

Date of Meeting: April 21, 2016

#I-3

**BOARD OF SUPERVISORS
BUSINESS MEETING
INFORMATION ITEM**

SUBJECT: Significant Incident Reports for 3rd Quarter FY 2016 & Briefing by Sheriff Michael Chapman, Loudoun County Sheriff

ELECTION DISTRICT: Countywide

STAFF CONTACT: John Sandy, Assistant County Administrator

PURPOSE: To inform the Board of Supervisors of significant incidents and county operations in the area of public safety.

BACKGROUND: This information item provides quarterly reports on significant incidents from the Sheriff's Office; the Loudoun County Combined Fire-Rescue System; and the Department of Animal Services. Keith Brower, Fire-Rescue System Chief, and Michael Chapman, Loudoun County Sheriff, present this report on a rotating schedule and give a briefing concerning their respective area. Sheriff Chapman will provide the briefing on behalf of the Loudoun County Sheriff at the April 21, 2016 Board of Supervisors Business Meeting.

ATTACHMENTS:

1. Significant Incident Report/Q3 FY 2016/Sheriff's Office
2. Significant Incident Report/Q3 FY 2016/Department of Fire, Rescue and Emergency Management
3. Significant Incident Report/ Q3 FY 2016/Department of Animal Services

**BOARD OF SUPERVISORS
BUSINESS MEETING
INFORMATION ITEM**

SUBJECT: SIGNIFICANT INCIDENT REPORT/Q1 FY2016/Sheriff's Office

STAFF CONTACTS: Sheriff Michael L. Chapman
Lt. Colonel Robert Buckman, Chief Deputy

BACKGROUND: The Sheriff's Office compiles a variety of reports to ensure information dissemination to senior staff and affected personnel of significant incidents, crime analysis and traffic issues. Because many of these reports contain sensitive and confidential information, they are not released outside of the department. Additionally, State law governs the dissemination of records, criminal history and other law enforcement information and provides penalties for improper release. To inform the public, a brief activity summary that complies with applicable law is prepared daily by the Sheriff's Office Public Information Officer and disseminated to the media, the Board of Supervisors and other interested parties.

The statistics that are summarized in the Sheriff's Significant Incident Report and submitted to the Board of Supervisors on a quarterly basis are Significant Incidents, Continuing Trends, Part 1 Crimes, Part 2 Crimes, Warrant Arrests, Traffic Statistics, Loudoun County Corrections and Courts Statistics. ***Crime statistics are based on reports submitted to CAD as of April 1, 2016.**

ATTACHMENT:

Sheriff's Office Significant Incident Report: January 1– March 31, 2016 Statistics



Part 1 & Part 2 Crime in Loudoun



The charts below contain uncertified crime statistics for Loudoun County from January 1, 2016 to March 31, 2016 compared to the same time period in 2014 and 2015. Crime statistics in Loudoun County are tracked in accordance with the national standards administrated by the Federal Bureau of Investigations Uniform Crime Reporting (UCR) Program.

PART 1 CRIME STATS 2014 VS 2015 VS 2016 January 1 - March 31

Crime Type	2014	2015	2016	2015 VS. 2016 #CHANGE	2015 VS. 2016 % CHANGE
HOMICIDE	3	1	1	0	0%
AGG. ASSAULT	32	24	27	3	13%
RAPE	8	8	10	2	25%
ROBBERY	8	11	7	-4	-36%
BURGLARY	49	41	34	-7	-17%
AUTO THEFT	19	28	23	-5	-18%
LARCENY	522	466	482	16	3%
Total	641	579	584	5	1%

PART 1 CRIMES BY STATION AREA 2014 VS 2015 VS 2016 January 1 - March 31

Station	Total 2014	Total 2015	Total 2016	% of crime per station for 2016	# CHANGE FROM 2015 VS 2016	% change from 2015 vs 2016
Eastern Loudoun	316	293	283	48%	-10	-3%
University	163	92	111	19%	19	21%
Dulles South	122	141	130	22%	-11	-8%
Western Loudoun	39	52	60	10%	8	15%
Other	1	1	0	0%	-1	-100%
Total	641	579	584	100%	5	1%

PART 2 CRIMES BY STATION AREA 2014 VS 2015 VS 2016 January 1 - March 31

Station	Total 2014	Total 2015	Total 2016	% of crime per station for 2016	# CHANGE FROM 2015 VS 2016	% change from 2015 vs 2016
Eastern Loudoun	542	508	412	41%	-96	-19%
University	328	365	303	30%	-62	-17%
Dulles South	141	151	191	19%	40	27%
Western Loudoun	99	133	100	10%	-33	-25%
Other	2	0	1	0%	1	N/C
Total	1112	1157	1007	100%	-150	-13%

Eastern Loudoun County 200 Sector Service Area (Eastern Loudoun Station)



Significant Incidents

- ★ Investigation continues into home invasion where two male suspects entered a home on Mayfield Way on January 14. One suspect brandished a firearm and it appears the suspects were targeted.
- ★ LCSO investigating a burglary at residence in Falcon's Landing on February 18. Suspect was possibly knocking on doors to determine who was home prior to a theft at an unoccupied home.

Est. population: 81,228 CALLS FOR SERVICE: 12,444

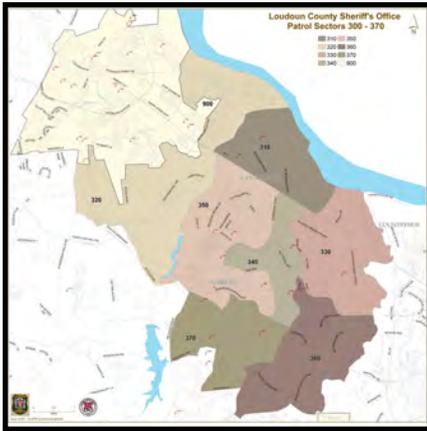
Part 1 Crimes for Eastern Loudoun Service Area January 1, 2016 - March 31, 2016

SECTORS	HOMICIDE	ASSAULT	ROBBERY	RAPE	LARCENY	AUTO THEFT	BURGLARY	TOTAL
210	0	0	0	0	10	0	1	11
220	0	1	0	0	22	1	4	28
230	0	1	2	0	23	0	1	27
240	0	0	0	0	10	0	0	10
250	0	1	0	0	11	2	0	14
260	0	0	0	0	20	0	0	20
270	0	3	1	1	27	2	1	35
280	0	1	0	0	111	0	1	113
290	0	3	1	0	17	0	4	25
TOTAL	0	10	4	1	251	5	12	283

Part 2 Crimes for Eastern Loudoun Service Area January 1, 2016 - March 31, 2016

SECTORS	Simple Assault	Dest. of Prop.	DUI	DIP	Narc. Related	Liquor Law Viol.	Peeping Tom	Sex Assault	Weapon Viol.	Dis. Conduct	Runaway	TOTAL
210	4	8	2	1	2	0	0	0	0	0	2	19
220	15	8	6	3	13	4	0	0	1	1	2	53
230	8	11	4	3	13	2	0	0	3	0	2	46
240	6	5	4	4	4	3	0	0	0	2	1	29
250	15	10	4	10	7	0	0	1	0	3	2	52
260	3	4	2	0	6	0	0	0	2	0	0	17
270	16	16	3	13	21	0	0	1	1	1	1	73
280	13	21	6	9	9	1	0	0	1	1	4	65
290	15	11	6	5	13	3	0	1	1	0	3	58
TOTAL	95	94	37	48	88	13	0	3	9	8	17	412

University Station 300 Sector Service Area (University Station)



Significant Incidents

- ★ LCSO Investigated Domestic-Related Murder Suicide on Winmeade Drive involving a husband and wife.
- ★ Leesburg man who was reported missing on February 11 was found murdered in Prince George's County, MD. LCSO assisted with investigation and multiple arrests have been made.

Est. Population: 91,568 CALLS FOR SERVICE: 12,185

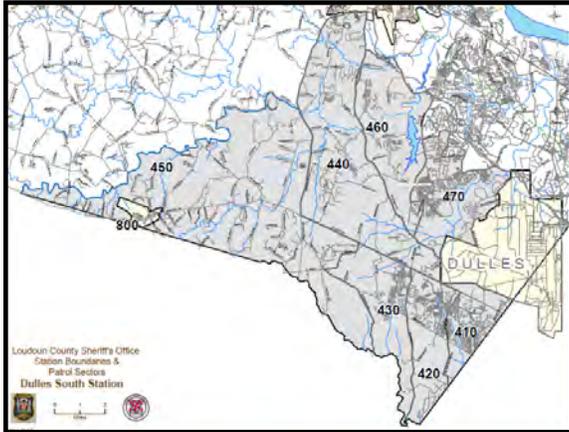
Part 1 Crimes for University Station Service Area January 1, 2016 - March 31, 2016

SECTORS	HOMICIDE	ASSAULT	ROBBERY	RAPE	LARCENY	AUTO THEFT	BURGLARY	TOTAL
310	1	4	0	1	6	0	0	12
320	0	1	0	0	7	1	1	10
330	0	2	1	0	14	1	0	18
340	0	1	1	0	10	1	2	15
350	0	1	0	1	16	0	1	19
360	0	1	0	0	12	2	0	15
370	0	1	1	0	18	0	1	21
900	0	0	0	1	0	0	0	1
TOTAL	1	11	3	3	83	5	5	111

Part 2 Crimes for University Station Service Area January 1, 2016 - March 31, 2016

SECTORS	Simple Assault	Dest. of Prop.	DUI	DIP	Narc. Related	Liquor Law Viol.	Peeping Tom	Sex Assault	Weapon Viol.	Dis. Conduct	Runaway	TOTAL
310	12	5	8	7	8	1	0	1	1	0	0	43
320	9	4	1	1	2	0	0	0	0	0	5	22
330	10	8	17	10	15	2	0	1	0	0	1	64
340	8	2	8	7	12	0	0	0	0	0	2	39
350	12	10	4	1	15	2	0	0	0	0	0	44
360	9	8	3	1	9	0	0	0	0	0	3	33
370	14	16	1	5	7	2	0	0	2	0	1	48
900	0	1	1	0	8	0	0	0	0	0	0	10
TOTAL	74	54	43	32	76	7	0	2	3	0	12	303

Dulles South 400 Sector Service Area (Dulles South Public Safety Center)



Significant Incidents

- ★ Two suspects described as being in their 20's reportedly grabbed a high school student as she walked home from her bus stop. There have been no similar reports in the area.
- ★ Loudoun man charged with distribution of GHB in February after he provided drug to female who overdosed on Pyrite Court in June 2015.

Population: 96,411 CALLS FOR SERVICE: 9,480

Part 1 Crimes for Dulles South Service Area January 1, 2016 - March 31, 2016

SECTORS	HOMICIDE	ASSAULT	ROBBERY	RAPE	LARCENY	AUTO THEFT	BURGLARY	TOTAL
410	0	1	0	1	8	4	2	16
420	0	1	0	1	7	0	2	11
430	0	0	0	0	22	1	1	24
440	0	0	0	0	18	0	1	19
450	0	0	0	0	6	1	0	7
460	0	0	0	0	11	1	0	12
470	0	1	0	1	33	2	4	41
800	0	0	0	0	0	0	0	0
TOTAL	0	3	0	3	105	9	10	130

Part 2 Crimes for Dulles South Service Area January 1, 2016 - March 31, 2016

SECTORS	Simple Assault	Dest. of Prop.	DUI	DIP	Narc. Related	Liquor Law Viol.	Peeping Tom	Sex Assault	Weapon Viol.	Dis. Conduct	Runaway	TOTAL
410	9	5	1	1	3	1	0	0	0	0	0	20
420	13	2	2	3	12	0	0	0	1	0	3	36
430	10	14	1	4	8	2	0	0	0	1	0	40
440	1	5	7	1	2	0	0	0	1	0	1	18
450	1	0	2	0	0	1	0	0	0	0	0	4
460	3	5	3	2	3	0	0	0	0	1	1	18
470	18	17	2	3	10	1	0	0	1	0	3	55
800	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	55	48	18	14	38	5	0	0	3	2	8	191

Western Loudoun County 500 Sector Service Area (Round Hill Station)



Significant Incidents

★ Two young adults were charged in March connection with series of larcenies from vehicles in the Lovettsville area in February. Vehicles were targeted on Eisentown Drive, Newmarket Court, Potterfield Drive, Daniel Keys Lane, and Tritapoe Place.

Est. Population: 50,071 CALLS FOR SERVICE: 5,814

Part 1 Crimes for Western Loudoun Service Area January 1, 2016 - March 31, 2016

SECTORS	HOMICIDE	ASSAULT	ROBBERY	RAPE	LARCENY	AUTO THEFT	BURGLARY	TOTAL
510	0	1	0	0	5	0	2	8
520	0	0	0	1	21	1	2	25
530	0	1	0	1	4	1	1	8
540	0	1	0	1	7	2	1	12
550	0	0	0	0	5	0	1	6
700	0	0	0	0	1	0	0	1
TOTAL	0	3	0	3	43	4	7	60

Part 2 Crimes for Western Loudoun Service Area January 1, 2016 - March 31, 2016

SECTORS	Simple Assault	Dest. of Prop.	DUI	DIP	Narc. Related	Liquor Law Viol.	Peeping Tom	Sex Assault	Weapon Viol.	Dis. Conduct	Runaway	TOTAL
510	6	3	4	0	4	1	0	0	0	0	1	19
520	9	6	3	1	2	0	0	0	1	1	0	23
530	3	5	6	0	2	0	0	0	1	1	1	19
540	2	6	5	1	4	0	0	0	1	0	0	19
550	2	2	0	1	3	1	0	0	0	1	1	11
700	1	0	1	2	5	0	0	0	0	0	0	9
TOTAL	23	22	19	5	20	2	0	0	3	3	3	100

Loudoun County Traffic Statistics



Crashes by Service Area

January 1, 2016 - March 31, 2016

Station	#	%
Eastern Station:	636	40
University Station:	400	25
Dulles South:	325	21
Western Loudoun:	181	11
Purcellville:	13	1
Middleburg:	0	0
Leesburg:	18	1
IAD:	12	1
TOTAL:	1585	100

Citations by Service Area

January 1, 2016 - March 31, 2016

Station	#	%
Eastern Station:	1008	30
University Station:	846	25
Dulles South:	788	23
Western Loudoun:	583	17
Purcellville:	96	2
Middleburg:	1	0.1
Leesburg:	86	2
IAD:	8	0.9
TOTAL:	3416	100

Fatal Crashes Investigated by LCSO- 1 (1/1/2016 - 3/31/2016)

Top Crash Locations (January 1, 2016 - March 31, 2016)

Top 10 Crashes at Intersections	Total
WAXPOOL RD - AB/LOUDOUN COUNTY PKWY - AB	25
HARRY BYRD HWY - AB/ASHBURN VILLAGE BLVD - AB	21
HARRY BYRD HWY - AB/LOUDOUN COUNTY PKWY - AB	20
HARRY BYRD HWY - SP/POTOMAC VIEW RD - SP	19
LOUDOUN COUNTY PKWY - CH/JOHN MOSBY HWY- CH	17
SULLY RD - SP/OLD OX RD - SP	16
HARRY BYRD HWY - AB/BELMONT RIDGE RD - AB	15
WAXPOOL RD—SP/BRODERICK DR—SP	11
HARRY BYRD HWY/SULLY RD	11
SULLY RD - SP/STERLING BLVD S - SP	10
TOTAL	165

Commercial Motor Vehicle Statistics (January 1, 2016 - March 31, 2016)

TRUCK INSPECTIONS	306
OUT OF SERVICE	169 (55)%
SAFETY VIOLATIONS	1191



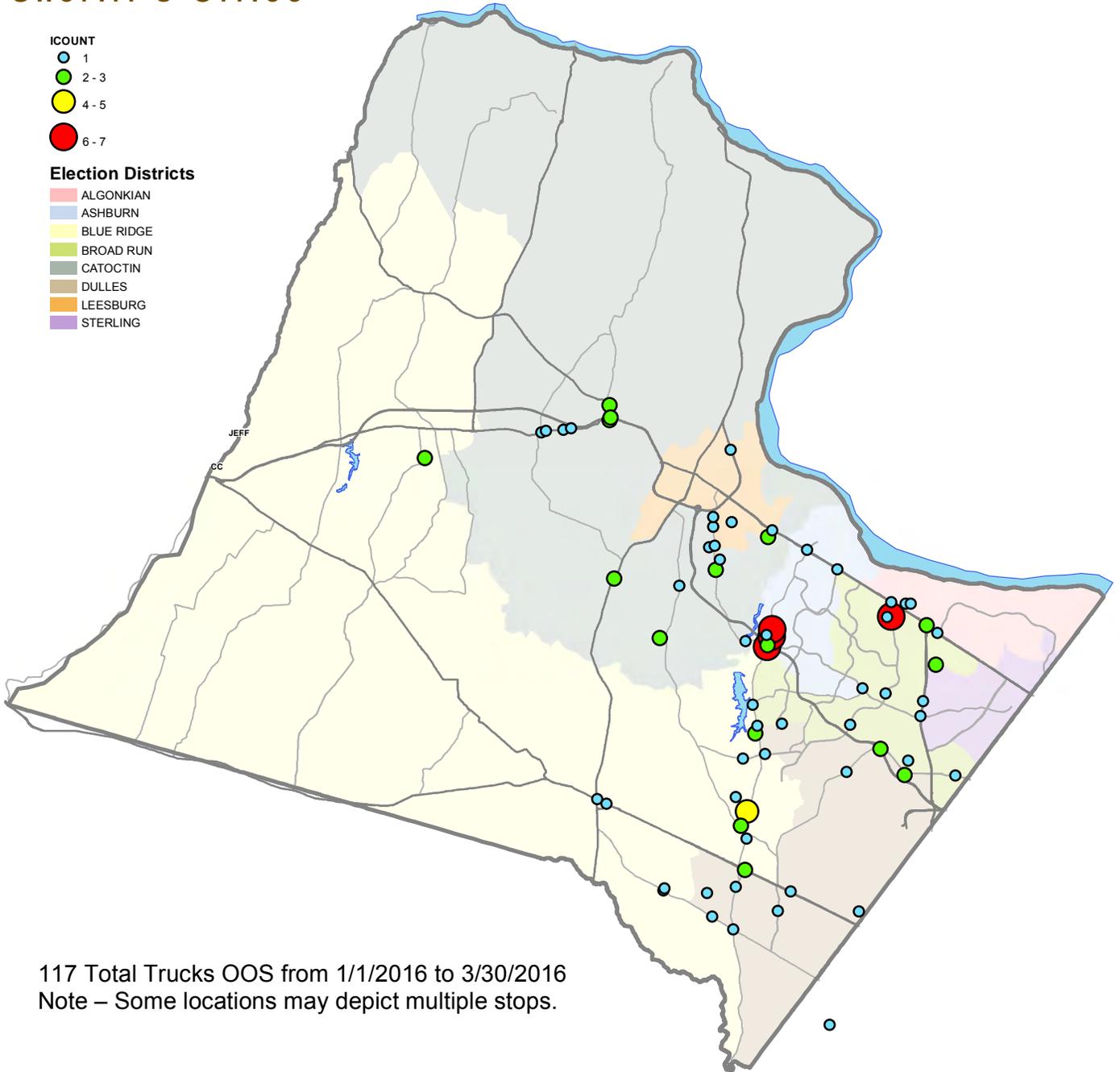
Loudoun County

Trucks Out of Service with Election Districts

Sheriff's Office

- ICOUNT**
- 1 (light blue circle)
 - 2-3 (green circle)
 - 4-5 (yellow circle)
 - 6-7 (red circle)

- Election Districts**
- ALGONKIAN (pink)
 - ASHBURN (light blue)
 - BLUE RIDGE (light yellow)
 - BROAD RUN (light green)
 - CATOCTIN (grey)
 - DULLES (tan)
 - LEESBURG (orange)
 - STERLING (purple)



117 Total Trucks OOS from 1/1/2016 to 3/30/2016
Note – Some locations may depict multiple stops.



Loudoun County Corrections & Courts



Weekly Inmate Statistics (as of 03/28/16)

Local	Female	Male	Total
Housed locally	53	303	356
Other Jails	0	42	42
Other (weekenders/programs/ home electronic incarceration)	10	36	46
Total Responsibility	63	381	444

**Arrests in Loudoun County
January 1, 2016 - March 31, 2016**

Total Warrants Served = 1,385

Federal Immigration Status Statistics

**SUSPECTED ILLEGAL ALIENS CURRENTLY
HELD LOCALLY ON ICE DETAINERS**

(as of 03/28/16)
25

Loudoun County Courts Complex

(January 1, 2016–March 31, 2016)

MONTHLY SCREENED VISITORS TO COURTHOUSE	65,477 (1,096 Avg. Daily Visitors)
ITEMS SEIZED	76
TRANSPORTS (Transports to courthouse to and from ADC, JDC, and Youth Shelter)	1,749 (1,590 Adults/159 Juveniles)

Date of Meeting: April 21, 2016

#I-1

Attachment 2

**BOARD OF SUPERVISORS
BUSINESS MEETING
INFORMATION ITEM**

SUBJECT: Significant Incident Report/Q3 FY2016/Department of Fire, Rescue and Emergency Management

STAFF CONTACTS: W. Keith Brower, Jr., Chief, Department of Fire, Rescue and Emergency Management
Laura Rinehart, Public Information Officer, Department of Fire, Rescue and Emergency Management

BACKGROUND: The Loudoun County Department of Fire, Rescue and Emergency Management (LC-DFREM) Incident Summary Report for the third quarter of FY 2016 is attached. This routine account is part of the standard reporting package made to the Board of Supervisors from the LC-DFREM.

ATTACHMENT:

Significant Incident Report/Q3 FY2016/LC-DFREM

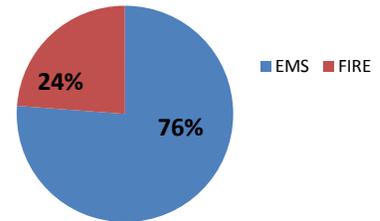


Loudoun County Fire-Rescue System Quarterly Incident Report – 3rd Quarter FY 2016

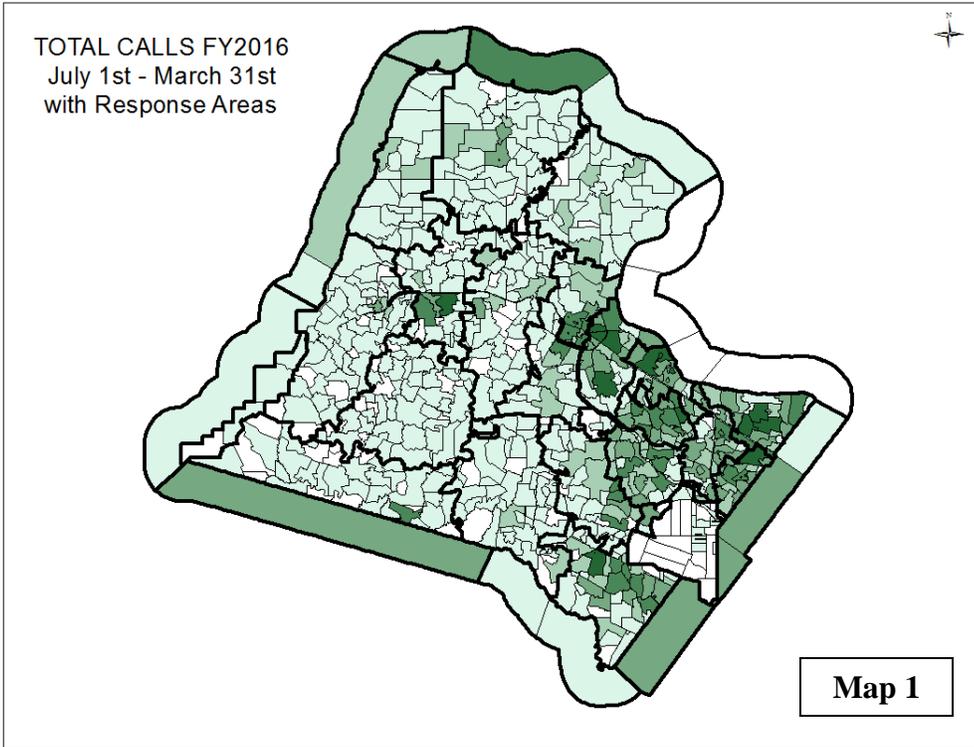
At the request of the Board of Supervisors, an incident response summary report is provided by the Loudoun County Department of Fire, Rescue and Emergency Management (LC-DFREM). This report is the summary of activities through the third quarter of FY 2016 (July 1 through March 31, 2016).

Between July 2015 and March 2016, LC-DFREM responded to a total of **21,705** incidents: **14,893** EMS-related incidents; **4,787** Fire-related incidents; and **2,025** Public Service/Other-related incidents. Of the total emergency incident responses, **76%** of the incidents are EMS-related, see **Chart 1**. NOTE: Emergency incidents exclude Public Service/Other-related incidents.

**Chart 1: Loudoun County Fire, Rescue and Emergency Management
Emergency Incident Comparison
FY 2016 -- July - March**



Map 1 provides an overview of fire-rescue incidents by location through the third quarter of FY 2016. The highest concentrations of incidents, as denoted in the areas of darkest gradient, were in Purcellville, Leesburg, Ashburn, Sterling and South Riding.



Between July 1, 2015 and March 31, 2016 Loudoun responded to **21,705** incidents, which is 1% lower than the number of calls during the same period in FY 2015. See **Chart 2** below for detail.

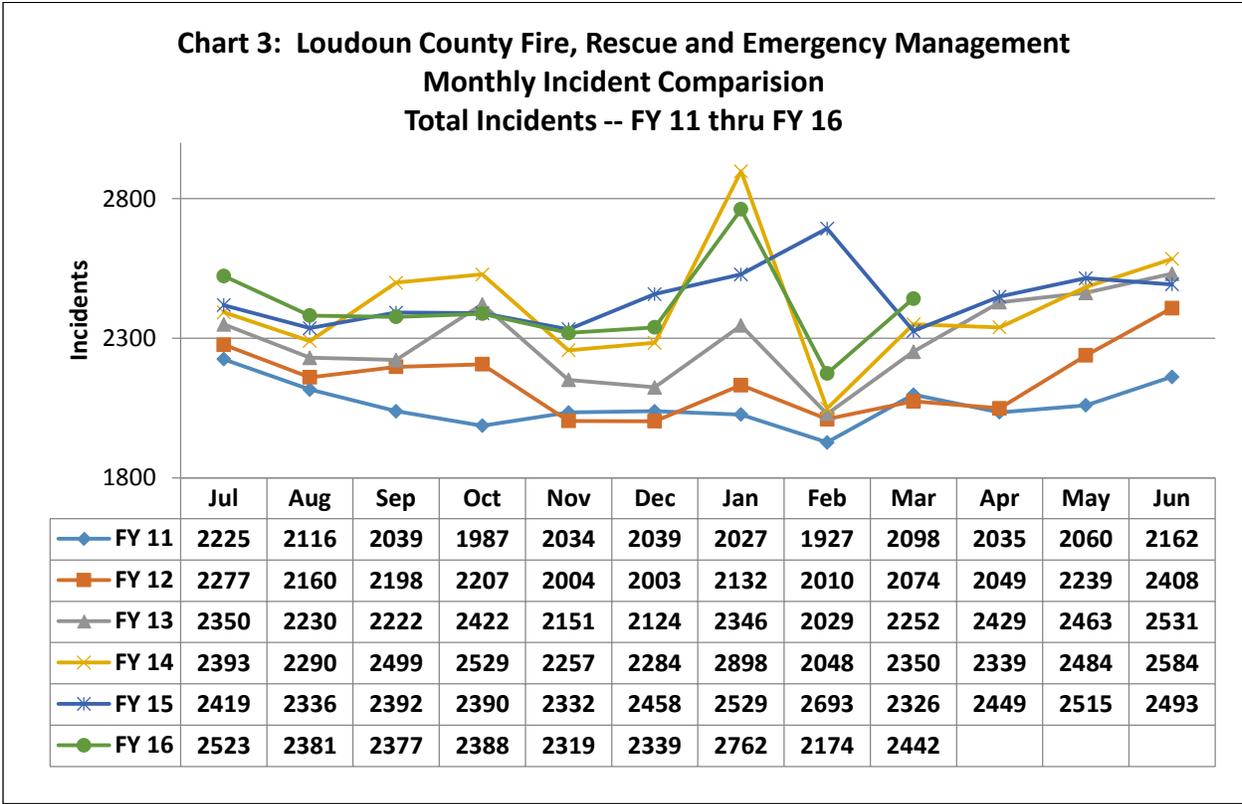


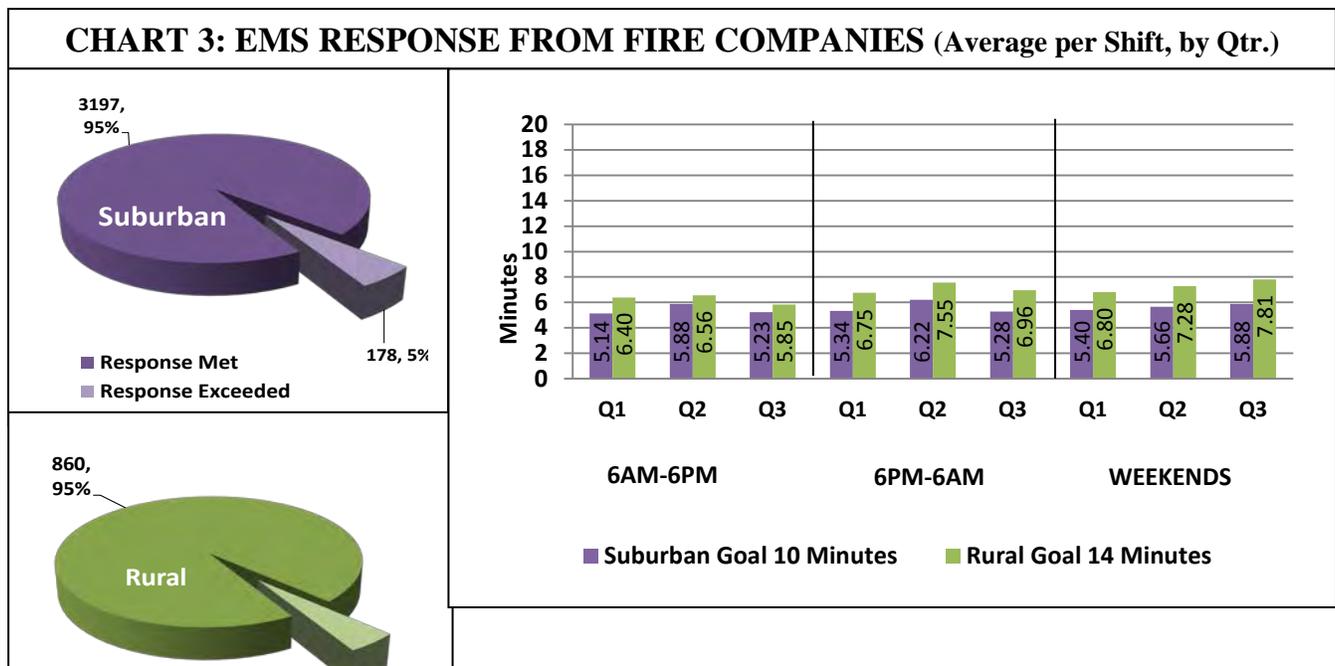
Table 1 below provides a monthly summary of key activities within the Fire Marshal’s Office. The “Home Safety Inspections” and “Smoke Alarm Installation” data has been added to demonstrate forward progress with the Department’s “Put a Finger On It” Smoke Alarm Campaign. The “Total Legal Interventions” includes all arrests, juvenile fire setter activities and juvenile interventions. “Total Inspections” include all life safety inspections, bar checks, complaints for service and on-site blasting complaint visits.

Table 1: Key Activities within the Fire Marshal’s Office (FY 2016)

Month	Investigations	Fire Loss (\$)	Legal Interventions	Inspections	Revenue (\$)	Training Hours	Home Safety Inspections	Smoke Alarms Installed
July	16	\$713,711	2	129	\$7,650	150.5	1233	28
Aug	22	\$176,100	6	139	\$98,760	223.5	1494	18
Sept	12	\$19,150	3	149	\$16,284	174.5	993	10
Oct	18	\$103,502	2	147	\$7,314	237	924	27
Nov	20	\$373,256	2	84	\$9,054	222.5	1275	5
Dec	17	\$189,175	3	127	\$9,414	226.5	895	26
Jan	25	\$1,443,180	1	129	\$3,996	195	265	33
Feb	15	\$1,039,000	0	138	\$9,900	189	324	33
March	17	\$61,585	2	129	\$11,526	208	584	19
Total	162	\$4,118,659	21	1171	\$173,898	1826.5	7987	199

Chart 3 thru Chart 7 below provide the Board with a snapshot of the turnout and response data for Fire and Rescue Companies, broken down by suburban and rural areas. These tables include information on the total number of primary unit responses that have met/exceeded the established turnout and total response goals as broken down by Suburban and Rural areas. Please note that response time data in Charts 4 thru 8 below reflects the months of July 2015 through March 2016.

Note: Average turnout time is defined as the elapsed time between when a unit is dispatched and when they indicate that they are responding. The average response time is defined as the sum of the average turnout time and the average travel time per unit. The Loudoun County Fire and Rescue System Guideline (FRG) #1.2, Turnout and Response Times (approved March 25, 2003) established goals for system turnout and response times.



On average between July 2015 and March 2016, suburban fire companies responding to EMS-related incidents met response goals 95% of the time and rural fire companies met response goals 95% of the time.

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CHART 4: FIRE RESPONSE FROM FIRE COMPANIES (Average per Shift, by Qtr.)

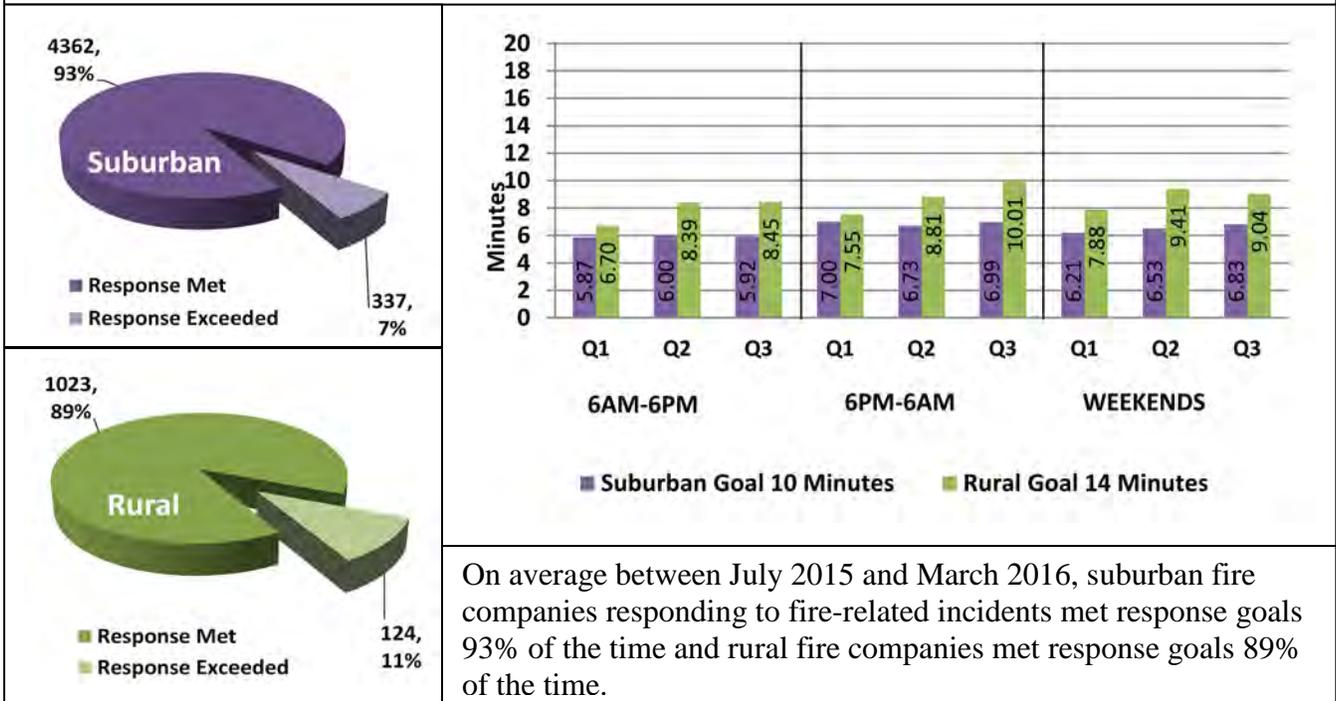
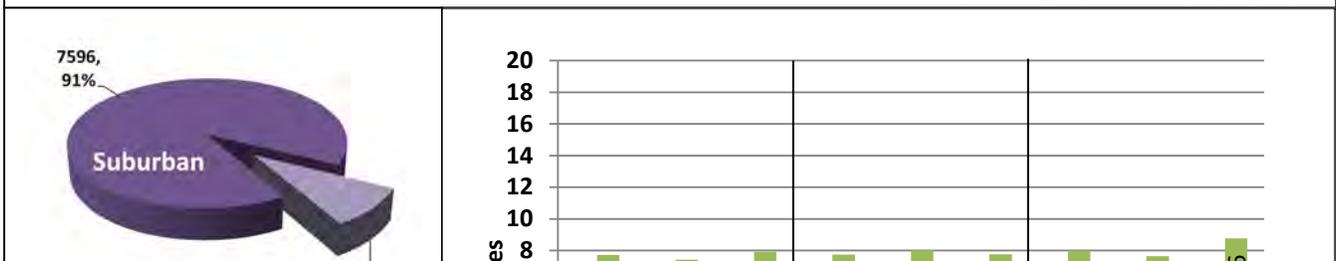


CHART 5: ALS RESPONSE FROM RESCUE COMPANIES (Average per Shift, by Qtr.)



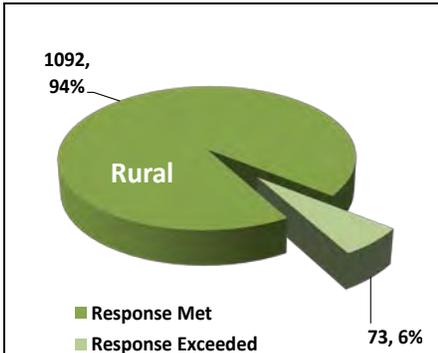
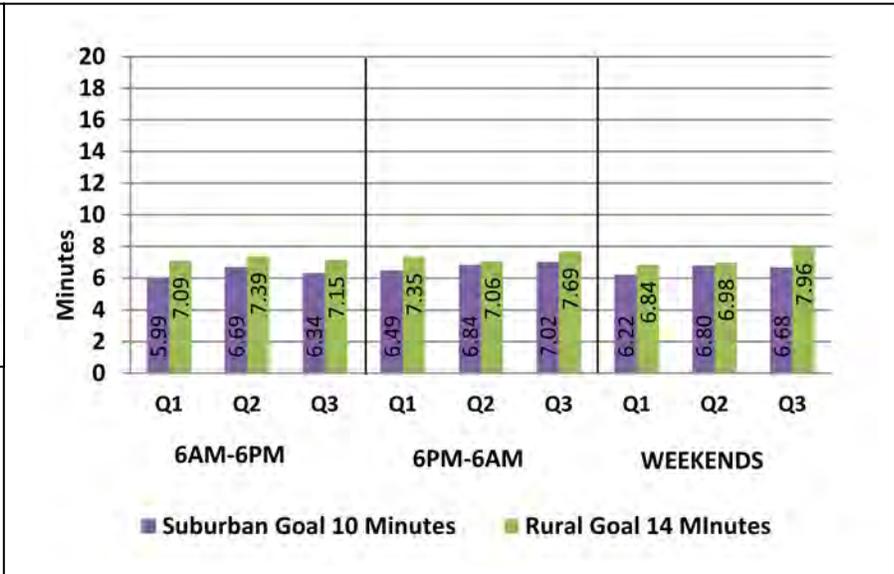
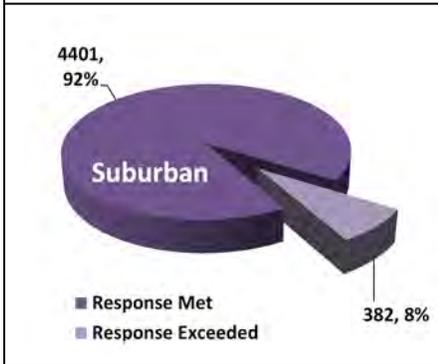
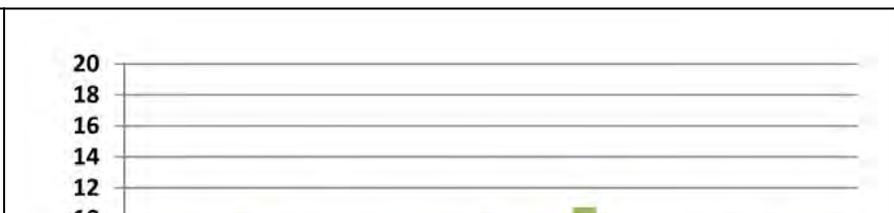


CHART 6: BLS RESPONSE FROM RESCUE COMPANIES (Average per Shift, by Qtr.)



On average between July 2015 and March 2016, suburban rescue companies responding to basic life support (BLS) incidents met response goals 92% of the time and rural rescue companies met response goals 94% of the time.

CHART 7: FIRE RESPONSE FROM RESCUE COMPANIES (Average per Shift, by Qtr.)



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Attachment 3

BOARD OF SUPERVISORS BUSINESS MEETING INFORMATION ITEM

SUBJECT: **SIGNIFICANT INCIDENT REPORT/Q3 FY2016/ Department of Animal Services**

STAFF CONTACTS: Nina Stively, Director, Department of Animal Services
Mark Stacks, Chief, Department of Animal Services
Amy Martin, Assistant Director of Programs and Services, Department of Animal Services

BACKGROUND: Attached is a significant incident summary report for the Department of Animal Services (LCAS). This report provides the Board of Supervisors with comparative statistics and information for the third quarter of FY 2016 (January 2016 through March 2016). The information includes departmental programs and services, including: animal control activities, animal sheltering data, adopter survey information and volunteer activities. Additionally, information regarding key activities and/or incidents that occurred during the third quarter of FY 2016 is provided in the paragraphs below.

Overview

LCAS launched Youth Volunteer Workshops for kids age 10 and up and their parents/guardians. Two workshops were held and were attended by 40 people. A New Volunteer Orientation class was held in February for 35 potential volunteers. The Department participated in 4 presentations for LCPS students utilizing GoToMeeting. These presentations reached approximately 80 students and required less staff time than in person presentations. We also conducted 10 tours of the shelter for approximately 130 attendees.

The Loudoun Pet Pantry delivered 520 kits of pet food to families in need via the partnership among LCAS, Humane Society of Loudoun County, and Loudoun Interfaith Relief. The department also participated in Puppy Bowl themed adoption event for Discovery Communications staff at their Sterling office. In total, LCAS participated in 20 outreach events for over 1,000 participants.

The LCAS Communications Center took 4,694 phone calls resulting in 1,153 calls to service by Officers. Officers brought 47 cases to court with an 64% conviction rate. Below are some highlighted cases investigated by LCAS Officers:

- A Pit Bull type dog was surrendered to the animal shelter by its owner. The dog was in emaciated body condition with sores on its body. The animal owner was charged with animal cruelty due to the lack of care the owner provided. The court found the owner guilty and imposed a fine of \$250, restitution was ordered to the animal shelter for the costs associated with caring for the dog and the owner was banned from owning companion animals for 12 months. The dog recovered and was later adopted.
- A cat and several small animals were found living in a residence without regular care. The owner agreed to surrender all of the animals and was subsequently charged with

inadequate care, one count per animal. The court found the owner guilty and imposed a fine of \$225.

- A Pit Bull type dog was found without adequate shelter and suffering hairloss from an untreated skin condition. The owner was charged with animal cruelty due to lack of care. The owner was required to have the dog examined by a licensed veterinarian and to comply with treatment recommendations. The court found the owner guilty and imposed a fine of \$200.
- As reported last quarter, a juvenile was charged with two counts of animal cruelty after being observed striking two horses across the bridge of their noses with a metal lead rope. The court found the juvenile guilty and the juvenile is still being held at the Juvenile Detention Center awaiting sentencing, scheduled for April 13, 2016.

LCAS Programs and Events

LCAS participated in 26 humane education, community outreach and adoption promotion events including engagements at Loudoun County Public Schools, Parks and Recreation after-school programs and local community groups reaching over 1000 Loudoun citizens and youth. LCAS hosted two Youth Volunteer presentations to introduce children to careers working with animals, reaching 45 children and their parents.

Officers from LCAS attended several community events and presentations:

- Puppy bowl at Discovery Channel offices in Sterling.
- A 4-H presentation to bunny and cavvy 25 children.
- Four CASA presentations at Loudoun schools.

Training

Below are trainings that LCAS staff attended during the third quarter:

- Five LCAS Officers attended Ice Rescue Training and Certification.
- Two LCAS Officers attended Animal Cruelty and Animal Fighting Investigation Training.
- One LCAS Officer attended Bovine Emergency Rescue Training (BERP).
- Two LCAS Officers attended Animal Control Academy.

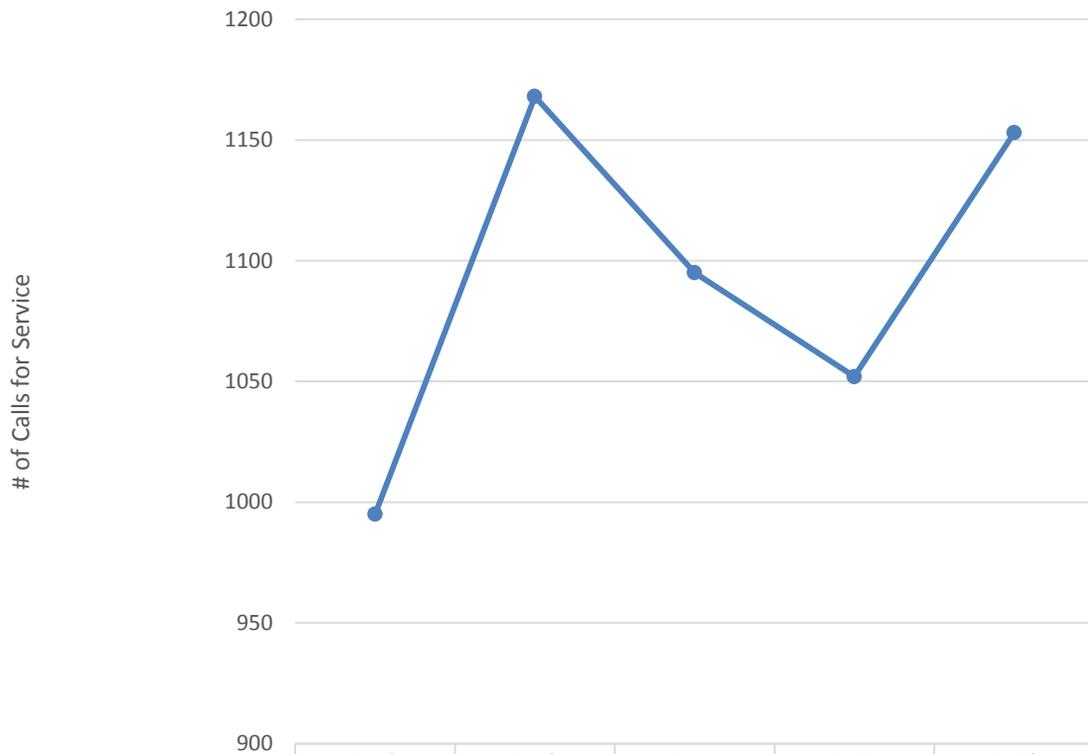
ATTACHMENT: SIGNIFICANT INCIDENT REPORT/Q3 FY2016/Department of Animal Services

**LOUDOUN COUNTY ANIMAL SERVICES SIGNIFICANT INCIDENT REPORT
3rd Quarter FY2016 (Year-to-Year)**

Note: The data depicted in this report reflects specific categories of calls responded to by Animal Control Officers. In addition to the calls reported, officers respond to a variety of other calls such as technical rescues, pets in hot cars, stray roaming dogs and sick or injured companion animals.

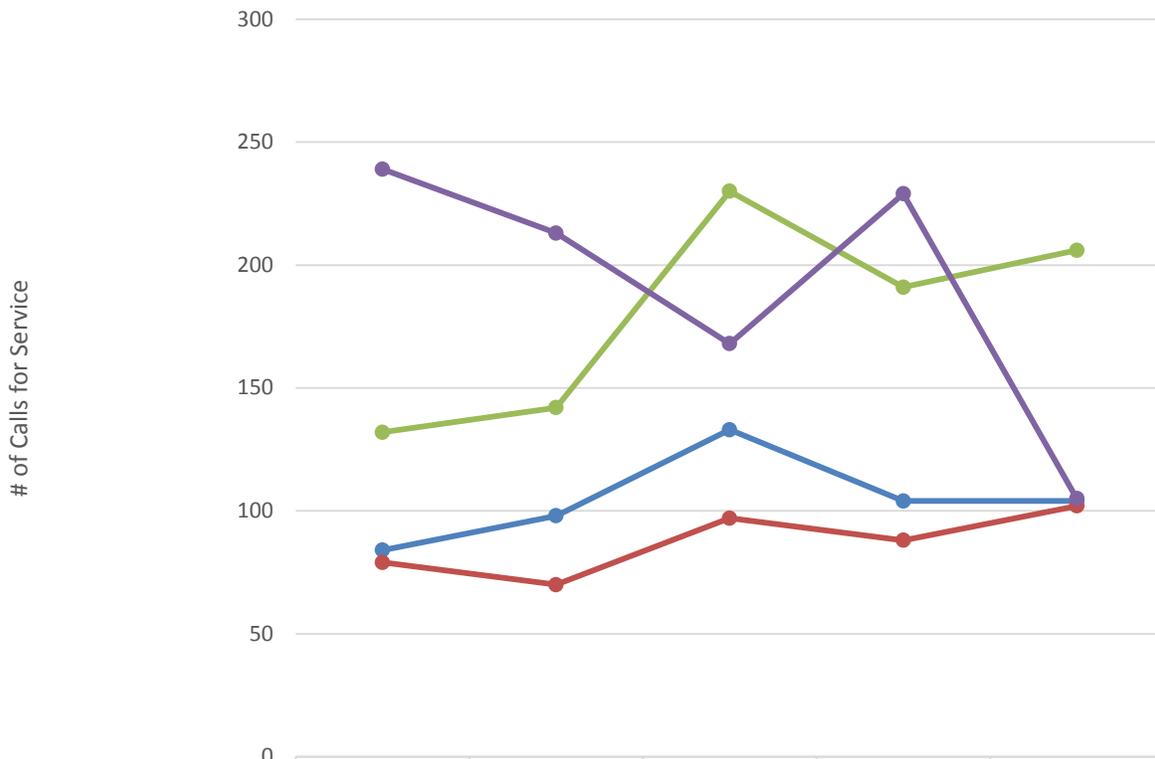
Incidents Responded to during 3rd Quarter (January-March)

Total Calls Responded to by ACO's (3rd Qtr)



	FY12	FY13	FY14	FY15	FY16
Total Calls for Service	995	1168	1095	1052	1153

3rd Quarter Incident Responses by Type



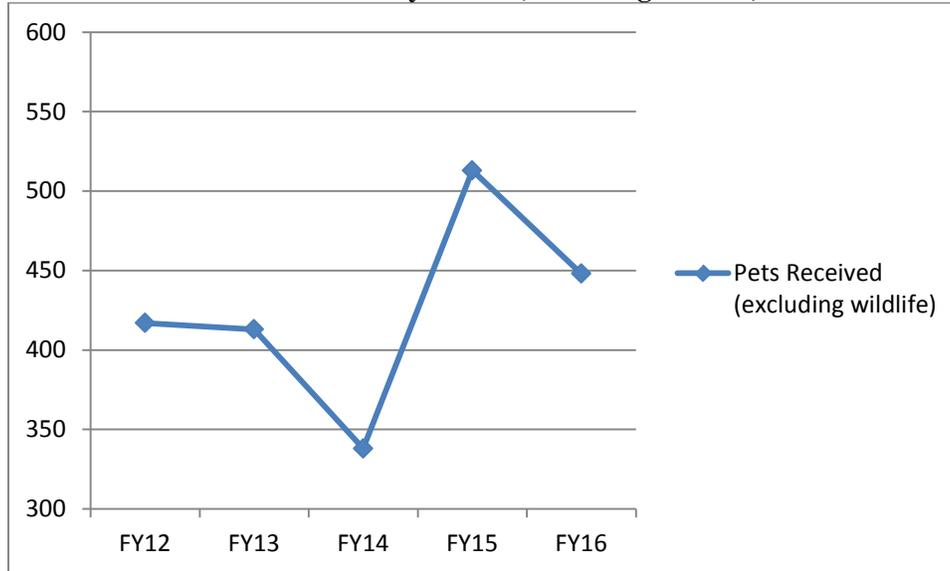
	FY12	FY13	FY14	FY15	FY16
Cruelty Investigations	84	98	133	104	104
Dog Bites	79	70	97	88	102
Wildlife Calls	132	142	230	191	206
Animals Picked-Up	239	213	168	229	105

Percentage Change From Period to Period

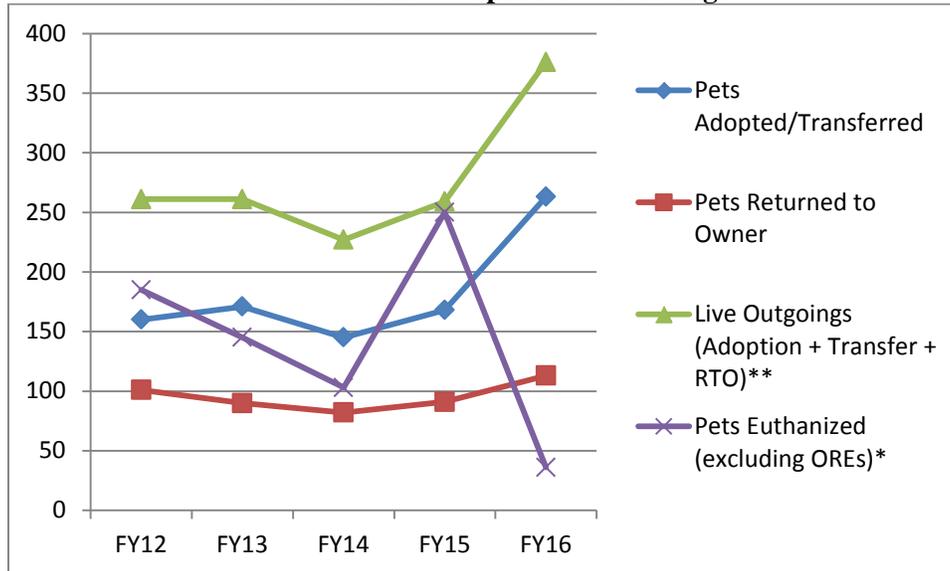
	January-March FY12 Compared To January-March FY13	January-March FY13 Compared To January-March FY14	January-March FY14 Compared To January-March FY15	January-March FY15 Compared To January-March FY16
Total Calls for Service	17%	-6%	-4%	10%
Cruelty Investigations	17%	36%	-22%	0%
Dog Bites	-11%	39%	-10%	16%
Wildlife Calls	8%	62%	-17%	8%
Animals Picked-Up	-11%	-21%	36%	-54%

Animal Activity Report – 3rd Quarter (January-March)

Pets Received by LCAS (Excluding wildlife)



Pets Received – Disposition Percentage



Comparative Data Actuals FY12-FY16, 3rd Quarter

	FY12	FY13	FY14	FY15	FY16
Pets Received (excluding wildlife)	417	413	338	513	448
Pets Adopted/Transferred	160	171	145	168	263
Pets Returned to Owner	101	90	82	91	113
Live Outgoings (Adoption + Transfer + RTO)**	261	261	227	259	376
Pets Euthanized (excluding OREs)*	185	145	103	250	36

Post Adoption Well-Being & Support (PAWS) Adopter Survey

3rd Quarter (January-March)

How satisfied were you with each of the following items during your visit to the shelter?						
Answer Options	Very Satisfied	Satisfied	No opinion or not applicable	Dissatisfied	Very dissatisfied	Response Count
Hours of operation	37	24	0	3	0	64
Cleanliness of facility	51	11	2	0	0	64
Animals appeared to be well cared for	50	12	1	1	0	64
Professionalism of front counter staff	56	7	1	0	0	64
Friendliness of front counter staff	60	4	0	0	0	64
Helpfulness of front counter staff while I completed paperwork	58	5	1	0	0	64
Professionalism of adoption counselor	52	6	5	1	0	64
Friendliness of adoption counselor	54	5	5	0	0	64
Information given by the adoption counselor to help me choose my new pet	42	14	7	0	1	64
Information given by the adoption counselor about general animal care and behavior	45	12	7	0	0	64
Information provided on animals' cage cards helped me find the right pet	31	16	16	1	0	64
Ease of adoption process	55	8	1	0	0	64
<i>answered question</i>						64
<i>skipped question</i>						2

Post Adoption Well-Being & Support (PAWS)

How was your overall experience during your visit to Loudoun County Animal Services?

Answer Options	Response Percent	Response Count
Excellent	82.8%	53
Good	14.1%	9
Fair	1.6%	1
Poor	1.6%	1
Very poor	0.0%	0
<i>answered question</i>		64
<i>skipped question</i>		2

Volunteer Activity Report

3rd Quarter (January-March)

Loudoun County Animal Services is fortunate to have the support of dedicated and talented volunteers. Volunteers contribute in a variety of roles and events. These assignments are classified into the following two categories:

- **Administrative Volunteer Assignments:** Volunteers in these roles assist with the marketing of adoptable pets, assist with LCAS community outreach events, provide clerical support and help with other programs that benefit pets in Loudoun County.
- **Direct Animal Handling Assignments:** These volunteers directly interact with the animals at the shelter. They assist with socialization, exercise, enrichment and daily care of shelter pets.

A summary of support received from volunteers is shown in the table below.

	Hours					FY 2016 Second Quarter Value of Hours (\$24.90)	FY 2016 Third Quarter # of Volunteers	FY 2015 Third Quarter # of Volunteers
	Jan-16	Feb-16	Mar-16	FY 2016 Third Quarter Total	FY 2015 Third Quarter Total			
Administrative Volunteer Assignments								
Loudoun Pet Pantry	12.95	13.87	7.98	34.80	87.66	\$866.52	6	10
Continuing Education Event	0.00	1.50	30.90	32.40	31.50	\$806.76	18	9
Customer Service Admin Volunteer	2.00	7.83	13.52	23.35	1.50	\$581.42	4	1
Pet Detectives	0.00	0.00	0.00	0.00	54.50	\$0.00	0	1
Pet Paparazzi	5.50	10.67	11.65	27.82	29.00	\$692.72	2	7
Pets to Vet Driver	7.90	3.82	3.68	15.40	8.00	\$383.46	1	1
Shelter Host	0.00	0.00	0.00	0.00	16.00	\$0.00	0	1
Special Event Team	0.00	0.00	5.00	5.00	11.00	\$124.50	1	4
Special Projects	1.30	6.83	15.52	23.65	12.00	\$588.89	2	2
Direct Animal Handling Assignments								
Canine Companion	56.75	83.93	172.2	312.88	305.84	\$7,790.71	30	35
Enrichment Inventor	10.45	1.60	0.00	12.05	18.00	\$300.05	5	4
Feline Friend	57.32	85.57	93.88	236.77	334.55	\$5,895.57	35	35
Feline Housekeeper	10.13	24.40	39.45	73.98	0.00	\$1,842.10	3	0
Foster Care Provider	80.00	70.00	47.00	197.00	59.00	\$4,905.30	9	4
Small Animal Friend	1.03	3.32	0.00	4.35	48.09	\$108.32	4	6
Total	245.33	313.34	440.78	999.45	1016.64	\$24,886.31	120	120

Description of Volunteer Assignments

-Administrative Volunteer Assignments- volunteers in these roles assist with the marketing of adoptable animals, represent LCAS at Community Events, and help with other programs that benefit pets in Loudoun County.

-Direct Animal Handling Assignments- These volunteers directly interact with the animals at the shelter. They assist with socialization and daily care of the animals.

Footnote

According to the Virginia Employment Commission \$24.90 is the estimated value of volunteer time for Virginia as of 2014, the most recent data available.