

I had pulled off because of windshield wiper malfunction, got out of car to adjust and the doors were locked. Deputy stopped, let me use phone to call wife to bring spare key, and let me sit in the car out of the rain for the 20 minute wait until my wife arrived. He was a true gentlemen and I greatly appreciated his kindness.

I was hit from the vehicle behind me, I was taken by ambulance to the hospital. I was so upset, confused because I didn't know what was going to happen, how to get a hold of the other persons insurance information because I was taken from the scene before any officers arrived. About an hour or so at the hospital the Deputy showed up with reassurance and everything I needed for this incident. I was completely relieved. He was the nicest, kind and caring officer. He reassured me everything would be just fine. He is the true definition of what Law enforcement means! We need more of him in this world! So please give him a pat on the back and the recognition this officer deserves!!

Deputy Ish has really gone above and beyond for my street and community. We were having back to back issues with multiple citizens on our street. He made himself available to call at anytime. He monitored our street regularly when on shift. He made our family's feel safe again. He was there for us when we needed him and we are truly thankful for him. I'm proud of my street again and wish he was still able to monitor us, because we enjoyed seeing him!

I've recently learned we could submit a compliment online so today I decided to test it out.... see if it actually works. I wanted to reach out to let you know how AMAZING Deputy Thomasson is. Every time and in every setting that I work with him he's amazing...the HOA, the PTO or at our elementary school - he's so engaged. My twin boys LOVED having him as a DARE officer too - his stories were relatable, interesting, engaging and you could tell he really liked the kids... he's a great teammate in every arena I engage with him. I'm really hopeful you all take the time to let him know how AMAZING he is and pass long our thank you!! Our community thanks you Deputy Thomasson!

I was involved in a minor fender bender today when an individual backed into me as I was leaving a school parking lot. Although it was minor, any type of incident like this can frazzle one's nerves. Deputy Alpy was professional, friendly, and extremely helpful. He put my nerves at ease and helped turn an unpleasant experience around. I really appreciated his involvement! He was wonderful!!

When I requested a "free home security assessment" by the Loudoun County Sheriff's Office Crime Prevention Unit, DFC John Miller responded and arranged a home visit at a date and time convenient for me and my wife. DFC Miller conducted a thorough and complete survey of the interior and exterior of our home. At every step he carefully explained what features or factors he was assessing and why. At the conclusion of the assessment, he briefly summarized his findings and recommendations and explained that we would receive a complete report, including a follow-up after dark lighting survey, in document form. The 24-page comprehensive report we received is the basis for our action plan now in effect to

improve the security of our residence and its surroundings.

We want to express our appreciation here for the time and effort expended by DFC Miller. Also, thanks to the Loudoun County Sheriff's Office for this important and helpful service to our community.

I would like to send my sincere appreciation to Sgt Jappell. On May 22, my wife and children were in a serious car accident. Virginia State Police took control of the investigation and LCSO was called to simply assist.

At the scene, I was met by Sgt Jappell and his Deputies, of whom all were very kind, informative, and provided an amazing amount of support at a very traumatic event.

When my wife and children were transported to the hospital, despite not being his responsibility, Sgt Jappell was waiting for me to provide any assistance needed. While my wife and children were in different rooms, Sgt Jappell stayed with each of my children, for what was probably hours, allowing me to be in different places of the hospital, depending on what procedure was being performed.

Sgt Jappell went well above and beyond his duty by not only going to the hospital on an accident that was not within his investigative responsibility, but by being present for my family in an extreme time of need. Sgt Jappell gave me the peace of mind to allow me to attend to my children and wife when each of them were going through very scary moments in different locations. Just a simple thing of presence and the security of knowing my family was in the good hands of a person of trust was an incredible source of comfort in a difficult time.

Thank you Sgt Jappell for being an exceptional humanitarian. You are an exemplary representative of the LCSO. And thank you to the entirety of the LCSO for allowing your personnel to so honorably serve the community. We are a better people for your service.

I wanted to recognize what a great job your department did in supporting the search, pursuit, and safe return of our family dog Ella crossing Loudoun County Parkway several times during peak traffic periods. Ella was apparently startled and jumped out the window of my vehicle (never historically acted in this way after hundreds of car rides) and proceeded to run alongside Loudoun County Parkway. As I stopped my vehicle, a young woman advised she called Animal Services for help.

Shortly thereafter, Deputy Chief Angela Chan and a K9 Officer (unable to identify) assisted in searching for Ella as she entered in a data park. The data park security would not allow me on premises as witnesses advised Ella was in the facility running through the construction site. The K9 officer quickly assessed the situation, spoke to the security guard and we eventually found Ella, who ran across the street to the Verizon office park.

The officers pursued ahead of me to slow traffic to mitigate Ella from being hit by oncoming cars. Thankfully, we finally surrounded Ella who was in shock, and I brought her to the vet. Ella is recovering and is playing with her family as I am writing this thank you note.

Ironically, when the vet took X rays of Ella to determine extent of her injuries. The vet found a plastic toy she ingested sometime prior in her stomach. The vet advised if this passed to her intestines she would

have died. Surgery soon followed, and the toy was removed.

Thank you, officers, for being there for our family and really appreciate your selfless efforts every day!

Please let me know what we can do to say thank you.
