

Hello Loudoun County Sheriff's Office!

I wanted to take just a minute to express my gratitude for DFC T.

Bradley and offer some very positive feedback on my interaction with him when he came to our assistance on 8/25 following a hit and run at the Village Center Plaza Harris Teeter. First and foremost, DFC Bradley was the most professional, kind, and accommodating deputy that I have ever met! He went above and beyond to keep us informed as new details emerged about the hit and run, and his professionalism and skill assisted in getting a quick resolution to the events of the day. In this particular case, the matter needed to be handed over to the Virginia State Police, but DFC T. Bradley stayed on scene to make sure that we had everything we needed.

In Bradley's words, he said he was just "doing his job," but it was much more than that: his level of positive engagement with me and my wife as we worked through this is something that should certainly be recognized.

If possible, can this feedback be passed on to a member of Bradley's chain of command? I'm sure they are already aware of how wonderful DFC Bradley is, but it never hurts to hear it directly from the public I presume!

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I placed a call to the non-emergency line around 20:00 and was told I would receive a call back from a Deputy shortly. About 5 minutes later, Deputy Karrasch called me and inquired about my concern. I told him I had lost my mailbox key earlier that day and was asking if it was legal for me to break into my own mailbox. He asked me why I needed to do that. I explained to him that I have a 4 month old baby with very specific allergies and that the formula was shipped from Europe and delivered to our mailbox today. He advised that I could not break into my mailbox as it was federally owned property. I thanked him for his information and hung up. About 20 minutes went by and he sent me a text message letting me know that he got in touch with one of the Postal Inspectors and they reached out to the Post Master to inform them of my situation and emergency. His outreach managed to get the Post Master to come to my house first thing in the morning and open the post office box for my family. My son got his food and there was no loss in meals. I would like commend Deputy Karrasch for going above and beyond to handle a situation that he could have just as easily hung up the phone and gone about his shift. Please commend him on his ability to serve! True Hero. Many thanks from my family!

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My daughter has ID and mental health issue. This is the second time Deputy Persil responded to our home. She is wonderful and handled the situation with firmness and compassion. The department needs more deputies like her.

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Master Deputy Alpy arrived on the scene of the two-car accident, and was courteous, professional, and compassionate. He was extremely helpful to the accident participants. He asked questions without making anyone feel defensive, and shared important information in a patient and caring way - for those that were still emotionally processing the unexpected experience. He is the best police officer I have dealt

with in the last several decades, the most professional, the most experienced. He is an enormous asset, credit and ambassador for the Sheriff's Department!

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Thanks to LCSO for the Welfare Check on our son while we were at work. He's had some tough times with his school (Virginia Tech) who sent notice of some inappropriate postings to LCSO. Your visit on 13 Sep affirms the benefit of interagency coordination from 250mi away in Blacksburg, along with the local presence we all depend upon here in Loudoun County. Thanks again.

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I had the misfortune of having a tire shred as I was travelling North on R.15. I was able to get my car onto the shoulder but blocking a farm driveway. Deputy Gutshall arrived, helped me get the car to a much safer location in the driveway and then stayed to be sure I had road assistance on the way. He then drove me to Leesburg so my wife could pick me up in a much safer place. In all, he devoted over an hour to me to ensure I was safe and had the trouble managed. He even notified the residents that my car was there and had a tow on the way! My thanks to him for going the extra mile.

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LT B took time away from getting his dinner to show my four year old son everything about his police car. My son dreams of serving as a police officer and LT B made a major impact. It is great to see LT B representing LCSO in such a way that leaves positive impacts on children and their parents in the community!