Deputy Mickens provided exceptional professionalism which truly exceeded my expectations. Loudoun County Sheriff's Office and Deputy Mickens, thank you for keeping Loudoun County beautiful.

I was involved in an accident today with another vehicle. I wanted to write about the professionalism and kindness shown to me and my two year old daughter who was also in the vehicle.

Deputy Christopher Freck was the reporting officer and couldn't have been more genuine during our encounter. As you can imagine, when your child is involved in anything like this adrenalin is high and I was not thinking clearly. He was able to calm me down and walk me through the situation. I wanted to write to acknowledge his demeanor as well as his ability to ease my daughters fears. Everyone on the scene should be acknowledged and commended for just being kind.

Kraig and the folks I mentioned above are always kind, courteous, thoughtful, encouraging, positive, great communicators, and welcoming. I increased my morale support to LCSO in 2018, and I'm so grateful for the kindness and dedication to excellence each of you represent. On my many morale drops I have found each of you to be so kind. As an outsider to your County, I'm always so grateful for your presence and my blood pressure goes down when you are around. (That's a good thing! I was the only one invited to the Pentagon after the attack on our Country asked to fulfill the mandates in Anti-Terrorism and Security for the Federal Law Enforcement Agency trying to be stood up to protect the Pentagon and delegated facilities. The only one! I was successful with that and they asked me to stay and a GS Career was made specifically for me so I could continue to bolster the security of the Pentagon and delegated facilities. While first there working on the mandates, I created the first and only Nonprofit to have started in the Pentagon with it being the first and only Nonprofit to have had an address in the Pentagon and mentioned in the 'Welcome to the Pentagon' guide. Eagle's Watch Foundation. I've been backing the blue long before it was unpopular and will continue to do so. If ever I had the opportunity to have a 2nd home, it would be in Loudoun County simply because of the Loudoun County Sheriff's Office. I've never met Mike before but I'm sure he's a wonderful person too. He sure has a great Staff!" Thank you all for your kindess and honorable service! I'm honored to assist with morale support to you all. You're just wonderful people, always kind. I appreciate you.

Dave

Last April I was the victim of a financial scam... looking to comfort my wife over the loss of a much loved pet I took a chance on an internet pet site. It didn't take me long to realize I had been swindled. My bank was unwilling to provide any information on the person who I just wired funds to and in an initial call reporting the incident to the Loudoun County Sheriff Department I was advised to accept the loss and be more careful next time.

Out of frustration I reached out to you Sheriff Chapman, and I was surprised and thankful that out of the multitude of serious issues that must cross your desk every day my plea for help was heard. I received a call from Detective Mike Peck. Detective Peck was understanding, helpful and amazingly persistent in his pursuit of the scammer. Using technical tools he trace the wire transfers to the account of a suspect and made an arrest. Just this past Wednesday – nearly a year later - the suspect pled guilty and agreed to restitution, community service and to provide a sworn statement disclosing others in the conspiracy to defraud grieving pet owners. After a year of good behavior, the court will dismiss the case against him. This formula is a win for me personally, the Commonwealth and the rule of law, and for the perpetrator, who seemed genuinely repentant and deserving of a second chance.

I am a 62 years old career intelligence professional. I have had very limited exposure to law enforcement but I have read reported crime statistics and I appreciate the challenges facing our communities and nation. But what I did not fully appreciate until now is the personal side to good policing. In Detective Peck I saw a dedicated police officer genuinely empathetic with what it is like to be a victim. In a world where people lose everything to crime, my small financial loss was still important to him. He showed expertise and discretion in applying the tools of law enforcement and he was deeply motivated to try to set things right.

Many years ago, when I was a small boy just starting elementary school, I remember my late father telling me that police officers were my friends. A lot has changed in American society since the mid-1960s but I am grateful that there are still police officers like Detective Peck. Please thank him for caring about me and my family. He is an example of all that is right about policing and public service.

We had no idea how to find where he lived as he wasn't very verbal. The deputies came quickly and used their great problem-solving skills to deduce which local homes the little boy may have come from and began reaching out. They eventually determined the correct house (which was very far away and thru some deep woods) and connected with the parents who were obviously very upset. They brought everyone together with a minimum of drama, and really comported themselves with a high degree of care and professionalism. The toddler was at first intimidated by the uniforms and number of deputies, but they were so kind and gentle and really calibrated perfectly to the situation. By the end, he was skipping around the house and completely unafraid of a situation that could have been really difficult. We commend these officers for their skills, kindness and deft touch dealing with a hard situation!!