

Deputy Shenouda came in response to my call. The kids visiting me wanted to show the deputy what they found on the playground. Shenouda listened to them, and I could hear him engaging the kids in conversation. Then he told them for being so helpful they could have stickers for being great assistant deputies. So they walked to the cruiser with Shenouda. Other kids in the neighborhood were curious so they were invited over they all got to talk to the deputy, check out the cruiser, and got a sticker. He asked if they wanted to do a picture, so all five kids got in the picture with the deputy. After the three boys ran off, he still talked to the two kids with me. After being thanked for the sticker, I told him he made the kids' day. He said they made his. It was so endearing, and all the kids had a positive experience. I wanted to say thank you to Deputy Shenouda because he didn't have to interact like that with the kids. But that interaction was exciting to each kid, and they could see he was there to help. I also appreciate that he showed the kids how much he was happy to see them. So, thank you for having deputies like this in Loudoun County.

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Amazing!!! My daughter recently attended safety camp and it was such a fantastic experience. While I usually have to coax her to get excited for daycare she woke up everyday ready and excited to go to camp. Everyone was so friendly and helpful and I was shocked at how well she did given her tendency to be shy. I am so thankful to you all for teaching her such necessary lessons while also being so kind. Also, everything was so well organized. Nathaniel Payne did a great job of keeping us informed.

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I had a death in the family and among others Det. Reed responded to the scene, he was the primary officer in charge. He was professional, helpful and courteous. I can't say that he made a bad situation good but he told me what was going to happen and then he followed up on his words. It was nice to find someone that said what he meant and then did what he said. Det. Reed made a bad situation a little less confusing and less painful. Thank you.

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I was injured in a MVA and transported to Loudoun hospital. Sheriff Lake came to the hospital and displayed genuine concern and compassion. He treated me with respect and listened intently to my statement. I received a ticket and information on how to pay or contest it in court. In court I explained my version including how kind and professional Sheriff Lake was throughout the entire experience. He truly epitomizes the excellence I envision and expect of law enforcement. The job of a sheriff may be challenging, and tough decisions must be made to maintain safety while enforcing the law so I am truly grateful for experiencing a job well done. Please recognize Sheriff Lake for his professionalism, kindness and compassion.

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Compliments to the Loudoun County Sheriff's Department for the skilled and well-equipped Deputies responding to a large downed tree blocking both lanes of Braddock Road west of Willard Middle School. The deputies put out flares to detour traffic and then swapped out their police vests for their lumberjack safety gear (chaps, helmets, gloves, hearing, and eye protection) and quickly and skillfully cut up the downed tree with their chainsaw, and cleared the road, aided by some good Samaritans with a tractor to do the heavy lifting. Thank you to the Deputies, the

good Samaritans, and the Loudoun County Sheriff's Department for having highly trained and equipped Deputies that can handle the myriad of circumstances they may encounter during their shift.