property owner by knocking on their front door approximately 30 days in advance of service availability in order to ascertain whether or not the owner wishes to obtain service. I highly recommend that anyone interested in obtaining service go online today and sign up [here](#) in order to guarantee your future connection as part of this project.

NOTE: If you have already signed up via the old website that was advertised in previous updates, please know that you do not have to go online and register again. We have confirmed with APB that your information is being automatically transferred to the new system.

Customer Sign Up: APBFIBER.COM

Getting Started is Easy:

1. Visit www.apbfiber.com
2. Click the Get Started button
3. Enter Your Address
4. Select your services (for applicable areas where fiber has already been installed)



After clicking the "Get Started" Button and entering your contact information, those included within this project will receive one of the following two messages:

- GREAT NEWS! - You may now sign up for service.
- You are inside of a planned service area. Services will be available soon.

Either of the above two messages mean that your address is included in this project; therefore, you can rest assured that you will be given an opportunity to sign up for and receive the service.

Currently Anticipated Timeline

Jan 2022: APB began procurement of long lead time materials such as fiber and electronics.

Jul 2022: The 24-month project timeline began.

NOW: APB has been conducting fielding and make ready activities to ensure the utility poles can accommodate the 600+ miles of fiber to be installed.

Jan-Mar 2023: Residents will start to see activity in the field as fiber is hung on poles or run underground. Learn more about the sequencing of construction below.

Apr-Jun 2023: APB has set an objective to beginning customer installations at this time.

Jul 2024: Substantial completion of the entire network!

Important Installation Sequencing Information

From a resident perspective, construction phasing (order of installation and household connections) **WILL NOT** follow a clearly defined or logical path of deployment. Construction will appear to bounce around in a nonsensical manner. That said, please trust that construction will occur in a manner intended to

complete the entire project as quickly as possible and will be based on a number of factors, including moving forward in areas where permits have been approved in order to ensure the contractors always have work that is ready to be completed as opposed to trying to follow a particular phasing sequence and running into delays based on the lack of approved permits.

Based on this information, it will not be possible for the County and/or APB to provide more than 90 days notice as to when your specific address will receive service. The good news is that the vast majority of the 8,629 addresses within this project's scope are expected to receive service by July of 2024!



Loudoun Broadband Access ~~Could~~ Extend West!!!

Additional Information

For more details about our Broadband Expansion project, visit:
loudoun.gov/broadbandexpansion.

As always, my office will continue to keep you updated as additional information becomes available.



Loudoun County

VIRGINIA

WHERE TRADITION MEETS INNOVATION

All our best!

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